#### THE LONDON RESORT DEVELOPMENT CONSENT ORDER CONSULTATION REPORT APPENDICES Reference: BC080001

5.1 Consultation Report Appendices 5.20 – 5.29 (11 of 14)

#### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### CONSULTATION REPORT APPENDICES

Reference: BC080001

Appendix 5.20 Consultation Feedback Form (online version)

### The London Resort Statutory Consultation

London Resort Company Holdings (LRCH) is proposing to develop a world-class, sustainable, next generation entertainment resort known as the 'London Resort', on the banks of the River Thames.

Fields marked as **MANDATORY** must be completed. Failure to do so may result in your answers not being counted as part of the survey.

#### Transport - getting to and from the London Resort

The Guide describes our transport proposals for the London Resort. This includes our proposals for access by road, and proposals designed to make it easier for people to travel by river, rail and bus, or by walking or cycling. The overall strategy is intended to reduce traffic on local roads and the wider road network and support sustainable modes of transport.

# Our refined transport strategy includes ferry terminals, transport interchanges, improved links to Ebbsfleet International Station, and agreements with Thames Clipper and Port of Tilbury London, to maximise use of the river, rail, local public transport, walking and cycling.

With the information available do you support our approach to sustainable transport and minimising impacts on the road network?

Please s	elect only 1 option
	Neutral
	Oppose
	Strongly oppose
	Strongly support
	Support
	Other
	(No more than 100 characters)

# Our transport proposals include a new dedicated access road between the A2 and the London Resort, with a revised junction layout at the A2 Ebbsfleet junction.

With the information available, do you support our approach to keeping London Resort traffic separate from local traffic?

Please select only 1 option

Neutral
Oppose
Strongly oppose
Strongly support
Support
Other
(No more than 100 characters)

#### Environment

The Guide describes the layout of the revised emerging Masterplan, which includes changes which are designed to make better use of opportunities to improve and enhance the structure of the landscape across the area. A large proportion of the Peninsula landscape will remain undeveloped and will be enhanced. LRCH is committed to achieving a net gain in biodiversity.

#### Our proposals plans to showcase and enhance the natural features of the site and riverside location, and to restore and create new habitats within and surrounding the London Resort.

With the information available, do you support our approach to the environment and biodiversity?

elect only 1 option
Neutral
Oppose
Strongly oppose
Strongly support
Support
Other
(No more than 100 characters)

#### Sustainability

The Guide describes LRCH's approach to sustainability and its commitment to an operational net zero carbon emissions target.

# Our proposals set out our approach to integrating sustainable and low-carbon principles across the design, construction and operation of the London Resort, with an operational net zero carbon emissions target.

With the information available, do you support our approach to sustainability?

Please select only 1 option

Neutral
Oppose
Strongly oppose
 Strongly support
Support
Other
(No more than 100 characters)

#### Walkways, cycle routes, public rights of way?

As described in the Guide, public access to the Peninsula is currently limited to a small number of public footpaths. We are proposing to create walkways, helping to connect visitors and local residential areas with the river, along with an improved network of pedestrian and cycle routes on the Swanscombe Peninsula, connecting to the adjacent residential areas of Greenhithe, Swanscombe and Northfleet. Our proposals also include improved routes for pedestrians and cyclists around the Tilbury site.

### Our proposals include improved and enhanced pedestrian routes and cycle routes linking the local community with the River Thames.

With the information available, do you support our approach to walkways, cycle routes, and public rights of way?

Please s	select only 1 option
	Neutral
	Oppose
	Strongly oppose
	Strongly support
	Support
	Other
	(No more than 100 characters)

1990 N R 10

#### Cultural heritage

The Guide describes the rich, diverse and significant archaeological heritage of the area, as well as designated heritage assets within the Project sites that might be affected by the London Resort.

# Our proposals outline a range of ways in which LRCH plans to mitigate impacts, and ways in which it could protect and showcase important local history and archaeological and cultural heritage features.

Based on the information available, do you support our approach to cultural heritage?

Please select only 1 option

 Neutral

 Oppose

Strongly oppose

Strongly support

Support

Other

(No more than 100 characters)

#### Communities, regeneration and benefits

The London Resort represents a unique opportunity to bring a global attraction and entertainment led regeneration scheme to the UK which will generate benefits including job creation, inward investment, new and improved infrastructure, creation of green networks and improved local walkways and connectivity.

There are inevitably effects associated with any major infrastructure project. Our revised proposals have been adapted to better accommodate the environmental and technical constraints and opportunities, to maximise benefits and minimise adverse impacts for the local community and environment.

### Our revised proposals have been adapted to maximise benefits and minimise adverse impacts for the local community and environment.

Based on the information available, on balance do you think the London Resort will benefit the local area in the longer term or create more problems?

Please select only 1 option

Problems

Benefits

#### Accessibility and inclusivity

The Guide describes London Resort's commitment to creating a development that is accessible and inclusive, creating an environment that everyone can enjoy confidently and independently, with choice and dignity, regardless of disability, age, gender, sexual orientation, race and faith.

#### We are committed to creating a development that is accessible and inclusive. Our proposals set out our approach to ensuring that inclusion is embedded in the design process, and that this will be shaped and informed by ongoing engagement.

Based on the information available, do you agree with our approach to accessibility and inclusivity? Please select **only 1** option

Neutral
Oppose
Strongly oppose
Strongly support
Support
Other
(No more than 100 characters)

#### Please provide reasons and give any other comments on this issue. Please use this space to tell us what else you think we should be considering in terms of making the London Resort accessible and inclusive.

#### Masterplan

The Guide describes our proposed changes to the emerging masterplan, which has taken into account feedback that we received during previous stages of consultation, and sets out how we propose to accommodate environmental and technical constraints and opportunities. The Guide also describes the proposed mix of facilities and amenities, which includes theme parks, eSports, retail and dining, habitat enhancements and walkways, both inside and outside the 'payline' of the theme parks

### The revised emerging Masterplan describes our proposed mix of facilities and amenities, along with our environmental and transport strategy.

With the information available, what are your thoughts on the emerging masterplan and the mix we are proposing?

Please s	elect only 1 option
	Neutral
	Oppose
	Strongly oppose
	Strongly support
	Support
	Other
	(No more than 100 characters)

General

We would like to know what is important to you. Please let us know if you have any further comments on the information presented at this stage.

### About this consultation

#### How did you find out about the consultation?

Please select only 1 option

 Email
Leaflet
Letter
Newspaper advertisement
Online news
Poster
Social media
Website
Word of mouth
Other
(No more than 100 characters)

#### Which materials (if any) did you find useful?

Please tick all that apply.



Materials - including the Guidebook



Virtual consultation room

Webinars

Other

(No more than 100 characters)

#### About you

We would be grateful if you could answer the following questions. This information is optional, but it will enable us to update you on the outcome of the consultation and the next stages for this project. It will also help us to categorise responses. Details and views of individuals will not be made public. If you do not want to provide these additional details, please provide us with your postcode, which can help us to better understand the views of different communities in relation to the proposals.

#### Are you an affected landholder?

Yes

No

#### Are you responding on behalf of an organisation?

	- 68	No
_	13	

Yes

#### If yes, which organisation?

#### Your details

#### First name

#### Last name

#### Email address

### Demographic Data

#### Postcode

#### Age Range

Please select only 1 option

0-15
16-19
20-44
45-64
65 and over
Prefer not to say

Page 15

#### **Ethnic Group**

Please select only 1 option



Asian or Asian British

Black or Black British

Chinese

Mixed - African

Mixed - Caribbean

**Mixed - Other Mixed** 

Mixed - White and Asian



White - Other White

White - White British

White - White Irish

#### Gender

Please select only 1 option



Male

Female



**Rather Not Say** 

#### **Newsletter Subscription Status**

Please select only 1 option



No Response



Subscribed



Unsubscribed

Page 16

#### **Event Subscription Status**

Please select only 1 option



No Response



Unsubscribed

#### **Postal Subscription Status**

Please select only 1 option



Subscribed

No Response



Unsubscribed

#### **Telephone Subscription Status**

Please select only 1 option



No Response Subscribed



Unsubscribed

#### **SMS Subscription Status**

Please select only 1 option



No Response



Subscribed



Unsubscribed

#### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### **CONSULTATION REPORT APPENDICES**

Reference: BC080001

Appendix 5.21 Slide pack for public consultation webinars

# LONDON RESORT

### London Resort - Public webinar Statutory Consultation

27 July 2020 – 21 September 2020

### Agenda

- 1. Welcome and introductions
- 2. Our vision
- 3. Story so far
- 4. Project overview and our proposals
  - Masterplan
  - Transport getting to and from the London Resort
  - Environment
  - What this means for you benefits, communities, accessibility, jobs, regeneration
- 5. How to respond
- 6. What happens after consultation
- 7. Questions

## Housekeeping



Ask questions using the tab on the right hand of your screen

'Like' questions to move them upstream

Also use this tab to let us know if there are any technical difficulties



# Welcome and introductions

London Resort Company Holdings is proposing to develop a world-class, sustainable, next generation entertainment resort on the banks of the River Thames.

Our team are here today to talk you through the detail.



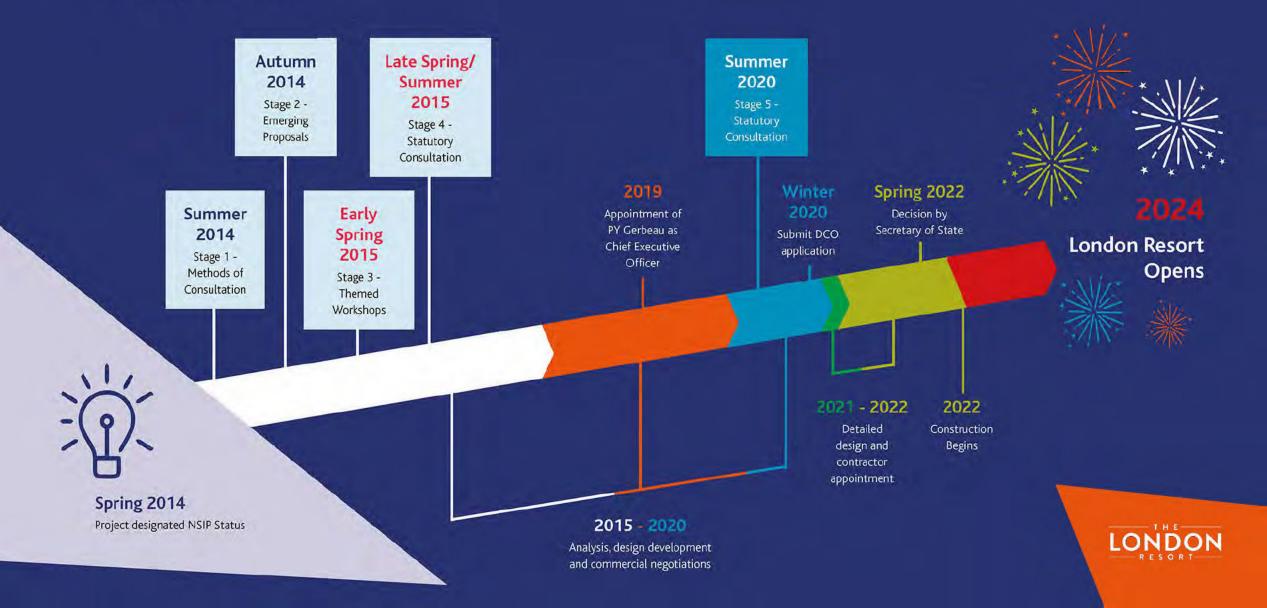


### Our vision

- Unique, immersive world-class destination
- Sustainable and environmentallyresponsible
- Our Partners
- Harnessing natural landscape and riverside location
- Innovative, relevant, flexible
- A catalyst for job creation and regeneration



### Story so far



### **Project overview**

New Entertainment Resort founded on sustainable and low-carbon principles

Key features include:

- Two theme park gates, to be opened in phases 2024 and by 2029
- Hotels, retail, dining and entertainment more entertainment, eSports, Conferention Centre, Water park
- Operational housing
- Transport interchanges for rail, coach, ferry, taxis, cars and visitors
- Park and Glide at Tilbury
- Access road and main junction with A2(T)
- Car parking, utility compounds, renewable energy sources





## Masterplan illustrative





## Masterplan land uses (zones)





# Masterplan land uses (zones)



### Masterplan View of Arrival Plaza, Hotels and The Market

Artist's impression of Arrival Plaza, Hotels and Market





### Transport

Our strategy is focused on the following:

- Working for the local community and our guests
- Underpinned by sustainable travel choices
- Use the site's unique location to maximize the use of river and rail
- Utilise excellent public transport links the site is already connected to





### Road access







## Transport interchanges





### Environment

Layout of the Masterplan adjusted, designed to make better use of opportunities to improve and enhance the structure of the landscape across the area.

These enhancements will also have recreational benefits and deliver positive impacts.

We are committed to achieving a net gain in biodiversity.

### Impacts

We are committed to minimizing the impact of construction work as much as we are able to

- Habitat compensation
- Ground conditions







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Existing marshland areas to be enhanced through sensitive management to extend/ enhance marsh habitats with new watercourses/ waterbodies/permanently wet areas

Area identified for creation of enhanced scrub habitats through new planting and improved management regime

Resort arrival landscape - opportunities for tree planting, parkland, wildflower planting and innovative sustainable urban drainage systems such as raingardens

Opportunity for rain garden tree pits and high impact directional avenue tree planting

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### Sustainability

We are promoting a sustainable development.

Our vision is focused and ambitious, with a net zero operational carbon target, making it one of the most sustainable theme parks in the world.

Sustainable and low-carbon principles are integrated across the emerging Masterplan, in terms of design, construction and operation.

#### **Circular Economy**





## What this means for you

- Thousands of jobs
- Regeneration and investment
- Increase in local spend
- Employment and skills
- Transformational provision of entertainment
- Realise potential of the River Thames

- Green network
- New infrastructure
- Improved access for local communities
- Regeneration of a brownfield site





## Jobs and skills

A huge driver for job creation. We estimate:

- around 8,700 skilled or semi-skilled jobs directly on-site during peak times in 2025.
- expected to increase to over 17,000 jobs on-site by 2038.

Jobs across the theme parks, Water park, dining, retail, hotels, Conferention and eSports centres.

Includes full time, part time and seasonal roles.

#### Estimated breakdown in 2038:

- Approximately 6,500 full time jobs
- Approximately 3,700 part time jobs
- Approximately 7,100 seasonal jobs

Expected to be a peak of up to **4,100** jobs supported on site during the construction period.



## Communities, accessibility

Improved connectivity for local communities - includes walkways, helping to connect visitors and local residential areas with the river, along with an improved network of pedestrian and cycle routes

Accessibility - we are committed to creating a development that is accessible and inclusive

We will put people at the heart of our design, starting with the simple premise that inclusion is embedded in the design process.





## How to respond to consultation



Online: complete our online feedback form www.londonresort.info



Post: FREEPOST: LONDON RESORT **CONSULTATION.** You do not need a stamp.



Email: info@londonresortcompany.co.uk Please submit your response by 11.59pm on 21 September 2020.

We cannot guarantee that responses received after this time will be considered.

For consultation queries:



0800 470 0043

## What happens after consultation

Your responses will help us shape the scheme before we submit our DCO application.

The Planning Inspectorate (PINS), acting on behalf of the Secretary of State, has 28 days to formally accept the application.

We expect to submit our planning application by the end of **2020.** If granted:

- Works will start in 2022
- London Resort will open in 2024.





#### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### CONSULTATION REPORT APPENDICES

Reference: BC080001

Appendix 5.22

Slide pack for Local Authority member briefing sessions

## LONDON RESORT

### London Resort -Statutory Consultation Briefing with Kent County Council

16<sup>th</sup> September 2020 4pm to 6pm

## Agenda

- 1. Welcome and introductions
- 2. Our vision
- 3. Story so far
- 4. Project overview and our proposals
  - Masterplan
  - Transport getting to and from the London Resort
  - Environment
  - What this means for you benefits, communities, accessibility, jobs, regeneration
- 5. How to respond
- 6. What happens after consultation
- 7. Questions



# Welcome and introductions

London Resort Company Holdings is proposing to develop a world-class, sustainable, next generation entertainment resort on the banks of the River Thames.

Our team are here today to talk you through the detail.



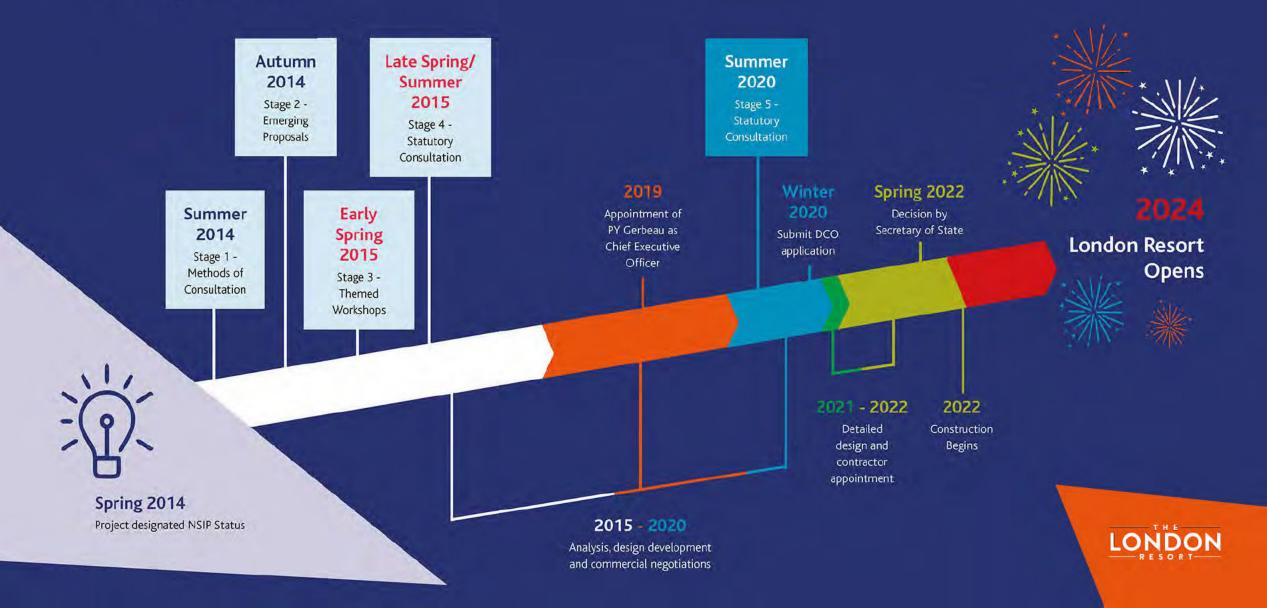


## Our vision

- Unique, immersive world-class destination
- Sustainable and environmentallyresponsible
- Our Partners
- Harnessing natural landscape and riverside location
- Innovative, relevant, flexible
- A catalyst for job creation and regeneration



## Story so far



### **Project overview**

New Entertainment Resort founded on sustainable and low-carbon principles

Key features include:

- Two theme park gates, to be opened in phases 2024 and by 2029
- Hotels, retail, dining and entertainment more entertainment, eSports, Conferention Centre, Water park
- Operational housing
- Transport interchanges for rail, coach, ferry, taxis, cars and visitors
- Park and Glide at Tilbury
- Access road and main junction with A2(T)
- Car parking, utility compounds, renewable energy sources





## Masterplan illustrative





## Masterplan land uses (zones)





## Masterplan land uses (zones)



## Masterplan View of Arrival Plaza, Hotels and The Market

Artist's impression of Arrival Plaza, Hotels and Market





### Transport

Our strategy is focused on the following:

- Working for the local community and our guests
- Underpinned by sustainable travel choices
- Use the site's unique location to maximize the use of river and rail
- Utilise excellent public transport links the site is already connected to





## Road access







## Transport interchanges



## **Transport Mode Share**

Mode	Gate 1 (2024)	Gate 2 (2029)	Maturity (2038)
Car	55-60%	45-50%	35-40%
Rail	25-30%	28-33%	30-35%
River	10%	12%	15%
Coach	5%	9%	12%
Other	0%	1%	3%
Total	100%	100%	100%

#### Terminology

Visitors = relates to travel on the network

Attendance = numbers in the London Resort



## Environment

Layout of the Masterplan adjusted, designed to make better use of opportunities to improve and enhance the structure of the landscape across the area.

These enhancements will also have recreational benefits and deliver positive impacts.

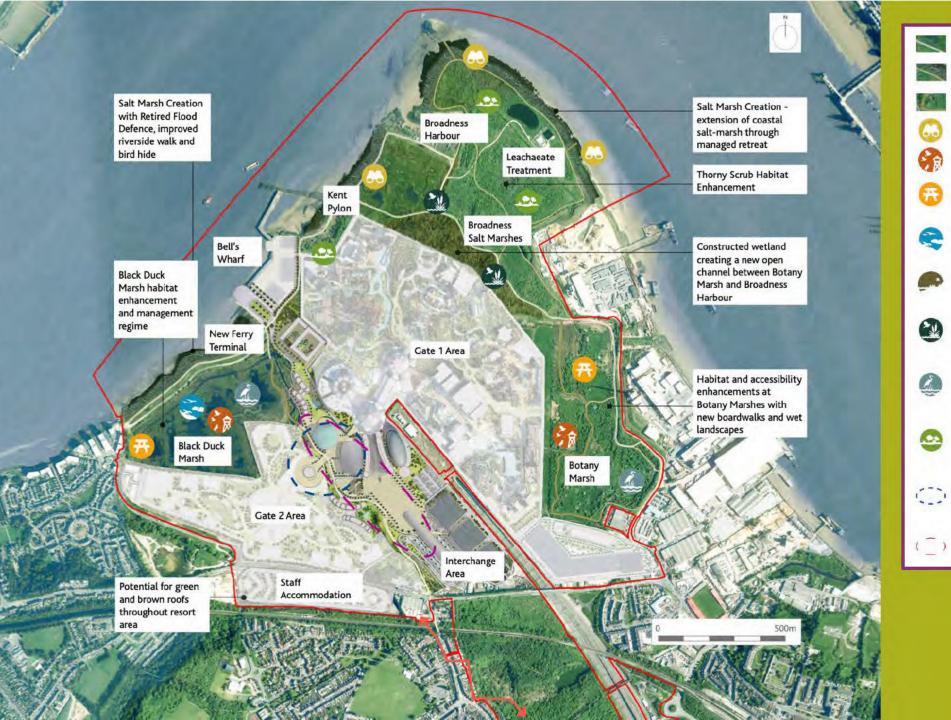
We are committed to achieving a net gain in biodiversity.

#### Impacts

We are committed to minimizing the impact of construction work as much as we are able to

- Habitat compensation
- Ground conditions





Pedestrian and Cycle Routes
Tertiary Nature Trails (Hoggin Tracks)
Boardwalks
Observation Points
Bird Hides/Towers
Recreational spaces with informal open space, wildflower meadow and picnic spots
Opportunities to extend the inter-tidal zone at low-lying areas along shoreline through managed retreat (moving the flood defence inland)
Opportunities to create enhanced salt marsh through managed retreat to flood defence wall
New constructed reedbed area and northern channel to Broadness harbour to provide filtering and water treatment function
Existing marshland areas to be enhanced through sensitive management to extend/ enhance marsh habitats with new watercourses/ waterbodies/permanently wet areas
Area identified for creation of enhanced scrub habitats through new planting and improved management regime

Resort arrival landscape - opportunities for tree planting, parkland, wildflower planting and innovative sustainable urban drainage systems such as raingardens

Opportunity for rain garden tree pits and high impact directional avenue tree planting



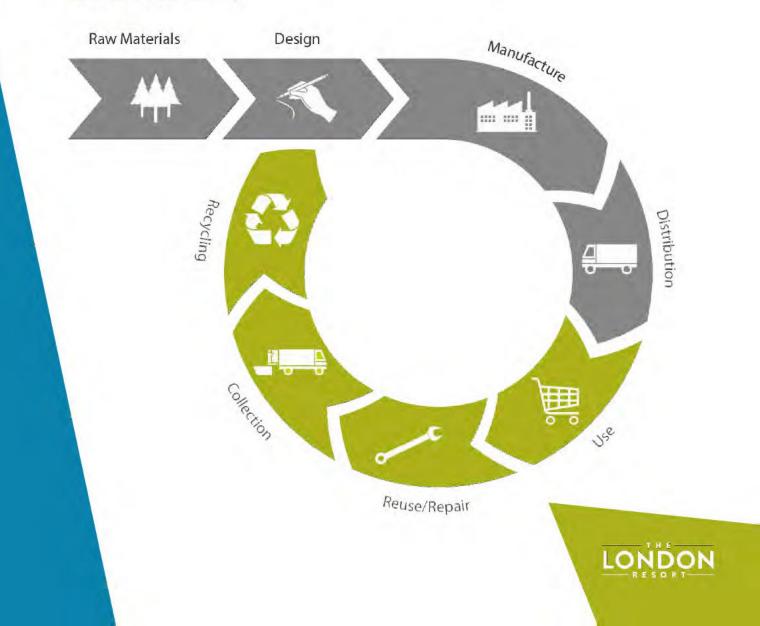
## Sustainability

We are promoting a sustainable development.

Our vision is focused and ambitious, with a net zero operational carbon target, making it one of the most sustainable theme parks in the world.

Sustainable and low-carbon principles are integrated across the emerging Masterplan, in terms of design, construction and operation.

#### **Circular Economy**





## What this means for you

- Thousands of jobs
- Regeneration and investment
- Increase in local spend
- Employment and skills
- Transformational provision of entertainment
- Realise potential of the River Thames

- Green network
- New infrastructure
- Improved access for local communities
- Regeneration of a brownfield site





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## Communities, accessibility

Improved connectivity for local communities - includes walkways, helping to connect visitors and local residential areas with the river, along with an improved network of pedestrian and cycle routes

Accessibility - we are committed to creating a development that is accessible and inclusive

We will put people at the heart of our design, starting with the simple premise that inclusion is embedded in the design process.





## How to respond to consultation



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Email: info@londonresortcompany.co.uk Please submit your response by 11.59pm on 21 September 2020.

We cannot guarantee that responses received after this time will be considered.

For consultation queries: 0800 470 0043

## What happens after consultation

Your responses will help us shape the scheme before we submit our DCO application.

The Planning Inspectorate (PINS), acting on behalf of the Secretary of State, has 28 days to formally accept the application.

We expect to submit our application by the end of **2020.** If granted:

- Works will start in 2022
- London Resort will open in 2024.



## The Local Authority's role in the DCO process

**Pre-application** 

#### Respond to the current consultation – by 21 September 2020

#### DCO Application acceptance period (28 days)

Respond to the Planning Inspectorate's 'adequacy of consultation' consultation

#### **Pre-examination**

Prepare a Relevant Representation

Begin preparation of a Local Impact Report

Discuss common ground with London Resort

#### Examination

Submit the Local Impact Report and a Written Representation

Agree and submit a Statement of Common Ground

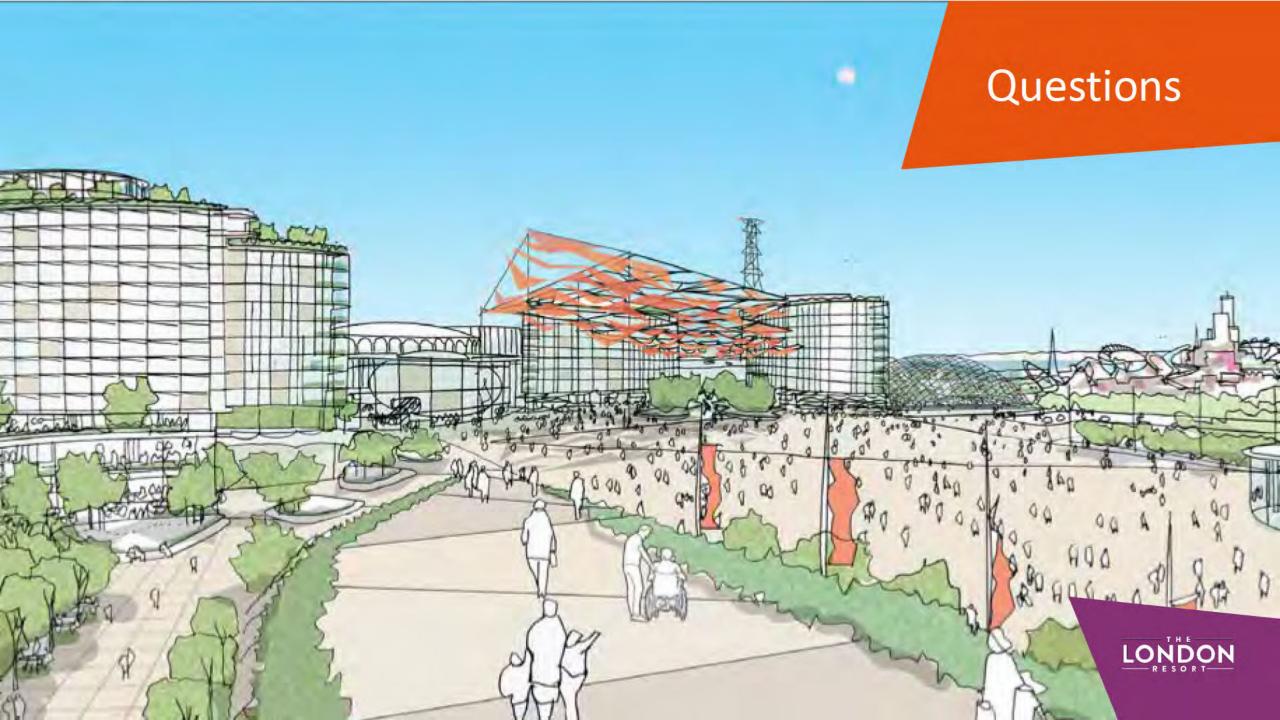
Respond to written questions from the Examining Authority

Participate in hearings and site visits

#### Post-consent

Discharge of DCO Requirements (similar to planning conditions)





#### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### CONSULTATION REPORT APPENDICES

Reference: BC080001

Appendix 5.23 Slide pack for Accessibility and Inclusivity webinar

## LONDON RESORT

#### **London Resort - Statutory Consultation**

Webinar – Accessibility and inclusivity

8<sup>th</sup> September 2020

## Agenda

- 1. Welcome and introductions
- 2. Our vision
- 3. Accessibility our approach
- 4. Story so far and project overview
- 5. Our proposals
  - Masterplan, transport, environment
- 6. Accessibility design considerations
- 7. What this means for you and the area
  - Benefits, jobs, regeneration
- 8. Consultation process and what happens next

## Housekeeping



Please ask questions using the chat function in the middle of your screen

Alternatively, please use the 'raise your hand' function if you wish to ask a question verbally

BSL interpreters - 'PIN' to keep them on screen throughout



# Welcome and introductions

London Resort Company Holdings is proposing to develop a world-class, sustainable, next generation entertainment resort on the banks of the River Thames.

Our team are here today to talk you through the detail.





## Our vision

- Unique, immersive world-class destination
- Sustainable and environmentally-responsible
- Our Partners
- Harnessing natural landscape and riverside location
- Innovative, relevant, flexible
- A catalyst for job creation and regeneration
- Equalities and Diversity

#### Communities, accessibility

Improved connectivity for local communities - includes walkways, helping to connect visitors and local residential areas with the river, along with an improved network of pedestrian and cycle routes

Accessibility - we are committed to creating a development that is accessible and inclusive

We will put people at the heart of our design, starting with the simple premise that inclusion is embedded in the design process.





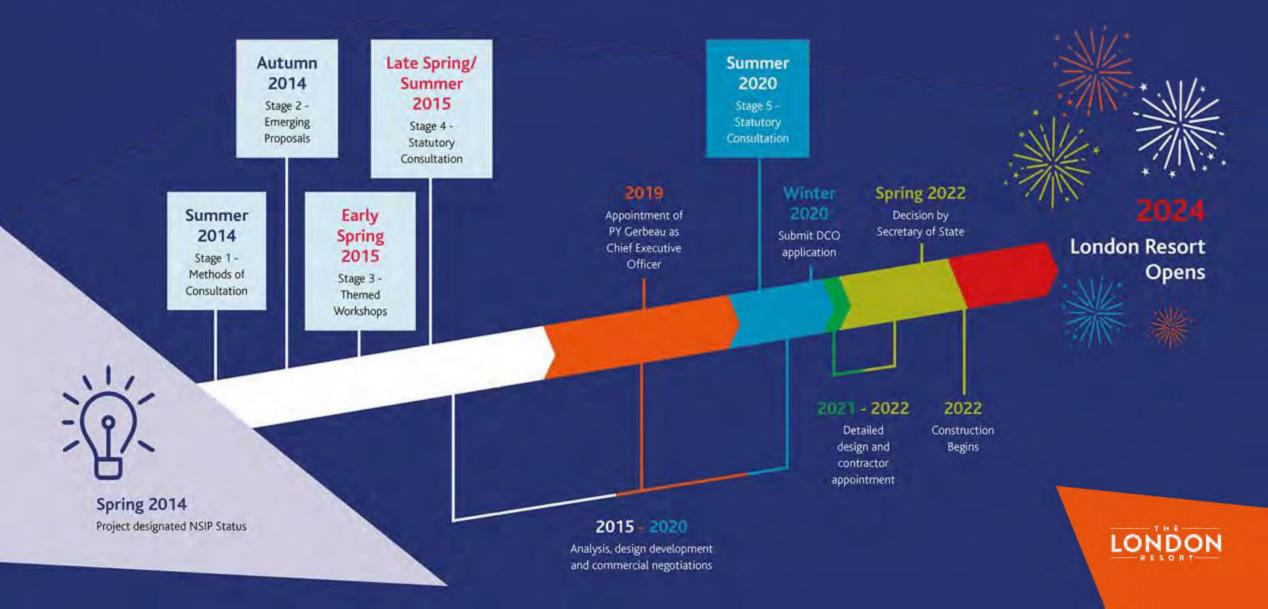
#### Accessibility and inclusivity – design and operation

Accessibility and inclusivity is factored in across all elements of our design and operation including:

- Transport getting to and from the London Resort
- Facilities and amenities
- Rides and attractions
- Employment, skills and training



#### Story so far



#### **Project overview**

New Entertainment Resort founded on sustainable and low-carbon principles

Key features include:

- Two theme park gates, to be opened in phases 2024 and by 2029
- Hotels, retail, dining and entertainment more entertainment, eSports, Conferention Centre, Water park
- Operational housing
- Transport interchanges for rail, coach, ferry, taxis, cars and visitors
- Park and Glide at Tilbury
- Access road and main junction with A2(T)
- Car parking, utility compounds, renewable energy sources





## Masterplan illustrative





## Masterplan land uses (zones)





### Masterplan land uses (zones)



#### Masterplan View of Arrival Plaza, Hotels and The Market

Artist's impression of Arrival Plaza, Hotels and Market





#### Transport

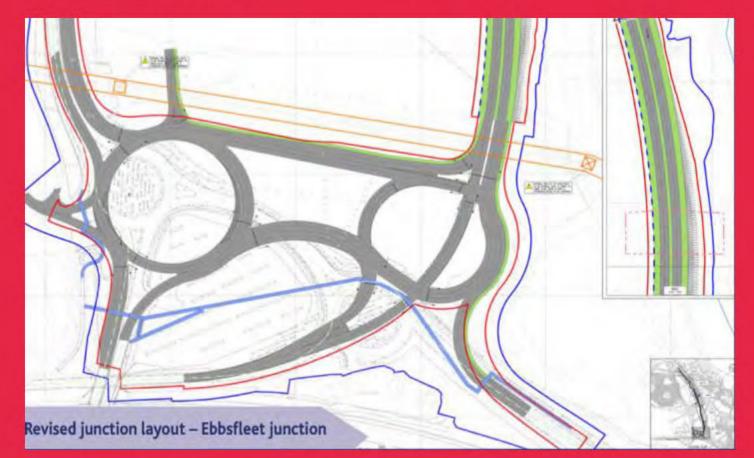
Our strategy is focused on the following:

- Working for the local community and our guests
- Underpinned by sustainable travel choices
- Use the site's unique location to maximize the use of river and rail
- Utilise excellent public transport links the site is already connected to





## Road access







## Transport interchanges





#### Environment

Layout of the Masterplan adjusted, designed to make better use of opportunities to improve and enhance the structure of the landscape across the area.

These enhancements will also have recreational benefits and deliver positive impacts.

We are committed to achieving a net gain in biodiversity.

#### Impacts

We are committed to minimizing the impact of construction work as much as we are able

- Habitat compensation
- Ground conditions







Opportunities to create enhanced salt marsh through managed retreat to flood defence wall

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New constructed reedbed area and northern channel to Broadness harbour to provide filtering and water treatment function

Existing marshland areas to be enhanced through sensitive management to extend/ enhance marsh habitats with new watercourses/ waterbodies/permanently wet areas

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Resort arrival landscape - opportunities for tree planting, parkland, wildflower planting and innovative sustainable urban drainage systems such as raingardens

Opportunity for rain garden tree pits and high impact directional avenue tree planting



#### Sustainability

We are promoting a sustainable development.

Our vision is focused and ambitious, with a net zero operational carbon target, making it one of the most sustainable theme parks in the world.

Sustainable and low-carbon principles are integrated across the emerging Masterplan, in terms of design, construction and operation.

#### **Circular Economy**



#### Our commitment to access

The LRCH design approach to accessibility is to allow for as many guests as possible to experience every attraction, show, live entertainment and ride.

Mobility challenged guests, and those with hearing or visual impairments should be substantially accommodated.

Due to some limitations based on safety, manufacturers or regulatory agencies not all experiences can be made available to all guests.

In these situations, the design team will strive to provide alternative or complimentary experiences that allow access to the stories and shows to the most people possible.

The design team will follow best practices and meet with, and consult with accessibility experts, engineers, and consultants to find innovative and comprehensive solutions to address concerns.



#### Mobility and Cross Park Access

We will:

Design rides, queues, and spaces to reasonably accommodate the width and turning radius of wheelchairs and electric mobility scooters.

Shows, Theatres, Cinema, can and will each have accommodation into, at, and from for guests using mobility devices.

Where elevation cannot be achieved with ramps, an alternate path with lifts will be provided.

All restaurants will be accessible

All retail will be accessible

All restrooms and comfort stations will be accessible

All Park Circulation Transport will be accessible - Bus, Train, People Mover



#### **Ride Access**

Where possible, all rides and attractions will be designed to accommodate.

Ride access will be driven by Manufacturer and Regulatory agencies safety requirements.

General approach taken: If you're in a wheelchair and you want to ride something that is "fast" - coasters, teacups, launch towers - YOU must be able to **TRANSFER** yourself.

This means stand up, or push, or pull yourself into and out of the seat. There are specific biomechanical reasons behind this based in passenger safety.

For SLOW or passive RIDES - things like boat rides (without a hill), kids' dark rides, shooting targeting rides, carousels/roundabouts, trains/trams, mazes, etc. typically they can accommodate the wheelchair or ECV.

That is to say a ride vehicle can be included to ensure that a chair rolls right onto or into.



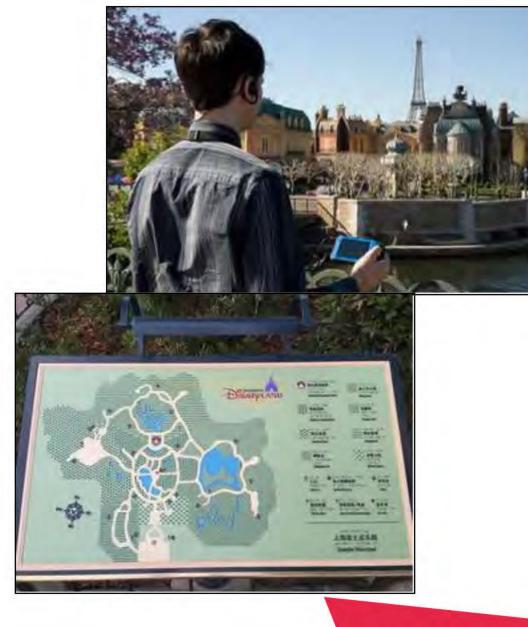
#### Visual impairment

Guests could be offered a portable narration unit.

This is triggered to markers, and has narration throughout the park "Across the lagoon, the Eiffel Tower rises majestically above a quaint Parisian street."

It also narrates each ride, telling guests what is happening show scene by show scene.

Additionally, menus, park maps and signage are presented in braille





#### Hearing impairment

Add subtitles to monitors / displays

Some parks offer a portable electronic display device that provide "real time" narration in text form. This works on all the dark rides, shows, cinemas, round rides etc (not coasters).

We will ensure that a number of staff in our guest relations teams are taught sign language

Live entertainment and characters can be taught sign language to support interaction







#### Neurological conditions

Running shows or attractions at certain times with LESS or NO effects that are known to trigger conditions.

Example: A stunt show may run 10 times a day, with strobes and pyro in the finale scene. But, the 10am and 3pm shows are run without the strobes/pyro.

Guests can be provided with material (guide maps / signage / web portals) – signposting shows, experiences and facilities that are more appropriate

The provision of a 'quiet room' will allow guests and their families to retire to designated safe and quiet spaces within the park









#### What this means for you and the area

- Thousands of jobs
- Regeneration and investment
- Increase in local spend
- Employment and skills
- Transformational provision of entertainment

- Realise potential of the River Thames
- Green network
- New infrastructure
- Improved access for local communities
- Regeneration of a brownfield site





### Jobs and skills

A huge driver for job creation. We estimate:

- around 8,700 skilled or semi-skilled jobs directly on-site during peak times in 2025.
- expected to increase to over 17,000 jobs on-site by 2038.

Jobs across the theme parks, Water park, dining, retail, hotels, Conferention and eSports centres.

Includes full time, part time and seasonal roles.

Estimated breakdown in 2038:

- Approximately 6,500 full time jobs
- Approximately 3,700 part time jobs
- Approximately 7,100 seasonal jobs

Expected to be a peak of up to **4,100** jobs supported on site during the construction period.



#### How to respond to consultation



Online: complete our online feedback form www.londonresort.info



**Post: FREEPOST: LONDON RESORT CONSULTATION**. You do not need a stamp.



Email: info@londonresortcompany.co.uk Please submit your response by 11.59pm on 21 September 2020.

We cannot guarantee that responses received after this time will be considered.

For consultation queries: 0800 470 0043



# What happens after consultation

Your responses will help us shape the scheme before we submit our DCO application.

The Planning Inspectorate (PINS), acting on behalf of the Secretary of State, has 28 days to formally accept the application.

We expect to submit our application by the end of **2020.** If granted:

- Works will start in **2022**
- London Resort will open in 2024.



# What happens after consultation

#### Ongoing engagement

We are looking to establish an accessibility forum to help guide our design development and our operational policies.

If you are interested in informing our approach, please contact us via email at: <u>info@londonresortcompany.co.uk</u> with the subject heading Access Forum

0800 470 0043





#### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### CONSULTATION REPORT APPENDICES

Reference: BC080001

Appendix 5.24 Slide pack for Land webinars

## LONDON RESORT

#### **London Resort - Statutory Consultation**

Webinar - Land acquisition, property compensation and the London Resort premium

9<sup>th</sup> September 2020

#### Agenda

- 1. Welcome and introductions
- 2. Our vision and story so far
- 3. Project overview and our proposals
  - Masterplan, transport, environment
  - Communities, jobs and regeneration
- 4. Order Limits
- 5. Our Enhanced approach
- 6. Consultation process
- 7. Questions

### Housekeeping



Ask questions using the tab on the right hand of your screen

'Like' questions to move them upstream

Also use this tab to let us know if there are any technical difficulties



# Welcome and introductions

London Resort Company Holdings is proposing to develop a world-class, sustainable, next generation entertainment resort on the banks of the River Thames.

Our team are here today to talk you through the detail.



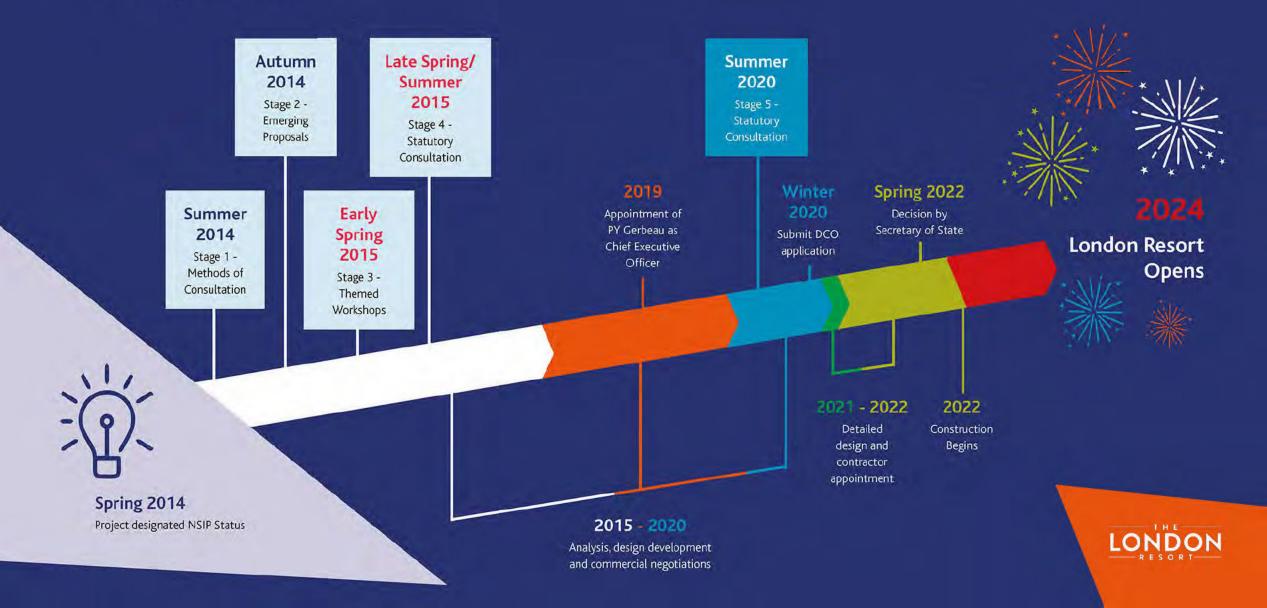


#### Our vision

- Unique, immersive world-class destination
- Sustainable and environmentallyresponsible
- Our Partners
- Harnessing natural landscape and riverside location
- Innovative, relevant, flexible
- A catalyst for job creation and regeneration



#### Story so far



#### **Project overview**

New Entertainment Resort founded on sustainable and low-carbon principles

Key features include:

- Two theme park gates, to be opened in phases 2024 and by 2029
- Hotels, retail, dining and entertainment more entertainment, eSports, Conferention Centre, Water park
- Operational housing
- Transport interchanges for rail, coach, ferry, taxis, cars and visitors
- Park and Glide at Tilbury
- Access road and main junction with A2(T)
- Car parking, utility compounds, renewable energy sources





## Masterplan illustrative





## Masterplan land uses (zones)





## Masterplan land uses (zones)



# Masterplan View of Arrival Plaza, Hotels and The Market

Artist's impression of Arrival Plaza, Hotels and Market





## Transport

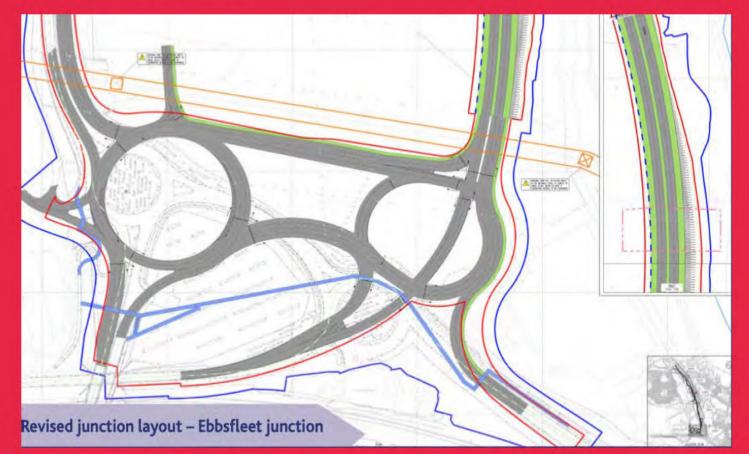
Our strategy is focused on the following:

- Working for the local community and our guests
- Underpinned by sustainable travel choices
- Use the site's unique location to maximize the use of river and rail
- Utilise excellent public transport links the site is already connected to





# Road access







# Transport interchanges





# Environment

Layout of the Masterplan adjusted, designed to make better use of opportunities to improve and enhance the structure of the landscape across the area.

These enhancements will also have recreational benefits and deliver positive impacts.

We are committed to achieving a net gain in biodiversity.

### Impacts

We are committed to minimizing the impact of construction work as much as we are able to

- Habitat compensation
- Ground conditions







143

6.3

67

63

2

3

2

E.

(1)

Area identified for creation of enhanced scrub habitats through new planting and improved management regime

Resort arrival landscape - opportunities for tree planting, parkland, wildflower planting and innovative sustainable urban drainage systems such as raingardens

Opportunity for rain garden tree pits and high impact directional avenue tree planting

LONDO

# Sustainability

We are promoting a sustainable development.

Our vision is focused and ambitious, with a net zero operational carbon target, making it one of the most sustainable theme parks in the world.

Sustainable and low-carbon principles are integrated across the emerging Masterplan, in terms of design, construction and operation.

#### **Circular Economy**





## What this means for the area

- Thousands of jobs
- Regeneration and investment
- Increase in local spend
- Employment and skills
- Transformational provision of entertainment
- Realise potential of the River Thames

- Green network
- New infrastructure
- Improved access for local communities
- Regeneration of a brownfield site





# Jobs and skills

A huge driver for job creation. We estimate:

- around 8,700 skilled or semi-skilled jobs directly on-site during peak times in 2025.
- expected to increase to over 17,000 jobs on-site by 2038.

Jobs across the theme parks, Water park, dining, retail, hotels, Conferention and eSports centres.

Includes full time, part time and seasonal roles.

Estimated breakdown in 2038:

- Approximately 6,500 full time jobs
- Approximately 3,700 part time jobs
- Approximately 7,100 seasonal jobs

Expected to be a peak of up to **4,100** jobs supported on site during the construction period.



# Communities, accessibility

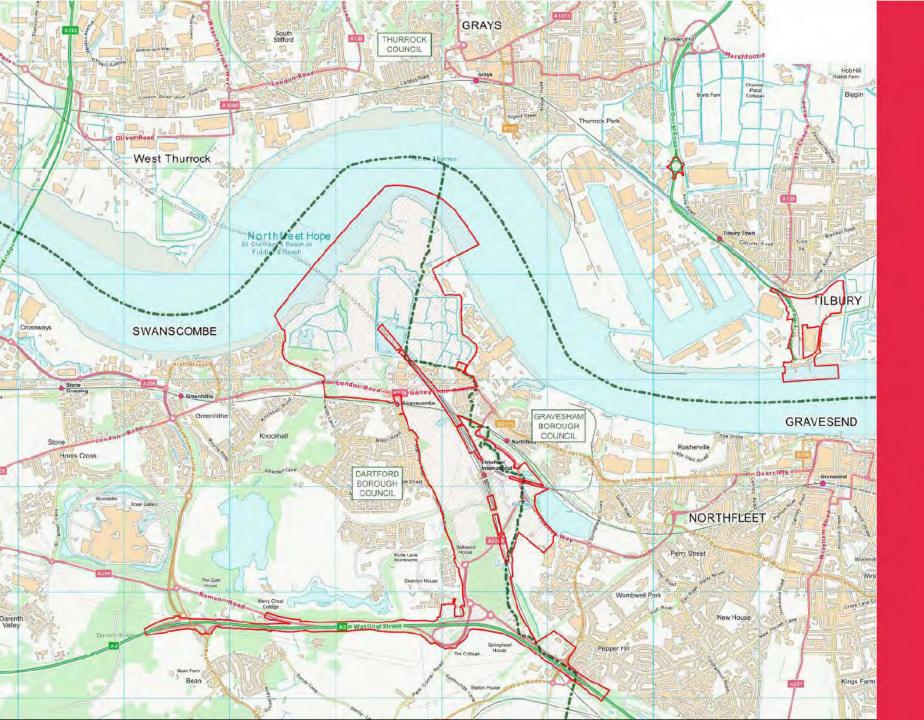
Improved connectivity for local communities - includes walkways, helping to connect visitors and local residential areas with the river, along with an improved network of pedestrian and cycle routes

Accessibility - we are committed to creating a development that is accessible and inclusive

We will put people at the heart of our design, starting with the simple premise that inclusion is embedded in the design process.







## **Order Limits**

## The Enhanced approach to compensation

The conventional approach

 Market value + disturbance + basic / occupiers loss capped at £100,000 Our approach, the Enhanced approach

 Market value + disturbance + 30% premium capped at £500,000

 Secured by an Option to avoid use of Compulsory acquisition powers



# Enhanced approach

# Land acquisition - landlords

- Replace Basic Loss @ 7.5% capped at £75,000 with 30% on whole claim capped at £500,000
- Agree the numbers now and secure with a three-year Option with right to renew for further two years
- Reimburse costs and pay a 5% licence fee
  - minimum £10,000 and capped at £25,000
  - payable again upon renewal



# Enhanced approach

# **Relocation - businesses**

- Replace Occupiers Loss @ 2.5% capped at £25,000 with 30% on whole claim capped at £500,000
- Agree the numbers relating to disturbance items provisionally now and secure with a three year Option with right to renew for further two years. The numbers will be reviewed against actual costs incurred and adjusted upwards only
- Reimburse costs and pay a 5% licence fee, minimum £10,000 and capped at £25,000 payable again upon renewal



# Enhanced approach

# Land acquisition and relocation: owner occupiers

- Replace Occupiers Loss @ 2.5% capped at £25,000 with 30% on whole claim capped at £500,000
- Agree the numbers relating to disturbance items provisionally now and secure with a three year Option with right to renew for further two years. The numbers will be reviewed against actual costs incurred and adjusted upwards only
- Reimburse costs and pay a 5% licence fee, minimum £10,000 and capped at £25,000 payable again upon renewal



## Next steps

#### Land referencing

- LRS are appointed and have sent out questionnaires
- The questionnaire is known as a Request for Information – it is important to complete this so that we can help you proceed with discussing terms for an Option Agreement

#### What LRCH will fund

- We want you to have independent and informed advice and we are prepared to pick up those costs considered to be necessary and reasonable
- If you direct your adviser to us we can provide you comfort on this by agreeing with them what we will cover



## How to respond to consultation



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# What happens after consultation

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The Planning Inspectorate (PINS), acting on behalf of the Secretary of State, has 28 days to formally accept the application.

We expect to submit our application by the end of **2020.** If granted:

- Works will start in 2022
- London Resort will open in 2024.





#### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### **CONSULTATION REPORT APPENDICES**

Reference: BC080001

Appendix 5.25 Public webinar - Questions asked

Session date	Question
01/08/2020 12:30	thanks, great presentation
2020-08-01 12:30	Thank you from Essex
	Very existing and interesting. Cant wait until we can get
2020-08-01 12:30	involved more.
2020-08-01 12:30	Thanks very much
2020-08-01 12:30	thank you
2020-08-01 12:30	Excellent, thank you
2020-08-01 12:30	Well done and thanks can't wait!!
2020-08-01 12:30	Thank you, very informative session.
2020-08-01 12:30	Thank you Mr Martin
2020-08-01 12:30	Goodbye
2020-08-01 12:30	Thanks. This was excellent
	How many rides are you planning on having across the
2020-08-01 12:30	parks?
	How will the local skyline change with the opening of The
	London Resort? Will local residents be able to see
2020-08-01 12:30	coasters/attractions from outside the property boundaries?
	what size will the two theme park gates look to take up of
2020-08-01 12:30	the whole resort roughly?
	It's a good idea to keep IP under wraps but are you
	expecting to announce once final plans for building are
	passed or half way through building? Etc??
	Esports is great are you using experienced companies and long running organisations a current IP or example or
2020-08-01 12:30	creating something new
2020-00-01 12.30	Do you have a similar database for employment
2020-08-01 12:30	opportunities?
	There was a news that you have chosen 4 key builders,
2020-08-01 12:30	one being an Indian group. Have you finalized the builder?
	You mentioned a visitor centre will be built - is this going to
2020-08-01 12:30	be open during construction to the public?
2020-08-01 12:30	What will the Esports centre contain?
2020 00 01 12:20	Will you let too many people in like other theme parks that
2020-08-01 12:30	mean ride queue times are extortionate? Are you able to talk in a bit more detail about your plans for
	the first gate? Types/quantity of attractions/shows etc? &
2020-08-01 12:30	sections of the park/theming?
	Approx. 1-2M people, per summer month, more at the
2020-08-01 12:30	weekends. That's a lot.
	What happens if it is not accepted? And when will you
2020-08-01 12:30	announce the IPs
	Do you have a virtual video on YouTube? I am unable to
2020-08-01 12:30	access it on your site.
	by what access framework will employment oppotunities
2020-08-01 12:30	be. Will you be a direct employer, or via agency employed?
	How long do you expect visitors to stay at the resort, on
2020-08-01 12:30	average?

		Will the majority of attractions be indoors to accommodate
2020-08-01	12:30	for inclement weather?
		Will Hotels be inside the park? This will be great for
		security reasons, meaning you won't be mugged or
		harassed. London can be dangerous day or night, people
2020-08-01	12:30	would likely stay here for a week or two.
2020-08-01	12:30	How many visitors do you expect?
2020-08-01	12:30	What kind of things will be in the eSports center?
2020-08-01		Exciting stuff!
2020 00 01	12.00	What happens if it is not accepted? And when will you
2020-08-01	12.30	announce the IPs
2020 00 01	12.00	There are better/newer ways of giving a impactful
		nighttime show than fireworks (ie. drones). The influx of
		capital into this area is really going to create a lot of
2020-08-01	12.30	resources for the community as a whole.
2020 00 01	12.00	will you open up a careers centre and offer recognised
		qualifications for apprentices and more mature residents
		and will you ensure you 'keep it local' for the local people
		to be able to benefit and NOT draft people in for out of the
2020-08-01	12.30	area
2020 00 01	12.00	What are the opening hours for the theme parks
2020-08-01	12:30	themselves?
2020 00 01	12.00	What proportion of the jobs created will be rank-and-file
		employees (as opposed to supervisory and management
2020-08-01	12:30	staff)?
2020 00 01	12.00	What procurement strategy is being considered for
2020-08-01	12:30	construction? Will it be framework?
2020 00 01	12.00	this should be a UK project, gem would give you your own
2020-08-01	12:30	power for nothing
		What consideration has been/will be given to the potential
		acts of terrorism? Will local police forces require
2020-08-01	12:30	additional funding/resourcing?
2020-08-01		EDF are french. You should look at Gem
2020-08-01		Will you be hiring student that are in secondary school?
2020 00 01	12.00	Can you please ensure all the links in the consultation
2020-08-01	12.30	pack work for Apple products.
2020 00 01	12.00	Will the location of the park displace any existing flight
2020-08-01	12.30	paths?
2020 00 01	12.00	Other parks use woodland to absorb sound. Water does
2020-08-01	12.30	not absorb sound,
2020-08-01		Have you checked for great crested newts?
2020-00-01	12.30	What percentage of the energy that the park uses will be
2020-08-01	12.20	renewable?
2020-06-01	12.30	Is there a height restriction on the land for
2020 00 01	10.00	buildings/RollerCoasters?
2020-08-01	12.30	will you protect the marsh land by ensuring it is a closed
2020-08-01	12.30	off area to ensure protected species remain protected
2020-08-01	12:30	Who will clear the river plastics from the reed beds?
0000 00 01	10.00	how would you cater for visitors all year round considering
2020-08-01	12:30	UK weather?

		How will we be able to access the results of the
2020-08-01	12:30	environmental impact assessment? Will they be put online? Is the soil hazardous? If so, how will it be remediated and
2020-08-01	12:30	what landfill will the hazardous waste be sent to?
2020-08-01	12:30	what is the target age for the resort ?
		How will you manage the obvious issues of building on
2020-08-01	12:30	marsh land
2020-08-01	12:30	Will South Eastern trains be improved?
2020-08-01	12:30	Will you have fireworks every night after sunset?
		What about parking for european holiday makers with
2020-08-01	12:30	caravans/campervans? Especially as Dover is so close.
		Does this plan now supersede the Ebbsfleet Garden City
2020-08-01	12:30	Masterplan for the Swanscombe peninsula?
		How much longer will it take to get to the resort by public
		transport vs by private car? Say you start from central
2020-08-01	12:30	London. And how much would it cost by public transport?
	10.00	would have buses running from and into London by any
2020-08-01		chance?
2020-08-01	12:30	Grays, not Tilbury
		how is London Resort overall master plan with staggered
2020-08-01	12.20	strategy with both Gates etc not going to replicate the same errors from across the channel?
2020-06-01	12.30	same enors nom across the charmer?
		when you see the difficulties DLP has been dealing with
		since opening, with a limited offering for the first few years,
2020-08-01	12:30	then with the second park that still has a limited offering,
2020-08-01	12:30	What happens if it is rejected?
		What stops the London Resort from making on-site
		parking free at a later date, if turnover/profits are
		wavering? Resulting in an increase in car traffic. Will
		there be any Contractual obligations to stop something like
2020-08-01		this happening?
2020-08-01	12:30	Will there be bus routes passing through the park?
		We're well past the point in development for some of these
	10.00	questions. This is a brilliant idea and long overdue addition
2020-08-01	12:30	to the metro area. Fantastic presentation, all.
		Will the new Abbey Wood Elizabeth Line extend to Ebbsfleet Intl to ensure more people will travel by Public
2020-08-01	12.20	Transport?
2020-06-01	12.30	Is the plans extend the London travel zone to at least
2020-08-01	12.30	Greenhithe Station?
2020 00 01	12.00	Who will be funding the transport from Ebbsfleet the
2020-08-01	12:30	developer or the government, or both?
2020-08-01		How does the current Covid-19 affect your plans.
_0_0 00 01		Are you aware that the car parking areas around Ebbsfleet
		will also be a freight clearance facility for crossing the
2020-08-01	12:30	channel?

	Already we have so much traffic on the A2 with people going to Bluewater and it will be a lot more. How exactly
2020-08-01 12:30	are you going to discourage people to take public transport? How many cars parks spaces will you have? The ticketing strategy needs to be completely inclusive of rail/ferry/coach/off-site parking and SIGNIFICANTLY more
2020-08-01 12:30	expensive for on-site parking. You mentioned that the ticketing structure will encourage sustainable transport usage. Does this mean that those
2020-08-01 12:30	travelling via boat/rail etc will have subsidised tickets?
2020-08-01 12:30	Bore off Steve
2020-08-01 12:30	Have you ever visited Lakeside or Bluewater at 10am? You mentioned a link from Ebbsfleet international to the resort. Do you see this being a free transport system run by the resort operations like Disney's monorail service? Or is this to be a paid service run by transport for London or
2020-08-01 12:30	another external transport company?
2020-08-01 12:30	Will there be an easy walking access from Ingress Park ? how will you stop people from using the 'back roads' as a
2020-08-01 12:30	cut through to stop local grid lock/ There are plans to run a tram link between Kent and Thurrock- Has this been considered,
2020-08-01 12:30	How will this link affect Tilbury/Gravesend Ferry
2020-08-01 12:30	How secure will bicycle storage be?
2020-08-01 12:30	This is a day out, everyone will travel by car! If the land is being purchased, and your traffic management strategies and contributions to local infrastructure are approved, will the London Resort Company Holdings have any on-going obligation to revise or improve the travel infrastructure at a later date, should it
2020-08-01 12:30	be necessary? with the current push for electric and hybrid vechiles, what percentage of parking is likely to be equipped with charging points and would they be premium costed or could a specific charge amount be included within the cost
2020-08-01 12:30	of parking/ park ticket? No, I think we might become grid-locked! But we are used
2020-08-01 12:30	to that here in Essex. At the Lower Thames Crossing consultation we were told that you had not responded to their requests for
2020-08-01 12:30	discussions
2020-08-01 12:30	Impact on A2 and local traffic
2020-08-01 12:30	What will the esports centre constitute? How do you guarantee fair Compulory Purchase Orders
2020-08-01 12:30	for the businesses currently on the peninsula?
2020-08-01 12:30	At what point will you announce IP? Well then dont mention disney when presenting your
2020-08-01 12:30	project
2020-08-01 12:30	278 miles away!
2020-08-01 12:30	Is the land being purchased or leased?

	The construction seems likely to be at the same time as the construction of the Lower Thames Crossing and Ebbsfleet Garden City . There are very few routes out of Gravesend/Northfleet/Swanscombe. How will you coordinate such that local residents do not become
2020-08-01 12:30	prisoners during the construction.
2020-08-01 12:30	£70m on what????
	Will any local roads or any other local infrastructure be
2020-08-01 12:30	improved to cope with congestion?
	Will you eventually have an in-house 'imagineer' style
2020-08-01 12:30	design team or will this be outsourced?
	How do you feel about being branded as the UK
2020-08-01 12:30	Disneyland already?
	Lynda, you are probably 500 yards from this park and this is the first time you have been invited to a presentation. I am guessing we will hear every child scream when they
2020-08-01 12:30	are on the rides.
2020-08-01 12:30	Will virtual queues be used?
	The whole project looks amazing and really positive for the area and country as a whole. How confident are you that this will definately all happen? Feels like its been on the
2020-08-01 12:30	cards for a long time, can't wait to see it become a reality. Could you talk more about your plans for employee housing? Is this for full time/seasonal employees or do you envisage a college/international program similar to
2020-08-01 12:30	programs offered in Walt Disney World?
2020-08-01 12:30	Will the theme parks be seasonal or open all year round? My flat looks directly onto the peninsular - are there any artist impressions of what it might look like from the
2020-08-01 12:30	Ingress Park estate?
	Will you be running graduate schemes and
2020-08-01 12:30	apprenticeships?
	Smart to not over share the IP offerings. Who knows what
0000 00 01 10 00	amazing things will be out in the world and beloved within
2020-08-01 12:30	the next 4-9 years. fantastic new that Paramount are back on board but this masterplan has been talked about for years and will be great for our community with new jobs and homes BUT
2020-08-01 12:30	are you confident it will actually happen this time around?
2020-08-01 12:30	How much money has london resort invested in the planning so far?
2020 00 01 12:00	Will your attractions be designed be external consultants or your own in-house teams, if in house when will these roles be advertised, also when will senior roles at the
2020-08-01 12:30	resort be recruited for? Will those travelling from medway towns also have extra access by river ?
2020-08-01 12:30	(Admin team london Resort fan group (2)) Any plans to extend Elizabeth line beyond Abbey Wood to
2020-08-01 12:30	Ebbsfleet?

2020-08-01 12:30	What is Asda Roundabout in Tilbury being used for? HS1 and the Dartford bridge is already immensely overcrowded, in rush hour and even more so during peak times like Christmas. There is a problem to fix before making it worse! Double deckers and ferries are minor mitigations. Please share the current congestion testing
2020-08-01 12:30	system results. Matt - and also the winds that howl down the Thames, the
2020-08-01 12:30	pollution that is trapped in this triangle! Dartford is already a carpark, I feel its just going to
2020-08-01 12:30	become worse How will staff be travelling to and from work everyday? Will they be incentivised to use the new designated access
2020-08-01 12:30	routes? Is it proposed that both parks will be mostly indoors to
2020-08-01 12:30	accommodate for inclement weather, similar perhaps to Dubai Parks & Resorts? Are you working with South Eastern to increase capacity and frequency of the trains? Trains pre-COVID are already at full capacity during peak hours. How will you resolve
2020-08-01 12:30	this? This part of the country is a CAR PARK already. Can we
2020-08-01 12:30	really handle twice the number of cars at peak times? There appears to be a lot of coasters in the concept art for the park, any word on what companies you're thinking of
2020-08-01 12:30	working with e.g. B&M, RMC, Intamin? Have you already decided on what the different rides and attractions will be, and what IP or theme will be attached to
2020-08-01 12:30	them?
	What will the park mean for the cost of council tax to surrounding boroughs? Will the parks revenue be making a direct and regular contributions to offset additional costs
2020-08-01 12:30 2020-08-01 12:30	associated with their roads, maintenance etc.? Are Paramount back on board?
2020 00 01 12:00	Rob Haslam - This is a fantastic and very timely opportunity for UK businesses, will there be a drive to use
2020-08-01 12:30	companies within the UK. Will entry prices be competitive with other UK attractions such as theme parks? Or is this more of a highbrow
2020-08-01 12:30	attraction with higher prices? Is the plan for the second theme park gate 'locked in' much like Disneyland Paris' one was? I understand that this was an issue for that park, resulting in a much lower
2020-08-01 12:30	gate, hence income for the second park. In the previously released concept art for one of the parks there appeared to be a coaster the looked like a Star Trek coaster, is this part of the plans you have? Are there any
2020-08-01 12:30	other IP's you're considering for attractions?
2020-08-01 12:30	Will there be a fastpass system as is seen at Disneyland?

	Will local residents get discounted tickets to visit the
2020-08-01 12:30	resort? Wonderful considerations for keeping green space, as a
2020-08-01 12:30	buffer and habitat. :)
	To what extent is the masterplan likely to change due to COVID? Eg would social distancing measures result in new building regulations which necessitate a larger footprint? Or do you foresee that visitors will have a
2020-08-01 12:30	stronger preference for outdoor-based activities? Will the parking at Tilbury, river boat, and other designated access provisions be included within the ticket costs to promote their use and deter the use of the existing access
2020-08-01 12:30	routes/parking?
2020-08-01 12:30	For dumping your cars! Will local resident get a discount card when the park opens to compensation for the the disruption we have to go through during the build stage and the extra traffic we
2020-08-01 12:30	will have to put up with long term Will local residents receive incentives, or reduced price /
2020-08-01 12:30	free tickets to visit the resort?
2020-08-01 12:30	Masterplan - I'm talking about online in your pack Could an additional tunnel on thames help reduce traffic
2020-08-01 12:30	congestion as dartford bridge is already over crowded
2020-08-01 12:30	But we need to be able to see the masterplan!!!!!
2020-08-01 12:30	Will there be a charge for parking? How are the employment opportunities for Local residents
2020-08-01 12:30	in Dartford council
2020-08-01 12:30	So why did you choose such a small area?
2020-08-01 12:30	Pleased that this time Essex has been considered
	I'm a nurse who works at Darenth Valley hospital. We struggle with the amount of patients that come to the hospital as it is, will there be an expansion to the hospital
2020-08-01 12:30	to accommodate the influx of people this resort will cause. Anyone serving tea and nibbles? Usually get refreshments
2020-08-01 12:30	at face to face consultations 😉
2020-08-01 12:30	Oh, good! The sound wasn't on for a bit.
2020-08-04 12:30	Thank you for this exciting project
2020-08-04 12:30	Thank you
2020-08-04 12:30	Thank you!
2020-08-04 12:30	Thanks guys!
2020-08-04 12:30	Thanks guys much appreciated
2020-08-04 12:30	Thank you all for a great and informative webinar :)
2020-08-04 12:30	Year round park fills in a gap, very exciting. Best of luck. It is very exciting, and I hope you can create something that is sustainable for the future and impacts
2020-08-04 12:30	positively on all! That is great to hear. A full time role in the themepark will
2020-08-04 12:30	for sure be on my list!

	Thank you for the overview. I think you are fantastic representatives for this project and I look forward to hearing more over time. Good luck with the planning
2020-08-04 12:30	permission. I don't see why the government cannot get behind this
2020-08-04 12:30	especially with their 'Build Build Build' scheme
	Can you provide the respective contact details (email) for investmnet opportunities?
2020-08-04 12:30	Would info@londonresortcompany.co.uk be the right one? Will roles within the theme park be closed during winter.
2020-08-04 12:30	Or will the park be open during the winter period? Will Brexit have an effect on this project? As many foreigners will have more difficulty joining the hospitality
2020-08-04 12:30	business for this global Resort to function.
2020-08-04 12:30	I spent over a decade working in 5 star London hotels This will be a great development in an area that needs a kick start, we have the garden city, an international station, a massive shopping centre and this will compliment it, of course there will be negative but just get on with laying the
2020-08-04 12:30	bricks.
2020-08-04 12:30	Jobs in Swale?
2020-08-04 12:30	The project sounds great, it will provide great value and benefits to the area. Can I also add working as a young person at a company like this can help so many young people develop their skills to go further. Too many people are falling into dead-
2020-08-04 12:30	end roles. Sounds fantastic. Just what the UK market and surrounding area needs. Thank you for the comprehensive look into how people can travel using more sustainable
2020-08-04 12:30	needs. I am totally for this project I think it will be great for UK
2020-08-04 12:30	tourism and will also benefit the local economy I'm so excited about this. Thank you so much for the great presentation and information. Yes the area will be busy, but this will generate lots of jobs, and some great entertainment. I know I will be looking at the jobs when
2020-08-04 12:30	they are advertised.
2020-08-04 12:30	Good luck. The UK needs a world class theme park resort. Safe to say there seems to be more fors than againsts. CAn everyone respond to the consultation to make sure
2020-08-04 12:30	this is reflected This is brilliant for my generation. We struggle with looking
2020-08-04 12:30	for jobs as it is.
2020-08-04 12:30	Looking forward to this Amazing project!
2020-08-04 12:30	Stop being dramatic David.
2020-08-04 12:30	I am moving away

2020-08-04 12:30	I agree that the UK needs a world class resort, but the resort has to be workable and I am not convinced that this is the right area, that's all!
	Bravo!! Hiring local vendors that have a bold approach to their designs is important. When will these designers be
2020-08-04 12:30	brought on? What is that process going to look like? Nobody wanted the Olympics and look how fantastic that
2020-08-04 12:30	turned out. As a local resident I cannot wait!
2020-08-04 12:30	Is this slidepack available to download?
2020-08-04 12:30	I agree Andy, I think it's time for the UK to have a resort of this scale and I think youre right to be ambitious
2020-08-04 12:30	Actually Ashford Eurostar stops are going to be further reduced and most likely removed in the future Having lived with this project now since you disclosed your plans way back in 2012, I just want you to either get on with the development or for you to walk away and turn it
2020-08-04 12:30	over to the Thames gateway housing project so we can have certainty in the area.
	I agree. Richard, there has been research since 2012
	about this. There are problems that can be raised but
2020-08-04 12:30	there is so much positivity that will come out of this project. Ashford offers the international station with much more
2020-08-04 12:30	space and less congestion. You're always going to get a 'PETER PESSIMIST'. This
2020-08-04 12:30	will be nothing but great for our area Richard - they have already done thorough research into
2020-08-04 12:30	multiple locations. Will the people mover also ferry people to their hotels from
2020-08-04 12:30	the parks and other facilities? Richard - I strongly disagree with you - THis is exactly what
2020-08-04 12:30	the area needs. Take a look around, its a dump Am I correct in reading that the parks wont be seasonal (as the normal in the UK) but attractions and the theme park will be all year around? Or is the theme park seasonal
2020-08-04 12:30	but other parts are open all year around?
	My advice to you, if you ever want to get this open is to downscale a bit. The project is too ambitious for the place you have chosen. Ashford would have been a much better choice. Dartford Tunnel, overcrowded roads and trains,
2020-08-04 12:30	Bluewater, O2. Too much stuff in this area already. Thanks for replying - Much appreciated
2020-08-04 12:30	Good luck with this very impressed with progress to date Will there be regular webinar updates with regards to this
2020-08-04 12:30	particular project? What areas would be used for future development? All areas currently have an assignment. Would the marshes
2020-08-04 12:30	be built upon?

2020-08-04 12:30	I'm concerned about the amount of waste that will be generated. Have you considered installing a waste to energy plant to improve the footprint?
	Is this project actually going to go ahead? We have had a number of force starts, so assuming Planning is allowed - assuming the project is fully funded and ready to go - even
2020-08-04 12:30	in the current environment?
	You mentioned that 23/25% of the visitors will be
	international. Disneyland Paris has 51% and Universal
	Studios Orlando has 75% international visitors. Why is this
2020-08-04 12:30	so low for London Resort?
	Are you responsible for the studies currently being done at
	the Swanscombe Heritage park, if so why are you not
2020 00 04 42:20	publicizing this work as i am sure people will be interested
2020-08-04 12:30	to know more about this work
2020-08-04 12:30	Where are your expansion areas?
2020 00 04 42:20	Can you be more ambitious to guarantee environmentally
2020-08-04 12:30	friendly energy supply?
	There is a fine balance between consumer experience and resident experience when you place something like this in
	a resident area. There is a reason why Walt Disney built
	his second park in the middle of nowhere - Florida
2020-08-04 12:30	swamps.
2020-08-04 12:30	Sorry how do we view answers to questions?
2020 00 04 12.00	what commitment is given to retain the green areas
	proposed post development. Is the environment piece just
	lip service to get planning approval? before you cramp the
	site full of attractions once the parks open reducing these
2020-08-04 12:30	spaces.
	Have you considered the smell from the Thames and the
2020-08-04 12:30	local sewage works and industry?
	Are there any realistic CGIs images (not artistic
	impressions) available from ground/eye level showing the
2020-08-04 12:30	visual change of the site?
	the proposed junction mitigation at A2 will be across the
	previous Japanese knotweed burial site; how will this be
2020-08-04 12:30	handled?
	When will local vendors be able to apply to work on this
	project? (Firefly Creations Ltd is a UK based theme park
2020 00 04 12:20	and experience design company. They've done some
2020-08-04 12:30	really brilliant work.) I know there are species such as Jumping Spiders. How
2020-08-04 12:30	will this affect them as well as other animals and insects?
2020-08-04 12:30	Will there be hides for doing lots of twitching?
	<b>č</b>
2020-08-04 12:30	Is the land contaminated fro the Lead works? Asking the Dartford becoming a London Borough question
	again - is this projected or approved? Is this due to the
2020-08-04 12:30	park or is this happening anyway?
2020 00 07 12.00	part of 15 this happening anyway:
	Have you considered that this is not the right location, and
2020-08-04 12:30	that you should be looking to build around say Ashford?

2020 00 04 40:20	Thank you for answering those questions around traffic and local roads.
2020-08-04 12:30	
	However exciting your proposal may be, it will not work
2020-08-04 12:30	without addressing the huge transport concerns people have.
2020-08-04 12:30	will the ferry from tilbury transport cars as well?
2020-08-04 12:30	Will there be separate parking for staff members?
	Unless I am convinced that parking will not be allowed and
	how that will be implemented I just cannot agree to the
2020-08-04 12:30	proposal however exciting as I have to live here! No where near convinced so far
2020-00-04 12:50	The Millenium Dome failed on a lack of parking spaces,
2020-08-04 12:30	you must learn from previous failures.
2020 00 04 12.00	If the park opens at 10-1030, the hotel will be open 24
	hours a day receiving guests, how will traffic to the hotels
2020-08-04 12:30	be managed
2020 00 01 12:00	But the A2 is already a nightmare! What happens when
2020-08-04 12:30	the Dartford tunnel is blocked. Chaos!
2020-08-04 12:30	m25 / dartford crossing, just saying!!!
	What about people leaving the park between 4-7pm and
2020-08-04 12:30	the congestion on A2
	Bluewater is a shopping centre and has 13,000 free
	spaces. 7,500 spaces for a world class multi-theme park is
2020-08-04 12:30	tiny! This won't work.
	What will you be doing to promote sustainable travel to the
	resort from towns such as Southend, Chelmsford,
	Basildon, or from the nearby towns in Kent? Have you
	begun to liaise with bus operators in these areas regarding
2020-08-04 12:30	new routes?
	Additionally, you have stated your DCO application will be
	submitted this year. How can be we believe that
	consutlation responses will have any influence if you only
0000 00 04 40 00	have 3 months to examine and make changes to your
2020-08-04 12:30	DCO application in line with those responses?
2020-08-04 12:30	Will you be providing electric charging points at car parks?
2020-00-04 12:50	If this was true consultation why have planning
2020-08-04 12:30	permissions already been submitted?
2020 00 04 12:00	What is the expected timescales to create the new
2020-08-04 12:30	Ebbsfleet junction and expected disruption?
2020 00 01 12:00	I think someone has mentioned this, how will you stop
	people parking in local roads if the car park at the Tilbury
2020-08-04 12:30	port is full?
2020-08-04 12:30	How will construction traffic be managed?
2020-08-04 12:30	are pedestrian entrances situated around the perimeter?
2020 00 01 12:00	Well, I have heard about Crossrail being extended towards
2020-08-04 12:30	this way (when it opens)
	Why don't you add a cable car transporting option to this
2020-08-04 12:30	site
	Will it be possible for the Emirates Air line cable car
2020-08-04 12:30	network to connect to the London Resort?

2020 00 04 42:20	Are these people movers going to be an electric tram
2020-08-04 12:30	similar to Disney World? If the park opens at 10am then people from kent will catch
	commuter trains to get to park by 9-930am. Otherwise they
	will be on the roads clogging up the already busy A2. I
	think your strength of being close to London may also be a
2020 08 04 12:20	weakness as you are competing with other needs in this
2020-08-04 12:30	area.
2020-08-04 12:30	What is a people mover ?
2020-08-04 12:30	Will the onsite parking be chargeable?
	As many people are concerned about traffic on the A2 etc,
	would it be possible to produce an animation/modelling to
2020-08-04 12:30	demonstrate traffic flow?
	You state it is not the INTENTION for local roads to be
	used!! What will you do to ENSURE this does not become
2020-08-04 12:30	the case
	Do you envisage residential parking controls will need to
	be implement in swanscombe, greenhithe and northfleet
2020-08-04 12:30	similar to those in ingress park.
2020-08-04 12:30	So one could travel to London by Uber Boat then?
	Will you be working with Southeastern to put more trains
2020-08-04 12:30	on to lighten the load during peak times?
	0
	I can understand how well connected the site is but take
	the The O2 in Greenwich as an example -connected via
	tube and river, and when a event kick out, roads are
	congested for hours. How are you mitigating this and have
2020-08-04 12:30	you looked at entertainment venues with similar links?
2020-08-04 12:30	How do we oppose planning permission?
	Dartford will potentially become a London Borough? Is this
2020-08-04 12:30	due to the park or is this underway anyway?
	Events at the Conferention Centre, would that include
2020-08-04 12:30	things like ComicCon?
2020 00 01 12:00	Train travel. Inevitably train prices will increase from
	Swanscombe, Greenhithe and Ebbsfleet stations. How
	will you prevent the increase in fares for commuters in the
2020-08-04 12:30	local area?
2020 00 01 12:00	Hi I asked this earlier I think its been missed:
	I'm concerned about the amount of waste that will be
	generated. Have you considered installing a waste to
2020-08-04 12:30	energy plant to improve the footprint?
	If you will be encouraging people to take the high speed
	train to benefit from a "17 minute journey to Ebbsfleet"
	then will you be liaising with TfL and National Rail to
	ensure that people benefit from cheaper fares from
2020-08-04 12:30	London to the resort?
	It is mentioned that this park is a global resort, what makes
	this different from Universal Parks, Disney Parks and how
2020-08-04 12:30	will foreign visitors be convinced to visit London Resort?
	-

	as a global resort, what quantum of visitors are you
2020-08-04 12:30	expecting from international/overseas travel - and do you anticipate any need for increased air travel mitigation?
2020-08-04 12:30	is paramount studios involved in this project?
	They are thinking of making Dartford a London Borough I
2020-08-04 12:30	believe
2020 08 04 12:20	The road network is already overstretched. How many more cars, buses etc can be crammed onto the roads?
2020-08-04 12:30	This is not viable. Global - Really ? Elephant in the RoomCovid preparations? Events/Conferences/Theme Parks are all on their knees at
2020-08-04 12:30	present How long will piling take? will this be restricted to day times
2020-08-04 12:30	bearing in mind for people now WFH? Do you have any Brexit concerns regarding tourist trade
2020-08-04 12:30	being potentially blocked off from Europe? Very supportive of the resort but concerned that the quality
2020 08 04 12:20	of delivery is there in terms of consumer and resident
2020-08-04 12:30	experiences. Will there be reserved parking for staff members who will
2020-08-04 12:30	not live within the resort? How will the roads cope with the amount of cars? How will
2020-08-04 12:30	the commuter trains from Kent to London and vice versa be effected?
	Will the parking spaces be of a reasonable size for today's
2020-08-04 12:30	larger cars, e.g. like Bluewater. Have you got enough car parking spaces for the amount of people visiting?
	As a local resident we have decided that as soon as the children have left local schools in the next few year we will
	be are looking to move out of swanscombe because of the
	disruption this resort will cause. Will there be any compensation scheme for local residents who now feel the
2020-08-04 12:30	need to move.
	From initial discussions with planning authorities, with the exception of infrastructure, taken as a given, what
2020-08-04 12:30	additional Section 106 obligations do you consider you will need to provide?
2020-08-04 12:30	Has planning permission been granted. ?
	The A2 is already a nightmare at oeak times. How will you
2020-08-04 12:30	ensure this is not a big bottleneck for the resort and for local commuters?
	Ebbsfleet is 15 minutes from London and is charged a
2020-08-04 12:30	premium for Highspeed, Metro is about an hour from London and is not. will the be special rates or subsitised
2020 00 01 12.00	Swanscombe and Greenhithe is a civil parish in the Borough of Dartford, Kent. Why is this resort going to be
2020-08-04 12:30	called 'London Resort' when it's an hour train journey from central London?
2020-00-04 12.30	Why should this park be build in the UK, and why should
	this be supported by us with no actual knowledge what to
2020-08-04 12:30	expect of the parks?

2020-08-04 12:30	As a student looking into a career in the visitor attraction industry, what opportunities can you offer to young people to work for London Resort and build a career with the resort over other prominent companies with midway and theme park attractions in London and also UK-wide?
2020-08-04 12:30	Hi, Did you quantify or estimate the water demand from water network?
2020-08-04 12:30	Can locals financially invest in the resort?
2020-08-04 12:30	Any details on IP's being included in the project?
2020 00 04 12:50	How does this compare to the size of existing theme
2020-08-04 12:30	parks? (i.e. Thorpe Park, Alton Towers etc).
2020-08-04 12:30	Is there an anticipated opening date for the visitors centre? How many people will stay in the staff accommodation. What does this mean for local amenities such as doctors
2020-08-04 12:30	etc How will the development be financed? Have you secured
2020-08-04 12:30	this finance?
2020-08-04 12:30	As a Total park footprint how does this site compare to Disneyland Paris
2020-00-04 12:50	Alton Towers paid for people to have double/triple glazing
	and put trees in to block direct view of the park for local
2020-08-04 12:30	residents, will you do the same?
2020-08-04 12:30	There are no mentions on events for the parks, assuming that these are coming how will this effect the residents and marshes on the use of Fireworks and Event sound?
2020-08-04 12:30	Will you be considering benefits to local residents, for example, pre open days, reduced annual ticket subsidy, etc moving forward?
2020-00-04 12.30	Bluewater had a conference / exhibition center that never took off and was developed into shops, how will your
2020-08-04 12:30	exhibition center be different to bluewater attempts How will you protect the environment? I can see you have
	marshland but you will be building in this site and killing animals/habitation of native species and natural flora and fauna. The environmental impact due to more cars on the
2020-08-04 12:30	roads will be astronomical. I think a ferry stop from Gravesend Pier between Tilbury
2020-08-04 12:30	and the Resort would better mitigate traffic
	Sounds really exciting and thank you for doing these
	sessions. When are you expecting to start the recruitment
2020-08-04 12:30	process?
	how do you intend to resolve construction/passenger
2020-08-04 12:30	issues which may occur due to inclement weather/fog that limits ferry movement?
2020-00-04 12.50	Document mention 12.6 million visitors a year from 2029, with 26.000 on average. However with 365 days a year
2020-08-04 12:30	open the parks need to generate 34.000 visitors a year. How will you get 7.000 additional guests?
	· - · ·

0000 00 04 40 00	Can local residents use the Thames Clipper without going
2020-08-04 12:30	into the resort - Daily commute etc
2020-08-04 12:30	Will you be running shuttle buses from Ebbsfleet only? or will you also run from either Northfleet or Swanscombe I will be interested to hear about the security that will be added to the local area as the development /parks will have its own security but what about the proposal to mitigate this additional crime and security risks to the
2020-08-04 12:30	surrounding area which are residential Are you removing the Coach Area at Ebbsfleet Station for
2020-08-04 12:30	that new access road? Agree an exciting project, however as an Ingress Park resident how will you ensure that people will not try and
2020-08-04 12:30	park in local area what will be your obligation for local employment both
2020-08-04 12:30	through the duration of the works and in ongoing commitment post opening? I am a local resident, and given that there are already road works across A2, how much disruption will there be when this gets under way? How comes if this has been going for so long it wasn't part of the works which are underway bu
2020-08-04 12:30	highways England? What Provision has been made for accommodation
2020-08-04 12:30	requirements during construction Super excited about this too but agree with James, as a Grays resident I am concerned about congestion like many
2020-08-04 12:30	people I think.
	The roads around the surrounding area can not cope with the traffic as it is, let alone when the park opens. How will
2020-08-04 12:30	the new road stop customers using the existing roads? Any updates on the Hotel Units which were being leased as an investment opportunity? would like to get more
2020-08-04 12:30	information I'm concerned about the amount of waste that will be
2020-08-04 12:30	generated. Have you considered installing a waste to energy plant to improve the footprint?
2020-08-04 12:30	Will you be discussing supplier opportunities at this stage? Yes, as a Dartford resident, I find it all very exciting - but do have concerns about congestion on the road. Be good
2020-08-04 12:30	to hear more about how that will be combated.
2020-08-04 12:30	Looking forward to this project as a local resident
2020-08-04 19:00	Great project, best of luck to you!
2020-08-04 19:00	Cannot wait for this project. Thank you all
2020-08-04 19:00	Good luck with the project!
2020-08-04 19:00	Can we download the presentation?
2020-08-04 19:00	Great Work Plan, well done
2020-08-04 19:00	Can't wait!! Thank you!!
2020-08-04 19:00	can i have a london resort pin? lol
	•

	Thank you all, very interesting presentation. We look
2020-08-04 19:00	forward to following the development!
2020-08-04 19:00	Looking forward to it! Good luck guys!
2020-08-04 19:00	Great presentation, great project. Thank you
2020-08-04 19:00	Very interesting. Good luck and thank you
2020-00-04 19.00	Very interesting. Good luck and thank you
	Sounds like a truly excellent project and can't wait to see it
2020-08-04 19:00	come to fruition. Thank you for answering all the questions
2020-08-04 19:00	It was a very informative presentation. Thank you.
	thanks for awnsering for my questions i hope this will
2020-08-04 19:00	happen
	Thank you and all the presenters for your time and
	presentation today. Looking forward to hearing more and
2020-08-04 19:00	more as time goes on.
2020-08-04 19:00	Thank you to you all for tonight's consultation and for
2020-06-04 19:00	answering my questions. will there be a downtown Disney/Disney Village type area
2020-08-04 19:00	outside of the theme parks?
2020 00 01 10:00	As a national workforce equalities lead I'm pleased to hear
2020-08-04 19:00	your proposals. Good luck with it.
	Thank you for your answers today. I am looking forward to
	the development but want to make sure disruption to
2020-08-04 19:00	residents is minimised.
	It's good to hear your main focus is career paths. I am
	looking to become a manager in the rides and attractions
2020-08-04 19:00	side of this industry. Py please can you let us know if the site enables
	expansion to a 3rd gate in the future if the First 2 gates are
	successful, and financially it makes sense to expand, and
	if the site doesn't allow would you consider a 3rd gate on a
	nearby site similar to what universal are doing with epic
2020-08-04 19:00	universe
	Funding: Who is funding this development and is the
	money already secured and held. Can you be fully
2020-08-04 19:00	confident that funding for this development is achievable?
0000 00 04 40 00	is there a theme in mind for gate 2 or will it be more of the
2020-08-04 19:00	existing park? Are there job opportunities available in the development
	and design stages, and how would one be able to get
2020-08-04 19:00	more information about these roles?
2020 00 01 10:00	are you thinking about using a simalar rubbish bin system
2020-08-04 19:00	to the Magic Kingdom in Walt Disney World
	Are annual passes something the resort is considering for
	people who wish to visit the theme park(s) multiple times
	at a discounted rate? If so, are these passes likely to
2020-08-04 19:00	include other benefits?
	have you created an expansion strategy for the already
	existing parks after the 2nd gate opens. From looking at the plans it does not seem like there is much expansion
2020-08-04 19:00	room
2020 00 07 10.00	

	Will, there be much light pollution in the night time? If so how are you planning on refraining as much light pollution
2020-08-04 19:00	to not disturb neighbours and wildlife? Will there be any potential impact to consider in regards to
2020-08-04 19:00	RSPB Cliffe Pools, which is only a few miles away.
2020-08-04 19:00	will you release this powerpoint so people can look at it? Will a resort pass be required to visit the natural habitats
2020-08-04 19:00	you are creating Was there truth in the news articles a while back (I think it was 2013) regarding rare jumping spiders that were home to the site, and have these been safeguarded within the
2020-08-04 19:00	habitats you are suggesting will you relocate any animals that live there onto another
2020-08-04 19:00	place?
2020-08-04 19:00	do you have a idea of the capacity of the whole resort? Thank you for your answers. Your plans for Swanscombe station don't take into account the 'inventiveness' of the visitors who will turn up there. In my opinion a better approach is to adapt the rear of Swanscombe station for a
2020-08-04 19:00	direct arrival point. Are you in conversation with HS1 about increasing their
2020-08-04 19:00	capacity into Ebbsfleet International? Am I right in saying there will be approx 2500 in Tilbury
2020-08-04 19:00	Car Park? Would you run a shuttle service from Dartford station?
2020-08-04 19:00	That is a larger station than Greenhithe/Swanscombe Have monorials be considered as a transport option within
2020-08-04 19:00	the park?
2020-08-04 19:00	are you considering charging for parking? Delighted to be back I really hope this project succeeds! Currently finding a career path in the surrounding area is difficult and with a interest in this sort of industry, I really
2020-08-04 19:00	hope this happens! has there been any issues with the development of the
2020-08-04 19:00	resort because of COVID 19? My question on discounted entry for residents hasn't been
2020-08-04 19:00	answered. There was a talk about new Motorway to be built in the
2020-08-04 19:00	same area it that ben taken into consideration Will the hotels be themed at all tsuch as the latest Star
2020-08-04 19:00	Wars hotel in Disney?
2020-08-04 19:00	Will there be opportunities to grow in your company as staff? Such as a developing career path to learn new skills? In addition to Tom's question would discounted entry be
2020-08-04 19:00	considered for residents of United Kingdom as a whole? What approach will you be taking to attracting and recruiting people from local communities to join the
2020-08-04 19:00	workforce? Will there be discounted entry to the park for local
2020-08-04 19:00	residents?

	Firstly, what assurances can you give on the timescale of 2024 for opening of gate 1, as I am aare this has been pushed back a few times before? Secondly, is there space
2020-08-04 19:00	within the area for a future expansion ie a gate 3?
2020-08-04 19:00	it looks really good
2020-08-04 19:00	Looks amazing
	How much consideration has been given to the residents of Greenhithe/Stone/Swanscombe, being sandwiched in between the Dartford Tunnel Approach, the new EDC
2020-08-04 19:00	development of 6,500 dwellings and now the new resort? Are there any similarities between this project and the upcoming Paramount Park Kunming development in China? Should we expect to see similar themed realms &
2020-08-04 19:00	attractions in London?
2020-08-04 19:00	how big is the water park and where is it
	How does the size of the resort compare to the likes of
2020-08-04 19:00	Thorpe Park and Alton Towers? How large are Gates 1 and 2?
	Please detail your expected daily arrivals at Swanscombe
	Station and the plan to mitigate the impact on residents of
	Swanscombe. The station is not fit for purpose as it is now
2020-08-04 19:00	and extra visitors would be chaotic, dangerous and disruptive to local residents.
2020 00 04 13.00	what film/tv companies are going to work with you on the
2020-08-04 19:00	theme parks
	Are you able to disclose the partners, contractors & design
2020-08-04 19:00	firms that are working on the Theme Park?
2020 08 04 40:00	Who would be in charge of hiring underground utility
2020-08-04 19:00	locating or any other geophysical surveys needed? Can you explain clearly what your plans are for the
	Pilgrim's Way entrance. It is clear that this will cause
	severe disruption to the lives of local residents. Should
	Pilgrims Way not be considered as a gate for locals only,
2020-08-04 19:00	with a local resident ID card scheme?
2020-08-04 19:00	What other projects have you successfully overseen?
	Please advise if All Saints Close is within the current DCO boundary (previously in 2014 it was) and what your plans
2020-08-04 19:00	are for the residents who live there.
2020-08-06 12:30	Thank you.
2020-08-06 12:30	Very insightful, thank you!
2020-08-06 12:30	Thanks for your time.
2020-08-06 12:30	Thank you for your time, team!
2020-08-06 12:30	Great 90 mins thankyou
	Thank you for your time today and for a great presentation.
2020-08-06 12:30	Good luck with the project!
	In follow up to my last question, just checking the website
2020-08-06 12:30	for what you mentioned. Do you mean sign up for the newsletter?
2020-00-00 12.30	

2020-08-06 12:30	What happens if the DCO application is objected? what happens then is the towel thrown in? Do you have an alternative strategy?
	A question for PY, I have followed this project closely since 2012 & truly support your ability to bring the London Resort to life. Do you have any words of advice for those whom are wishing to work at the resort in how you should
2020-08-06 12:30	conduct yourself?
2020-08-06 12:30	Is that recruitment spreadsheet available to view? Once COVID restrictions allow will you be out in the
2020-08-06 12:30	community ie info points at bluewater etc
2020-08-06 12:30	When do you anticipate receiving DCO approval? Edwards earlier question regarding statutory undertakers
2020-08-06 12:30	who should they make contact with ? Do you have a document that sets out a breakdown of the anticipated types of roles (and numbers) across the
2020-08-06 12:30	Resort?
2020-08-06 12:30	Who's funding this and what's the budget. What happens when the money runs out?
2020-08-06 12:30	So how do we register our interest on this database for job opportunity, not sure the question was answered directly?
2020-08-06 12:30	Jobcentre have lots of organisations that can support to build capability, would love to have a conversation with you about it
2020-00-00 12.30	How can we get in touch about recruitment strategy, and
2020-08-06 12:30	indeed becoming a part of that recruitment team? where would someone go to find the construction
2020-08-06 12:30	recruitment vacancies?
2020-08-06 12:30	I really hope that it won't always be about experience also. As this is the main reason it is hard to get a career path. The current UK theme park resort climate does not allow for staff to obtain accommodation on site, meaning employment outreach is limited. Will on site
2020-08-06 12:30	accommodation be available for staff to be able to relocate to join yourselves in this venture? Yes, there is a huge gap in the market for an all year round
2020-08-06 12:30	theme park.
	Jobcentre Plus would like to be able to work in partnership with you to build skills and capability and get unemployed
2020-08-06 12:30	people into sustainable employment. Are you open to this? In terms of jobs & creating new roles, will newcomers & enthusiastic individuals be able to develop their skills in the
2020-08-06 12:30	leisure industry with the London Resort respectively?
	Is the park going to be open 365 days like Disneyland
2020-08-06 12:30	Paris, or will it be a seasonal park like the others in the UK? Are shares in the park public yet, can we invest in the
2020-08-06 12:30	vision?

	Where is all the spoil going from the construction passe? is there any plans like Crossrail to build a new ecology or
2020-08-06 12:30	recycle?
	The local residents in Ingress Park, walk the marshes
	everyday for around 150 minutes a day so is access
2020-08-06 12:30	available from Ingress Park as we do now?
2020-08-06 12:30	and will you be sure to never build on this area in future?
	WIII noise from activities on the resort disturb wildlife?
2020-08-06 12:30	Fireworks?
	With the cost of train travel within the UK for regional travel
	far exceeds the cost of driving within the UK. Most UK
	based visitors to the resort will use a car. What
	environmental proposals are being put in place to balance
	the increased exhaust emissions which can lead to
2020-08-06 12:30	affecting health.
	With the cost of travel within the UK for regional travel far
	exceeds the cost of driving within the UK. Most UK based
	visitors to the resort will use a car. What environmental
	proposals are being put in place to balance the increased
2020-08-06 12:30	exhaust emissions which can lead to affecting health.
	along with my earlier questions on the marshes, at what
2020-08-06 12:30	stage will the environmental regeneration happen?
	Is there a web portal where supply chain companies can
2020-08-06 12:30	register their interest?
2020-08-06 12:30	can we see the next slide please?
2020-08-06 12:30	Thanks for covering medway question
	Who should affected statutory undertakers make contact
2020-08-06 12:30	with?
2020-08-06 12:30	Thanks 👍
	What's the expected/estimated capacity at peak times and
2020-08-06 12:30	maximum?
	Additional people travelling to Greenhithe station as well
	as Ebbsfleet will put enormous pressure on the railway that
	is currently way overcrowded and the resort will
2020-08-06 12:30	exacerbate the situation!
2020-08-06 12:30	What is C2C or is it CTC?
	If the Lower Thames road crossing is built, this de-
	incentive people using the river service at Tilbury as
	people would stay on the road and have their cars close to
	the resort without needing to additionally take a boat.
	Meaning most regional north and south of the Thames will
2020-08-06 12:30	be via the A2.
	Greenhithe serves Bluewater, so how would it also cope
	with London Resort? Swanscombe is nearest to the
2020-08-06 12:30	Resort but needs improvement to cope.
2020-08-06 12:30	Will people use the Tilbury car park?
2020-08-06 12:30	What about SouthEastern?
	I asked a question regarding parking for employees and I
	believe someone said 500. Would this be large enough for
2020-08-06 12:30	up to 30,000 employees?

2020-08-06 12:30	What percentage of visitors do you foresee to be from Europe compared to UK How will you notify people of parking availability? How will you know whether to park in Tilbury or on the site, if Tilbury
2020-08-06 12:30	you know whether to park in Tilbury or on the site, if Tilbury is full? When will definitive plans and drawings be available for
2020-08-06 12:30	the project? How long do you envision it taking from getting from the Tillbury docks parking to the leisure resort entrance, is there a chance of getting stuck in a 2-hour queue for a
2020-08-06 12:30	boat to make the ferry crossing? How will you assess the highway impacts north of the river? Do you have a traffic model? Do you have traffic
2020-08-06 12:30	data? You mentioned the database where people can register
2020-08-06 12:30	interest for jobs. How do people register? Is your construction period (2 years) realistic? Bluewater took three years and that was a less complex site
2020-08-06 12:30	(Swanscombe Peninsula is very contaminated). Will there be a commitment to use a UK companies & resources to construct the London Park or will non-UK
2020-08-06 12:30	companies and resource be used. You mentioned a database of interested persons for future job opportunities. How do we put our name and
2020-08-06 12:30	experience down for this? How will transport connections work from medway towns will the boat services extend down river to maybe chatham
2020-08-06 12:30	dockyard area for another terminal ? Will the resort have original ride themes or will it all be IP
2020-08-06 12:30	based? Is the yellow line (left to right) the current London Road? Is No.7 on London Road (where there is currently a
2020-08-06 12:30	motorbike shop), or down in the quary? Is there any volunteer schemes where people can sign up to help our with the creation of the project and rejuvenation
2020-08-06 12:30	of the areas? Are there plans to build over any of the current
2020-08-06 12:30	developments in Swanscombe Village? The trains are already way overcrowded due to the large number of housing developments that have and are still being built all around the area. Additional people travelling to Greenhithe station as well as Ebbsfleet will put enormous pressure on the railway and
2020-08-06 12:30	the resort exacerbate the situation! Will PY be utilising any of his Disney connections?
2020-08-06 12:30	Imagineers and such? Can I ask why there is no BSL or captions on the webinars
2020-08-06 12:30	please? Thank you How will materials and supply chain companies from the South of England (ie south of the Thames Estuary) get to the resort both during construction and operation? Surely
2020-08-06 12:30	these wouldn't be routed via Tilbury?

2020-08-06 12:30	How will the cost of entry into the park compare to Merlin entertainments Alton Towers, Thorpe Park & Chessington World of Adventures? Will the preserved marsh areas be accessible to the public without paying to access the park and will it be ensured
2020-08-06 12:30	they are never built on? How will you also minimise disruption to the marshes while building? What will be the closest rail station to the park?
2020-08-06 12:30	Swanscombe or Ebbsfleet? Will there be any similarities to Paramount Park Kunming
2020-08-06 12:30	that's currently being developed?
	Why would people of the north of England use the Tilbury car park? It would be quicker and easier to stay on the
2020-08-06 12:30	M25 or use the LTC. Why would they divert to Tilbury? Is there space for the park to expand over the next few
2020-08-06 12:30	decades?
2020-08-06 12:30	What is the journey time by river into central London? Will the resort be investing more in local areas especially roads through greenhithe, Gravesend and Swanscombe as these are already heavily congested and will be used as cut throughout to the resort making them even more
2020-08-06 12:30	congested Will the impact of Lower Thames Crossing being considered in the assessment provided to support the
2020-08-06 12:30	application? Will you be introducing a annual pass for the park and any
2020-08-06 12:30	idea at this stage how it will work ? My children will be of employment age when the London Resort is planned to be completed. What will the London Resort do to invest in young people to work within the entertainments & hospitality industry? Has there been any consideration with partnering with local colleges like North
2020-08-06 12:30	Kent College? Which catchment will the Park and Glide and the car park at Tilbury serve? Wouldn't it be more attractive for nearly all visitors who drive to drive directly to the resort? Also, is there any provision for transport connections for staff
2020-08-06 12:30	travelling from north of the river? Will the nature/wildlife areas be accessible outside the
2020-08-06 12:30	park for free or are these included in the park borders?
2020-08-06 12:30	Are there plans to be secondary gates within the parks, or will it be a single ticket that gives you access to everything? A number of theme parks have closed over the past few years, how do you ensure the same doesn't happen to
2020-08-06 12:30	London Resort and it becomes a white elephant? Is this project taking any inspiration from the London 2012
2020-08-06 12:30	regeneration project? If there is a refusal on the forthcoming application this
2020-08-06 12:30	autumn. What is plan B?

	A lot of potential workforce (and visitors) will be coming from a catchment where the most appropriate transport option is rail, but are not on the high speed network. But your rail assumptions seem to be all about HS1. Shouldn't
2020-08-06 12:30	you be looking more at the rail network as a whole? Are the London Resort working to bring Crossrail into the
2020-08-06 12:30	area? When will job posting be advertised and will they be
2020-08-06 12:30	prioritised to locals first? Being a local resident, what incentives will the London Resort provide local residents considering the increase of
2020-08-06 12:30	transport that will be coming through our area? In addition to Adam would you consider bringing in some of the best creative minds such as John Wardley who
2020-08-06 12:30	bring us all the classics in the '90s? What's your recruitment strategy?
2020-08-06 12:30	Are you engaging with any universities to make use of their internship/project schemes?
2020-08-06 12:30	Why is it called London when it's in Kent?
	Which creative minds do you have involved in design and development of the theme park aspect of the resort? We have some world-class names in coaster and ride design
2020-08-06 12:30	in Britain
2020-08-06 12:30	Can you tell us more about the security process? Will, there be metal detectors etc, Do you have plans to work with the local Jobcentres to
2020-08-06 12:30	employ staff? How will the project affect the local infrastructure in
2020-08-06 12:30	Swanscombe? The consultation materials make no reference to the Coronavirus pandemic and its possible longer-term impacts across the intended construction period and on visitor behaviour and choices into the future. What sensitivity testing will you be doing on all aspects of the
2020-08-06 12:30	impacts?
2020-08-06 12:30	how is covid - 19 going to affect the viability of the project?
2020-08-06 19:00	Thank you everyone
2020-08-06 19:00	Goodnight! Excellent work from all involved. The Resort is a fantastic opportunity and I hope there's no further hurdles
2020-08-06 19:00	throughout the consultation.
2020-08-06 19:00	As a local resident and a theme park enthusiast, i'm really excited about this project. Thank you for this consultation. looking forward to your progress, enjoyed the consultation.
2020-08-06 19:00	well done.
2020-08-06 19:00	:( Thank you for replyingI've already written to my local MP, Gareth Johnson that
2020-08-06 19:00	we really need this project!I don't mess about :)

2020-08-06 19:00	I can't see any reason why you wouldn't get consent. This is a once in a life time opportunity to progress for us as a country. All the best with your application. Andy your middle name should be London Resort - Lol! I bet you live and breathe this project!! Well done guys Will there be staff only buses from local areas/stations then to avoid peak travel?
2020-08-06 19:00	Such as working with the local fast track services?
2020-08-06 19:00	BUILD' !! :)
2020-08-06 19:00	I am extremely encouraged and excited about this project
2020-08-06 19:00	Makes sense, thank you very much! :) I will be keeping in touch as I would like to be apart of this
2020-08-06 19:00	project as a future employee.
2020-08-06 19:00	Huge thank you guys, been a real eye opener. Have you thought about utilising 'influencers' prior to opening? Can see some people already taking some key
2020-08-06 19:00	Instagram usernames! Thank you for the reply. How come investors abroad are being offered the opportunity to invest in this project? In the marketing material that's bein circulated overseas, it
2020-08-06 19:00	said returns are up to 10.7%. If you are looking at setting up connections with the local residents I would be very interested in being part of the discussions. Ingress Park and Greenhithe have a very active community on Facebook and social media groups
2020-08-06 19:00	that you could capitalise on to engage the local residents.
2020-08-06 19:00	Do you have any EA roles now?!! :)
2020-08-06 19:00	When will vacancies be advertised?
	Will there be any volunteer schemes to help maintain the
2020-08-06 19:00	marshes and the wildlife conserves?
2020-08-06 19:00	What sort of roles will be seasonal? That's great! Now what about British investors? Where can
2020-08-06 19:00	they invest their money into this project? What renewable energies are you looking to implement?
2020-08-06 19:00	Will the benefits extend beyond the resort? Will the resort be walled in or gated? Around the marsh
2020-08-06 19:00	areas mostly. Thanks for answering all the questions - this is a really
2020-08-06 19:00	useful session
2020-08-06 19:00	Will there be a walking entrance from the football club end? Will the habitats and ecosystems extend across the whole
2020-08-06 19:00	resort or will wildlife be relocated elsewhere? At high tide there is a huge amount of flotsam and jetsam that is left on the shoreline and floodplains in the marshland areas. Will there be any provision to attempt to prevent this or pick up/clear this material on a regular
2020-08-06 19:00	basis?

2020-08-06 19:00	Where's the investment page? I'm interested in investing in this project.
2020-08-06 19:00	Will the London Resort have a mascot? As a person with anxiety regarding public transport, I will prefer to drive personally. I am assuming Employee parking will be free but will annual pass holders get
2020-08-06 19:00	discounted parking? With living over 3 hours away, would likely need to stay over, would there still be parking fees or reduced parking
2020-08-06 19:00	fees for overnight guests? You may have mentioned methods to handle crowd management/congestion. Are you considering virtual
2020-08-06 19:00	queueing within the resort? Will you have a provision for free passes to the resort for
2020-08-06 19:00	local residents?
2020-08-06 19:00	Will the people mover rival the one at Tomorrowland?
2020-08-06 19:00	What will the people mover look like?
2020-08-06 19:00	Will the ferry from Tilbury still run in bad weather? will there be easy walking/cycling access to the pier and entertainment areas from Ingress Park? We would love to be able visit the restaurants/bars and have easy walking
2020-08-06 19:00	access
2020-08-06 19:00	will parking be free for passholders
2020-08-06 19:00	Also will the resort offer dining plans for short breaks? will London Resort have a more realistic opening times similar to those in Europe. Not a 6pm close during the
2020-08-06 19:00	summer. Given the impact of covid on the economy and the long term over supply in the hospitality industry , how secure is
2020-08-06 19:00	the funding for this project? Its number 10 on far left of the masterplan that we're interested in. Below black duck Marsh and adjacent to
2020-08-06 19:00	park 2
2020-08-06 19:00	Any chance of construction happening prior to 2022?
2020-08-06 19:00	will you be running daily parades, shows etc London Resort is exactly the economic and leisure boost the UK needs. The development must be world-class.
2020-08-06 19:00	What is the resort doing that other UK parks are not? Will you be planning on having Halloween Events such as
2020-08-06 19:00	Thorpe Park's Fright Nights? This is an extremely exciting time. We cannot wait for this
2020-08-06 19:00	projected to get lifted off the ground.
2020-08-06 19:00	Hoping passholders will get free parking. Will there be shuttles from Ebbsfleet international train
2020-08-06 19:00	station? How far is access from that station to the site? Will any parking charges be kept reasonable unlike some American parks who are now using it as a massive income
2020-08-06 19:00	stream and charging over £20 per day ?
2020-08-06 19:00	Will the hotels have a view of the park?

	Will you be charging for car parking? If so, this will have a huge impact on the local area as people will use places such as Bluewater and local/residential roads to avoid
2020-08-06 19:00	paying.
2020-08-06 19:00	How do I pre-register for a retail/restaurant unit? Are you concerned about cheap hotels opening up on the
2020-08-06 19:00	outskirts of the park? When will the first hotels/ entertainment areas be open?
2020-08-06 19:00	Will the hotels open before the Park as we are excited for some bars and restaurants locally
	I live on Ingress Park at the end of the development nearest the Resort, on the masterplan there is a "back or house" part nearest the existing Ingress Park development, can you tell us a bit more about what this
2020-08-06 19:00	back of house building is as it will be nearest our properties Can you tell us how long it would take to get to one of the existing Thames Clipper piers from the resort? (I think
2020-08-06 19:00	Woolwich is the nearest) I have been researching alot about the park and the land it will be located on. I have seen the electrical lines around the area are these currently in the way of construction and need to be moved and if so what are the plans to stop
2020-08-06 19:00	disruption to those lines? How has COVID impacted the delivery potential of London
2020-08-06 19:00	Resort?
2020-08-08 12:30	Thank you It's great to get more info as I am someone very interested
2020-08-08 12:30	in this! Following the DCO Application, what possible concerns (if
2020-08-08 12:30	any) do you think the Government will have ?
2020-08-08 12:30	Thank you You said there was a link to register an interest in a job
2020-08-08 12:30	role within the resort is that next to the supply chain link? Will there be a target for the % of jobs that will go to local
2020-08-08 12:30	communities? How will local businesses be supported in the affected areas? Like in number 10 back of house for gate 1 (Lower Road industrial estate) and in gate 2 (Manor Way industrial estate) number 7 little business area. I work close to
2020-08-08 12:30	Seacon Port. Thanks in advance. Have you modelled the flooding risk in the event the
2020-08-08 12:30	Thames Barrier was raised to protect London Will trees be planted along the border of the resort to hide
2020-08-08 12:30	it away from the marsh?
	London Road is currently very busy during peak hours. There are also a number of new builds coming along this road which will increase traffic. What is your plan to minimise the impact to local traffic? I don't see the current
2020-08-08 12:30	plan is enough, especially on a Friday afternoon/evening.

	It seems there are lots of empty areas (Broadness Marsh, Britany Marsh, BD Marsh) around the park, will they be
2020-08-08 12:30	utilised? When it comes to supply chain, what sort of contracts will
2020-08-08 12:30	be available
2020 00 00 12.00	There is already significant congestion on the high speed
	at peak periods. What will you be doing to avoid a scenario
	where local commuters travelling to London can't actually
	get on trains as they are already full with people travelling
2020-08-08 12:30	to the resort?
	With the resort possibly being open for Christmas would
	this not affect the staff that can only spend that special day
2020-08-08 12:30	with family and friends?
	How long do you think you can leave the decision about
	the manufacturer's you will be using? We know if it is left
	too late that could potentially have the resort to open later
2020-08-08 12:30	than 2024.
2020-08-11 12:30	Do you have an Instagram account?
2020-08-11 12:30	Thank you so much - the passion and openness is striking
	Thank you for all the info. Really good to see PY taking the
2020-08-11 12:30	time to engage with local people.
	Thank you so much for the session. The plans are
2020-08-11 12:30	extremely exciting
2020-08-11 12:30	Very confident in the project with the legend PY on board
	Would making use of local theatres and other venues 're-
	imaging' their offer for a post-COVID environment, be of
	interest to London Resort? Perhaps to develop a local 'fringe' which complements the flagship e-sports offer of
2020-08-11 12:30	the resort itself. It may assist in creating a talent pipeline
2020-00-11 12.30	Sounds fantastic. Can't wait to see the project's journey,
2020-08-11 12:30	thank you!
2020-08-11 12:30	I love the logo
2020 00 11 12.00	Sounds truly amazing, superb information provided,
2020-08-11 12:30	thankyou
2020 00 11 12:00	Who are the investors / beneficial owners behind this
2020-08-11 12:30	project?
	Not sure if this was answered yet. Is "The London Resort"
2020-08-11 12:30	the final name?
2020-08-11 12:30	Thanks guys!
2020-08-11 12:30	Thank you all for the great information.
	Can you share a ballpark idea of your expected ticket
2020-08-11 12:30	prices please?
2020-08-11 12:30	Thanks for all the good info as usual
	Will there be themed accomodation/hotels? As the current
	concept art appears very finanical/office-like, not very fun
2020-08-11 12:30	theme park accomodation.
	Ive seen plans for the park to be open until 11pm - how do
	you plan to keep visitors and hold on to them for that long,
0000 00 44 40 00	when culturally in britain we have a habit of leaving around
2020-08-11 12:30	5/6 and going home?

0000 00 11 10 00	Thanks for the presentation today and answers to questions- really excellent overview of the plans. In terms of process is this webinar part of an open public
2020-08-11 12:30	consultation and how can we formally respond?
2020-08-11 12:30	Is the registration the newsletter?
	How about a canvas roof, similar to MacArthur Glen
	Designer Outlet in Ashford? Which could be shaped to
	reflect the brands involved and perhaps include light
2020-08-11 12:30	projections
	I am not sure if this has been answered but will it cost to
2020-08-11 12:30	travel by ferry from tilbury?
0000 00 11 10 00	Which is more important? Green and brown roofs for
2020-08-11 12:30	wildlife or solar PV roofs for clean power generation?
	My main concern as a local resident is noise pollution.
0000 00 11 10 00	Noise from the theme park rides in particular. How a far
2020-08-11 12:30	do you estimate the noise from the resort to travel?
	Did the Distinguished Jumping Spider population survive
2020-08-11 12:30	it's translocation?
	Will the resort's design or features recognise the
0000 00 11 10:00	heritage/culture of Kent, or be very London focussed in its
2020-08-11 12:30	identity?
	How will the British weather affect the park? Will most of
0000 00 11 10:00	the attractions be located indoors so they can continue
2020-08-11 12:30	operating in rain and snow?
2020-08-11 12:30	What are the estimated visitor numbers?
	So you said 10,000 parking spots between both tilbury and
2020-08-11 12:30	the resort so how many will be at the actual resort?
2020-08-11 12:30	Will the new ferries be electric powered?
	Is there going to be a shopping center like downtown
2020-08-11 12:30	Disney, Disney springs, Universal's city walk etc.
	Will local residents who live within walking distance of the
2020-08-11 12:30	resort have easy access on foot into the resort?
	What are the planned energy sources for the resort,
	including plans for existing utility infrastructures such as
2020-08-11 12:30	the gas network?
	There is a lot of planned development in the Tilbury
	riverfront area that will effect local communities: Tilbury2,
	Thurrock Power, Lower Thames crossing and now the
	london Resort too. Will there be a cumulative health and
	equalities assessment, or will they be considered within
2020-08-11 12:30	your own?
2020-08-11 12:30	Site area: 465 hectares in Kent, 30 hectares in Essex
	As the consultation excites interest, commercial and
	creative, is there a digital portal for crowd-sourcing
	potential new content for those elements of the park still
	under development?
0000 00 11 10 00	Part of creating a buzz but potentially an avenue for
2020-08-11 12:30	content creation, esp from e-sports/gaming communities
	Will there be themed accomodation and hotles on the
	resort? The concept images all appear quite financial and
2020-08-11 12:30	office-looking, not like a fun themed hotel

	I'm interested to take a part while the site is build. Do you
2020-08-11 12:30	have a construction companies on your mind?
	What about the environmental impact of local residents at
2020-08-11 12:30	Ingress park?
	From your experience what impact do you believe the
	resort to have on local house prices? i.e. what happened
	to the properties surrounding Euro Disney when it was
2020-08-11 12:30	built?
	How many retail, food, ride, and entertainment locations
2020-08-11 12:30	will you have in the park(s)?
	Is the ferry terminal will be connected with Ingress Park
2020-08-11 12:30	Pier development?
2020 00 11 12.00	Are there intentions to offer in-house food like Disney and
	Universal or well known chains? I'm hoping not the latter.
2020-08-11 12:30	And let's hope not just burgers and fries
2020-00-11 12.50	Pollution levels are already high in these areas, have to got
	a plan to tackle emissions from construction and additional
2020-08-11 12:30	vehicles into the area once opened.
2020-00-11 12.30	Where will the link road be for the parking area in Tilbury.
	Where will the high road be for the parking area in Thoday. Will the Highways England intention for a a second tunnel
2020-08-11 12:30	
2020-00-11 12.30	impact you in anyway or will you work in collusion.
	Will the esports have a sort of gaming cafe inside? I would
0000 00 44 40.00	love to see somewhere where you can play with my mates
2020-08-11 12:30	in a LAN party!
	what about the read access? there is not many his reads
0000 00 44 40.00	what about the road access? there is not many big roads
2020-08-11 12:30	from the A2 and it will become a traffic Jam for the area.
2020-08-11 12:30	I missed what the dark grey area (number 11) was?
	Yes, I fear this will affect house prices. As someone trying
~~~~	to get on the property ladder will this affect my chance
2020-08-11 12:30	more?
	I know it is the best intention to complete the project but in
	the past we have seen new parks be constructed and then
	run out of money mid construction. Do you have a plan B
2020-08-11 12:30	for if something like this did happen?
	Will the housing be affordable? Or a mix of market and
2020-08-11 12:30	affordable tenures?
	I am assuming the target audience is Family? Much like
2020-08-11 12:30	Alton Towers?
	Regarding using the river for deliveries (presumably also
	for construction materials and waste) to reduce impact on
	local roads - is this a nice to have when you can, or will it
2020-08-11 12:30	be a requirement via legal agreement on the application?
	A question that came up on the park fan groupWhat
	attractions will be available for pre school aged visitors to
	the park and and theming that maybe possible if planned
2020-08-11 12:30	at this stage ?

	When do you anticipate to engage with creative and innovation companies for the design and execution of the first Theme park gate and other retail and entertainment zones? Have you already established these partnerships or will there be opportunities for local and british
2020-08-11 12:30	compaines to participate? any idea on journey time from central london (say
2020-08-11 12:30	embankment) to the theme park on the clipper? Around how many acres is the resort going to have as
2020-08-11 12:30	guest facing space? Was there any truth in the licensing deal rumours with
2020-08-11 12:30	Universal Studios?
2020-08-11 12:30	What will the rides be themed around? also, have you got a clear photo of the new connection of the A2? It looks like the slip road will come off an existing roundabout rather than have its own dedicated slip off the A2? has the impact on local residents been considered if
2020-08-11 12:30	the ebbsfleet roundabout is being used? You mentioned jobs long term, what about local companies/suppliers, you originally advertised that suppliers would have the chance to be involved with the master planning/build of the project but this seems to have
2020-08-11 12:30	gone quiet? how will you co-ordinate the planning applications if the ferry terminal has to be approved by thurrock? surely, the main application can't be decided until we know if the
2020-08-11 12:30	tilbury ferry terminal is approved? Has Covid slowed down the timetable or impacted The
2020-08-11 12:30	plans in any way ? Do you have any idea on ticket pricing? Will local residents
2020-08-11 12:30	receive an entry discount? I'm hoping storylines come before new tech. That's what
2020-08-11 12:30	Disney do well Is the ferry terminal and carpark at tilbury expected to be finished at the same time as gate 1? Or a later date? What
2020-08-11 12:30	phase is it part of?
2020-08-11 12:30	Is "The London Resort" just a placeholder name? Looking forward to seeing your team at IAAPA this year (if
2020-08-11 19:00	it goes ahead). Thank you!
	Thank you so much it has been a very good consultation
2020-08-11 19:00	an amazing team and we are looking forward to it actually
2020-08-11 19:00	thank you, the transparency is massively promising.
2020-08-11 19:00	Thank you
2020-08-11 19:00	Will there be discount for local residents to enter the park?
2020-08-11 19:00	thank you! Thank you for taking the time to answer all of or questions. Looking forward to hopefully working with the resort in the
2020-08-11 19:00	future!

2020-08-11 19:00	the history has been challenging what is different now than 4 years ago? also thank you I have learnt so much! is the resort in the far future be expanding into new
2020-08-11 19:00	locations
2020-08-11 19:00	not a question - just a big thank you for sharing so openly on this exciting project. Looking forward to visiting in 2024!
2020-08-11 19:00	What will be built first within gate 2?
2020-08-11 19:00	why did the concept art go and also when will ride announcements or models be showcased Will resort hotels be available from budget to deluxe? Also will these be resort owned, themed hotels or private
2020-08-11 19:00	chains? Is there a strategy to buy from UK suppliers over non-UK
2020-08-11 19:00	based companies?
2020-08-11 19:00	will imagineering style jobs be available for creative people Will you be paying a living wage (not a legal minimum wage) for positions, even those for first jobs / front of
2020-08-11 19:00	house teams? What are the protections that will be built into the application regarding noise levels and hours that
2020-08-11 19:00	construction and park operations can occur? Do you have a 'buy-local' strategy to reduce the carbon
2020-08-11 19:00	impact of transport? When will the recruitment process begin and will there be any preference to local (and the surrounding area's)
2020-08-11 19:00	will the park be a clean place unlike many other
2020-08-11 19:00	amusement parks
2020-08-11 19:00	How many visitors are you forecasting on a peak day when both gates are open? with the environment in mind, will there be green spaces within the theme park for guests to relax showed in alton
2020-08-11 19:00	towers resort? Will you be able to walk across the black duck marsh
2020-08-11 19:00	along the river to enter the park? Do you believe that the Coronavirus will have an impact on people's will to take public transport to the site? has that been considered given recent events? Do you envisage
2020-08-11 19:00	more cars now than previously? Will all questions and answers from today's presentation and other presentations in this consultation period be
2020-08-11 19:00	published? I saw this article that stated that timeshares were being built for foreign investors. No issue with raising funds with foreign investors but is there going to be new housing on
2020-08-11 19:00	this site that is earmarked for timeshares? What will be done to make this accessible to the rest of
2020-08-11 19:00	UK. Discounts on train fares etc?

	how intrusive will the park be for residents in ingress park ? What measures have been taken to ensure little impact
2020-08-11 19:00	to local residents? what will the marsh land be used for that is unused in
2020-08-11 19:00	phase 1 and 2 Thank you all, very exciting and look forward to following
2020-08-13 12:30	your progress
2020-08-13 12:30	Thank you
2020-08-13 12:30	Thank you, that was great
2020-08-13 12:30	Really helpful - thank you. I'll be in touch offline
2020-08-13 12:30	Thank you for time.
2020-08-13 12:30	what is the best way to keep up to date about recruitment? Thank you, good presentation and was very informative.
2020-08-13 12:30	Will you be publishing the Q&As? 2/2 Therefore also, the last guests leaving at 11pm. I presume there are stragglers and shut down procedures that could be half an hour to an hour??? This infers a
2020-08-13 12:30	focus on vehicle transport for these. 1/2 How does the industry and how would the park manage personnel travel after 11pm and when its very close to last train etc. and also connections further afield
2020-08-13 12:30	being close to or past shutting down? Have you had discussions with First Port, Ingress park service center, regarding visitors parking in our local
2020-08-13 12:30	roads/parking space? Thank you, I am also thinking if the park visitors will come
2020-08-13 12:30	into Ingress park? Can you share the impact assessment to local residential
2020-08-13 12:30	areas?
2020-08-13 12:30	That would be helpful. Thanks
2020-08-13 12:30	The point is that raising flood defence in one area without the whole estuary could put existing defended areas at risk
2020-08-13 12:30	If you are operating until 11p.m. will local residents hear noise from the sitejust thinking night parades/fireworks? Note that flood defences around site to be raised. How will this affect adjoining areas such as Ingress Park and
2020-08-13 12:30	Grays, Essex?
2020-08-13 12:30	What will be the parks operation hours? Is this 24/7? The pollution in the air will increase for the local residents, due to the number of vehicles, what will you be doing to
2020-08-13 12:30	prevent this? Good to hear about the efforts within the site to protect wildlife. Has an impact assessment been undertaken with
2020-08-13 12:30	regard the increased traffic on the river in general?
2020-08-13 12:30	Won't that much light and noise scare off the birds though?

2020-08-13 12:30	Echo Tara question would there be similar scheme as to what Disney have done for many years for international recruitment to work at the site ?
	Are you intending to recruit locally where you can or are you looking in bringing in international staff (for example in
2020-08-13 12:30	entertainment/performers?)
2020-08-13 12:30	Thank you Are you lobbying for Crossrail to be extended to Ebbsfleet
2020-08-13 12:30	to assist the more people travelling by train? How many visitors are you expecting 1st year of the
2020-08-13 12:30	opening gate1? what is the 5 years projection? Have you consider Manston airport as an alternative for
2020-08-13 12:30	people travelling within the UK but also internationally? Will local residents be given a discount to the park just for
2020-08-13 12:30	living with the immediate vicinity?
	How many vehicle charging points VCPs Would the
	development be installing as this is a huge issue at other
2020-08-13 12:30	sites in the uk ?
	How will people be prevented from parking in
2020-08-13 12:30	Swanscombe and nearby areas?
2020-08-13 12:30	Improvements for the A2 Bean junction have just been granted. How will the Theme Park affect the proposals?
2020 00 10 12.00	The existing river passenger service from Gravesend to
	Central London is slow and dependent on the Thames
	Barrier being open. It does not compete with coach and
	train services to Central London. How will the speed of the
2020-08-13 12:30	service be improved to be competitive?
2020-08-13 12:30	Has the Lower Thames Crossing plans been factored in? Do you anticipate the river options will be used during the
	winter or are we likely then to see greater traffic on the
	road instead? This area is pretty shocking already in Dec
	with both Bluewater and Thurrock, also have you
	considered impact of the new river crossing being built
2020-08-13 12:30	further along?
	Southeastern, the TOC for the HS1 line rarely provide 12
2020 08 12 12:20	carriage trains with resultant over crowing on 6 carriage
2020-08-13 12:30	trains. How are you addressing this? Question on the theme park development what would the
2020-08-13 12:30	size of just this be?
	The parameter plan indicates that some buildings will be
	up to 100m. The map does not show the height of land in
	Swanscombe to help understand the extent to which the
2020-08-13 12:30	Park will be visible from the existing community?
2020-08-13 12:30	Thank you :)
2020-08-13 12:30	Happy to meet with you directly if easier!
	Also will those constructing be living on site? Again just trying to understand any impact on us with regard what we
2020-08-13 12:30	need to plan for :)

	Assuming your medical centre will be not open during construction phase, do you have a feel for any likely impact on us at the local hospital? (My role at the hospital
2020-08-13 12:30	is the Director for Wellbeing and Community Engagement) How will your Audio Visual needs be fulfilled to ensure the
2020-08-13 12:30	best immersive experience ?
	New housing is permitted on land south of Claire Tiltman Way. How will Gate 2 park be designed to safeguard
2020-08-13 12:30	residents?
2020-08-13 12:30	Thank you the area I refer to is the 10 opposite area 11
2020-08-13 12:30	Why did you choose Swanscombe over anywhere else?
	How will you ensure that there will be enough
2020-08-13 12:30	schools/doctors etc for the staff working at the park? what are the business opportunities for the local people?
2020-08-13 12:30	how to get engage with you?
	Please could you clarify the grey area 10 next to the local housing specifically All Saints Church. Was this the energy
2020-08-13 12:30	centre and would this generate noise
	Will the park be accessible via London Road?
2020-08-13 12:30	I live in Ingress park, so would not be happy with increased traffic
	Hi Entertainment Creative here! You say it'll be an immersive park so will there will
	characters/shows/interactions ? And when will recruitment
2020-08-13 12:30	begin for the roles involved with the creative side of this? 2nd question - is there any health care / minor injuries unit
2020-08-13 12:30	facility on site?
2020-08-13 12:30	What is a people mover?
2020-08-13 12:30	How many staff will be living in the accommodation?
2020-08-13 12:30	Don't worry, I logged back in. All fine now
2020-08-13 12:30	My slides haven't updated
	Is it just my screen that has poor resolution on the slides?
2020-08-13 12:30	Using Teams daily, so not usually mine.
	Just a general question have you got any plans for onsite
2020-08-13 19:00	childcare for staff ?
	Personally I would like to see the current 'top' UK theme
2020 08 12 10:00	park operator have a bit of competition. It's great to have
2020-08-13 19:00	an operator with a vision for something big.
2020-08-13 19:00	thank you Creat procent creat procentation! Best of luck for the part
2020-08-13 19:00	Great project! Great presentation! Best of luck for the next steps!
2020-08-13 19.00	Siehsi
2020-08-13 19:00	Thanks for answering all the questions lots more great info
2020-08-13 19:00	Thank you all
	I'm an ride host and operator at Thorpe Park. I'm looking
2020-08-13 19:00	forward to when this opens and potentially put my next step of my career here.
2020-00-13 18.00	Completed form, emailed Gareth Johnson MP, praised
2020-08-13 19:00	you on LinkedIn!! :)
	- /

2020-08-1319:00Will you be able to hire foreigners? I'm Portuguese, living at the moment in the US, and now I'm planning to return to Europe. I ask every time I attend a webinar, do you have any 2020-08-132020-08-1319:00Executive Assistant roles!!!! :) (can't fault me for trying) Is the Secretary of State's decision between yourselves and another project, or between yourselves and leaving the area like it is? You must feel confident in the decision as its clearly been a lot of information from tonight which has been great but will we be able to access a playback of this webinar so we can go over all the info again. Being of the older workforce, I'll be 54 when this hopefully opens, will you be employing people of my age? I've got experience, and I know i can work well. Hello, will you be using local suppliers and contractors for these works How many jobs do you expect the resort to create and how are you planning to attract the best people? How far in advance will you be looking to bring on board the resorts 2020-08-13 19:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:002020-08-139:0	2020-08-13 19:00	when does recruitment start? is there any site to look on if jobs come up?
2020-08-1319:00Europe. I ask every time I attend a webinar, do you have any Executive Assistant roles!!!!) (can't fault me for trying) Is the Secretary of State's decision between yourselves and another project, or between yourselves and leaving the area like it is? You must feel confident in the decision as its clearly been a big investment so far.2020-08-1319:00as its clearly been a big investment so far.2020-08-1319:00I have worked in the Hospitality business over the years. There has been a lot of information from tonight which has been great but will we be able to access a playback of this webinar so we can go over all the info again. Being of the older workforce, I'll be 54 when this hopefully opens, will you be employing people of my age? I've got experience, and I know i can work well. Hello, will you be using local suppliers and contractors for these works How many jobs do you expect the resort to create and how are you planning to attract the best people? How far in advance will you be looking to bring on board the resorts senior management teams?2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00Yes!2020-08-1319:00resident and really want it to happen Have you considered adding retractable roofs to naturally ventilate these spaces? Waterpark a	2020 00 10 10.00	Will you be able to hire foreigners? I'm Portuguese, living
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2020-08-13 19:00and events (e.g. capacities, inclusions etc.)how are you going to compete fairly with the current local	2020-08-13 19:00	construction?
	2020-08-13 19:00	and events (e.g. capacities, inclusions etc.)
	2020-08-13 19:00	

2020-08-13 19:00 2020-08-13 19:00	Evening all. The immersible experiences sound really exciting. Can you give us some examples of the type of rides we will be able to go on? with the staff accommodation, I'm wondering how its going to work as with if and how staff will pay for the accommodation.
2020-08-13 19:00	Will all of the park transport system be electric powered ?
2020-08-13 19:00	Will COVID-19 affect the opening date?
2020-08-13 19:00	Is 'The London Resort' the final name of the park? Evening all Is the waterpark included in the 1st phase of the park and
2020-08-13 19:00	would ot be open into the evening for general public and park guests ? With the petition that's been started by Buglife to block
2020-08-13 19:00	this, what can you do to assuage them?
2020-08-13 19:00	Can I have a copy of these slides please
2020-08-15 12:30	Thank you
2020-08-15 12:30	Thanks again andy and team more info to discuss 🙂
2020-08-15 12:30	Will the rides be suitable for disabled people?
2020-08-15 12:30	Bring it on :)
2020-08-15 12:30	ОК
2020-08-15 12:30	Fantastic idea, Disney (oops i said the word) are amazing at hiring older generation and they are so friendly I think this is fantastic for gravesend and fully support this.Euro Disney had to have a huge bailout plan 2 years after opening Building a resort as large as this, requires a huge investment are you confident the finances are there to
2020-08-15 12:30	sustain the resort? how will elderly residents benefit how will you engage with
2020-08-15 12:30	them are they in the mix
2020-08-15 12:30	Its so so important for the area I am not going to ask this time!!! :)but if there is an
2020-08-15 12:30	Executive Assistant job going!! lol
2020-08-15 12:30	Thank you residents of ingress park actively rubbish clear the paths
	through the marshes if the foot fall is increased will the
2020-08-15 12:30	
2020-08-15 12:30 2020-08-15 12:30 2020-08-15 12:30	through the marshes if the foot fall is increased will the corporation take responsibility for this or will local residents

	Most roads in Ingress Park are public so the answer on stopping resort visitors - or those just wishing to walk on the marsh - from simply parking in IP and then making
2020-08-15 12:30	their way to the resort by foot wasn't very clear. What percentage of park waste would you roughly looking
2020-08-15 12:30	at recycling on site ?
2020-08-15 12:30	Will locals have to pay to enter the resort from the Ingress Park to simply go for a walk on Black Duck Marsh?
	As an ingress park resident the development is one my door step how will this development construction and as an operational resort and now i hear locals accessing the resort via ingress park how will this affect the
2020-08-15 12:30	residents/children living here and who pay a service charge What will be done to stop visitors from parking in Ingress
2020-08-15 12:30	Park and then make their way to the resort by foot?
	Network Rail were looking at North/South connection through Ebbsfleet International in their Route Study and
2020-08-15 12:30	yes KENEX. Assume access from Swanscombe/Northfleet Locals can arrive on foot also is that correct? Or would we have to walk to ebbsfleet station and go on the people
2020-08-15 12:30	mover to access? Think that's great news that if you drive to the resort you can only access it via the A2 only, but we see huge tailbacks leading at the m25 junction will this cause similar
2020-08-15 12:30	issues Hi:-
0000 00 45 40 00	If I may ask a 2nd question - Will the Essex aspect re the Tilbury connection involve a wildlife mitigation element?
2020-08-15 12:30	John. Is there any 'passive provision' for Rail and/or Tram even nearer the site than Ebbsfleet International that has poor
2020-08-15 12:30	access from Kent West Do you have any data or research into the impact of theme
2020-08-15 12:30	parks on local house prices?
2020-08-15 12:30	What is the workers access? I am pleased you are talking to the local colleges and institutions to give our local residents an opportunity to find
2020-08-15 12:30	employment. Wildlife mitigation - Are the wildlife areas to be improved and run like nature reserves? Is access to them restricted to respect the wildlife. Is the RSPB to be involved? No disrespect, but Conservationists will not want tokenism here. Thank you,
2020-08-15 12:30	John. Even with ferry pier and internal transport system from Ebbsfleet, how can London Road possibly cope with any
2020-08-15 12:30	more traffic than it already struggles with.

2020-08-15 12:30 2020-08-15 12:30 2020-08-15 12:30	I may have missed if this was mentioned sorry, do you plan to be open all of the year, unlike other parks in the UK? I believe Kent wild life trust are raising objections to this development how are you going to work with this and other conservation agencies to protect the wildlife and natural habitats. Will there be monster trucks. and candy floss?
	Being a local (gravesend), will we get a very good
2020-08-15 12:30	discounted rate for the park, like the residents of Florida ?
2020-08-15 12:30	Will locals have a better chance of employment? Will you be offering apprenticeships to local students and
2020-08-15 12:30	residents rather than importing staff into the area. We've lost a lot of theme parks in the UK over the last decade or so. How do you expect this project to affect our current parks? Do you think this will stop people from visiting current parks, or will it encourage competition and
2020-08-15 12:30	revive interest?
2020-08-18 12:30	thank you
2020-08-18 12:30	thank you :)
	Thanks. Far thorough details gone into this than expected and clearly thought out. Look forward to seeing future
2020-08-18 12:30	updates and wish you success with the project. Many thanks for answering my questions. Much
2020-08-18 12:30	appreciated. As this will be a ultimate theme park experience will you be creating a team like the disney imagineers to develop your own experiences and attractions and develop new
2020-08-18 12:30	technologies?
2020-08-18 12:30	Is 2 year ambitious to complete the resort? will the local community including Medway who will have been involved either through these webinairs or with inevitable disruption whilst it is built, be given a permanent discount on the parks costs (maybe based on postcodes)
2020-08-18 12:30	when booking as a thankyou? Where will these job offerings be advertised? Should those
2020-08-18 12:30	interested be keeping an eye on your website? If there is walking access from Ingress Park to the Wharf entrance, the risk is that much of Ingress Park properties will turn into a short term let facility which will ruin the
2020-08-18 12:30	environment for residents. Will the training faciliity in the Visitor Centre focus on
2020-08-18 12:30	recruiting, training and employing local people like The Learning Shop model at Bluewater? Do you plan to have an education center to make links with local and national schools to promote understanding of science and business and all relevant aspects of the
2020-08-18 12:30	wider national curriculum?

	As the project is called ' The London Resort', has there been any backing/investment into this project by the Mayor
2020-08-18 12:30	of London/Greater London Authority? Will you open the gates every day? (365 days) like Disney
2020-08-18 12:30	and Universal?
2020-08-18 12:30	Is there walking access from Greenhithe station via Ingress Park?
	What is the overall theme of the park? As you do not know what types of rides there will be yet, how can you describe what the resort experience will be like? It has to compete with other local theme parks and what rides and experiences you have on offer will determine the success
2020-08-18 12:30	of your park.
2020-08-18 12:30	Will there be any links via Cross Rail? When will you be looking to hire design and engineering professionals that specialise in themed entertainment (if you haven't already) or are you going to a vendor based
2020-08-18 12:30	model similar to the way Universal conduct business? The bridge being closed often causes huge disruption for Greenhithe and Dartford residents as it is. Has this been
2020-08-18 12:30	considered as well as Bluewater traffic?
	How long is the A2 junction likely to take, and at what point will it be built? Especially given Highways England are also consulting on the Lower Thames Crossing. What would be done to mitigate disruption during construction, especially
2020-08-18 12:30	if the LTC is under construction at the same time? Will there be an initiative to engage UK based contractors (technology, scenic, build, ride, engineering)? And how can these vendors register their interest in working on the
2020-08-18 12:30	project? Will there be themed restaurants around the park, or will there be more well known brands such as McDonalds
2020-08-18 12:30	etc You say the new road network is to limit the effect on local
2020-08-18 12:30	traffic so are you saying there will be an effect? Is this project actually going ahead or is it still under
2020-08-18 12:30	consideration. Considering this project is rated as of national significance, how much of planning matters are still outstanding? and when can you see the project reaching completion (as it
2020-08-18 12:30	has gone on for quite some time)?
2020-08-18 12:30	What is the number 10 on Broadness Marsh for? Will the marshes and Peninsula's still be open for public
2020-08-18 12:30	use for dog walking etc? The masterplan indicates existing footpaths across the peninsula. What are your plans for these public rights of way? Will public access be enhanced across the site, if so
2020-08-18 12:30	how? Is the webinar recorded or can we get a copy of questions/
2020-08-18 12:30	answers for future reference?

	You have advised that £17m is already utilised. May I please ask how much is remaining and who is funding the project (previously it was published that the project had
2020-08-18 12:30	£3.2bn of Chinese investment, is this still the case)? When do you expect to start recruiting people into jobs for
2020-08-18 12:30	the build of this development?
2020-08-18 12:30	Will you provide traffic calculations
	What is happening in the back of house Adjacent to
	ingress park (small grey area, 10). Is there noise pollution
2020-08-18 12:30	from there and back of house access?
	Will we be able to see a copy of this master plan for
2020 08 18 12:20	ourselves with descriptions, for review following the
2020-08-18 12:30	webinar? Are planning to have fireworks and nighttime
2020-08-18 12:30	spectaculars? Are you considering a noise limit?
2020-08-18 12:30	what types of rides will there be?
2020-00-10 12.30	what types of hides will there be?
2020-08-18 12:30	Has a link through to Gravesend station been considered? I know you can take a train to Ebbsfleet, but I doubt people would do this, due to the added cost and time.
2020-00-10 12.30	Is your operation affected by COVID and the economic downturn? Are you subject to any economic uncertainty? How certain are you to go ahead from an economic
2020-08-18 12:30	perspective?
	We live very locally on the Ingress Park estate. What sort
	of noise 'pollution' do you expect will actually reach us
2020-08-18 12:30	residents?
2020-08-18 12:30	Does the site have a height limit similar to Alton Towers?
	How many parking spots are in Tilbury vs the daily visitors
2020-08-18 12:30	that are expected?
	Will the marshlands at Swanscombe be affected? Will it be owned by the Park owners and developed in any way? Various petitions about maintaining the marshes are being circulated, what's your approach to taking these petitions
2020-08-18 12:30	into consideration and taking them seriously? I have concerns that the passenger traffic will increase from Greenhithe station via the village and along the river through Ingress park to the resort. Is this a planned route to the resort and if so how will this traffic through
2020-08-18 12:30	residential areas be managed? Why are the two parks staggered opening? Is there a risk
2020-08-18 12:30	that the second won't ever complete/open?
	How do you make sure that trains and train stations in the
2020-08-18 12:30	area won't be even more crowded than usual? Main worry is traffic congestion I have been informed the leaving times will be staggered up to 11pm but most people leave at 4pm as they do at Bluewater, also if the A2 is jammed both ways sometimes will the London resort
2020-08-18 12:30	traffic be able to access local roads which will be a nightmare,

2020-08-18 12:30	Ahead of the Environment section - I'm sure you'll know that Hedgehogs have now been classed as vulnerable in the UK. What will you be doing to encourage wildlife to the site rather than displace it? Will there be hedgehog highways/ swift boxes/ bee friendly planting etc?
2020 09 19 12:20	
2020-08-18 12:30 2020-08-18 19:00	How are the disruptions to A2 traffic going to be handled? Thank you for your time
	Do the Covid pandemic and current/forthcoming recession
2020-08-18 19:00	impact your plans at all?
2020-08-18 19:00	What is the email for investment again please?
2020-08-18 19:00	Thank you - a great seminar
2020-08-18 19:00	Thank you for answering all my questions I appreciate it! :) What design stage is Gate 1 at currently? Have themed
2020-08-18 19:00	areas/intellectual properties been 100% determined?
2020-08-18 19:00	Is there any risk that the application won't be approved? The concept art and layout that was released in December 2019 how accurate do you think that is to the actual design of the theme park or is most of that placeholder while the
2020-08-18 19:00	theme park is still being designed? Enjoying the webinars very detailed information and well
2020-08-18 19:00	presented. Thank you :) The design of the theme park is so important - Rethink Leisure & Entertainment and Backpack Creative seem to be the two main designers of the theme park. Are there other companies as well? Are those companies also
2020-08-18 19:00	designing the Arrival Plaza, Hotels and Market? This can only be a great thing for the economy both locally
2020-08-18 19:00	and UK wide
2020-08-18 19:00	I am not saying a word on this webinar tonight about a career with The London Resort!!! (2) :-) will there be difficulty managing noise pollution across the
2020-08-18 19:00	river?
2020-08-18 19:00	what/where is pilgrims way?
2020-08-18 19:00	Please send me the contact for the oversea investment. Will visitors to the marshes park in the same parking
2020-08-18 19:00	garage as the theme park visitors? will be restaurants and similar services accessible without
2020-08-18 19:00	a park ticket ? Will only the Botany Marsh potentially have a boardwalk? Not the Black Duck Marsh or Broadness Salt Marsh? How
2020-08-18 19:00	will visitors access the boardwalk?
	Are the £3.5billion completely secured for the development or the company (The London Resort Holding Company) would still need to raise fund for the development? Does
2020-08-18 19:00	the government provide financial support for the project? So, more noise, light, pollution and roads clogged locally.
2020-08-18 19:00	What's not to like?
2020-08-18 19:00	Will you invest in HS1 capacity expansion?

	I'm still not clear what you will put in place to stop visitors
2020-08-18 19:00	parking locally and walking in?
	How far is the train station to the resort? Is it a walking distance or one would need further local transportation
2020-08-18 19:00	from the train station to the resort?
2020-08-18 19:00	What is the scheme for overseas investment?
2020-00-10 19:00	What is the approximate size of the indoor waterpark? In
2020-08-18 19:00	the layout it looks very small
	is there any expected improvements of London Rd which
2020-08-18 19:00	is already very busy ?
2020-08-18 19:00	Are the hotels open to sell for private purchase?
2020-08-18 19:00	what's going to be opening times of the park ?
	what is expected impact on train traffic going to Dartford
2020-08-18 19:00	way
	Are the marsh area reserved and will never be allowed for
2020-08-18 19:00	building further constructions such as high buildings?
	Are you projecting this to be the most popular amusement
2020-08-18 19:00	park in the uk?
2020-08-18 19:00	What measures will be taken to reduce light pollution towards swanscombe?
2020-08-18 19:00	towards swanscombe !
2020-08-18 19:00	What is going to be maximum heigh of the tallest building?
2020-08-18 19:00	How tall is the highest building?
	Will Gate 1 have its own name or will the theme park itself
2020-08-18 19:00	be called The London Resort?
2020-08-18 19:00	will you CPO the back of house site?
	What company is manufacturing the people mover or has
2020-08-18 19:00	that not been determined yet?
	How will you stop vehicles parking on Ingress Park and
2020-08-18 19:00	walking to the resort?
2020-08-18 19:00	Is 2 year construction time sufficient for such a large scale resort?
2020-06-18 19.00	Do you have information on noise pollution for local
2020-08-18 19:00	residents?
2020-08-18 19:00	will the resort close during the winter?
2020 00 10 10:00	Is there research which demonstrates any impact (positive
2020-08-18 19:00	or negative) on local house prices?
2020-08-18 19:00	How will people get from Ebbsfleet station to the park?
	People has raised objection against the theme park.
2020-08-18 19:00	What's your view on that?
2020-08-22 12:30	Thanks all!
2020-08-22 12:30	Looks amazing, thank you for answering our questions
2020-08-22 12:30	thank you
2020-08-22 12:30	Thank you for your time 🙂
2020-08-22 12:30	Thank You :)
2020-08-22 12:30	Thank you for reading our questions team.
2020-08-22 12:30	But we have all been guessing rides/themes 🙂

	Will the social medias play a big part of the development of this resort? As the UK offers (in my opinion) the widest range of bloggers/ vloggers for our industry of trade, whom at this time are eager to hear more about this project
2020-08-22 12:30	moving forwards.
2020-08-22 12:30	How is London Resort being funded?
2020-08-22 12:30	Is there going to be themed music for each ride/area? With the world currently facing a pandemic, we can hope that with the Government wishing to increase tourism within the UK, the project should take huge importance to better our infrastructure. Will the UK lead the construction
2020-08-22 12:30	and design on this project? Looking ahead a bitwhat is the best way for one to apply for interest in marketing or communication when the time
2020-08-22 12:30	comes? An exciting prospect how confident are you that you will
2020-08-22 12:30	get the go-ahead? By category one resort, I presume this means that direct competition is the form of Disneyland Resort Paris, Europa Park & PortAventura World, over local competition such as
2020-08-22 12:30	the Merlin UK resorts?
2020-08-22 12:30	Many thanks for the answer! Thank you.
2020-08-22 12:30	Marilyn Do you have plans to develop transport offers with Eurostar for trains coming in from Europe? There are only
2020-08-22 12:30	so many trains stopping in Ebbsfleet.
2020-08-22 12:30	Yes thank you.
2020-08-22 12:30	Thanks for your answers
2020-08-22 12:30	What protection will there be for local residents in relation to sound and vibration in relation to the the rides in Gate 2. Marilyn
	Currently transport cost from kent (medway) into london via highspeed line isnt cheap
	Would you be looking to provide a discounted train + park entrance ticket for us locals taking into account parking cost it would be cheaper to drive which we dont want to do
2020-08-22 12:30	?
2020-08-22 12:30	great, thank you
2020-08-22 12:30	Ingress Will the roads built across the resort allow during peak traffic times for the routes to be re-directed/ changed to
2020-08-22 12:30	allow further traffic flow to reduce overcrowding? How high are the hotels likely to be? My flat looks directly
2020-08-22 12:30	onto that area. Thanks When will the link road from the A2 constructed? Will
2020-08-22 12:30	construction traffic be using existing local roads?

Afternoon all

	How will the lower Thames crossing from kent to Essex come into to park Transport plan if given the go ahead in a
2020-08-22 12:30	few years ?
2020-08-25 12:30	Thank you for your time
2020 00 20 12:00	Best of luck with the consultation! It would be an amazing
2020-08-25 12:30	opportunity in the UK!
2020-08-25 12:30	I'm updating my cv as I type!! :)
2020-08-25 12:30	Are you in discussions about extending crossrail?
2020-08-25 12:30	Is the pier on the London resort website?
2020 00 20 12:00	On average, how many days would you expect people to
2020-08-25 12:30	spend at the park?
	Due to the span of the site, has the impact be on Blue
2020-08-25 12:30	Light services been considered?
	I am looking to study Modern Foreign languages with business management at University, considering a path in the Visitor Attraction Industry. London Resort seems like
2020-08-25 12:30	an exciting opportunity that could help develop my career How many of the employees do you expect to be claiming
2020-08-25 12:30	Universal Benefit?
2020-08-25 12:30	When will jobs start to be advertised? Apologies, where would I be able to find a copy of the
2020-08-25 12:30	PIER?
2020-08-25 12:30	Ah jobs this will be amazing for local and UK economy
0000 00 05 40:00	I used to work for Blue Circle, so fully aware of all the dust
2020-08-25 12:30	there!!!!
	Sure. on the map is a pink/orange line with arrows at each end, its not itemised on the key,,,, I assume it means
2020-08-25 12:30	something ?
2020 00 23 12:50	How will the contamination be dealt with: removed from
2020-08-25 12:30	site and going to landfill or treated on site?
	What about the noise impact on the environment once the
	development is open? Will rides etc be indoors to reduce
2020-08-25 12:30	the noise impact on local residents?
2020-08-25 12:30	What contamination is on the site?
	Ecology - south of the main park is a pinky/orange line with
2020-08-25 12:30	arrows at each end what does that indicate ?
	Do you think the petitions started by Buglife will be a real
2020-08-25 12:30	threat to development?
	In terms of protecting the habitats and natural
	environment, what could be done to reduce the amount of
	noise from the resort bleeding into the nearby areas? Could a berm be considered to 'hide' the resort a little
2020-08-25 12:30	more from the natural areas?

	You mention the focus will be on HS1 re the train network. Those travelling from e.g South/South East London will not be using HS1 they will be relying on the local train network so I urge you to look at this in terms of the number of
2020-08-25 12:30	trains serving the local network. Is consideration being taken into construction materials
2020-08-25 12:30	and their environmental impact, eg BREEAM Outstanding materials?
2020-08-25 12:30	in addition to the Stations that HP1 stops at Dartford station will use be of great benefit with a shuttle to the park. Trains run from Victoria, Cannon St, Charing X,
2020-08-25 12:30	Waterloo Hs1 is every expensive. Therefore people may wish to use
2020-08-25 12:30	Southeastern trains. You mention you are not looking to utilise Swanscombe station. So if you wish to use Greenhithe Station then the frequency of trains will need to increase to cope with the
2020-08-25 12:30	volume of visitors, same for Northfleet Station. Thinking ahead to when we only have electric cars, how many of the car parking spaces will have electric charging
2020-08-25 12:30	points/facilities? if most visitors are expected from London, are you engaging with TfL to improve public transport services
2020-08-25 12:30	connecting London to Kent particularly buses ? How could a potential supplier who could aid the ambition of people not crowding together go about getting in touch with you? In order for this to be as successful as it can be, it will be important that this is considered at this early
2020-08-25 12:30	planning stage. How close is the development to properties in particular Ingress Park? This development is currently very quiet so will there be a large level of noise pollution or will
2020-08-25 12:30	everything be indoors? Is the resort being planned in such a way that people will be lining up for rides (traditional) or is a technical solution being considered (such a Volcano Bay Water Park in
2020-08-25 12:30	Orlando)? Masterplan map - you spoke about zones 7, 10 and 11 but not the uncoloured zone immediately east of 11 and south
2020-08-25 12:30	of 10. What is that area be used for ? Thanks Is there a strategy being built for waste management as
2020-08-25 12:30	sustainability is at your core? I cannot see why the government would be against this project when it is clear how much it will help boost the economy and tourism back to the UK. Would you consider short break holiday packages to boost visitor numbers
2020-08-25 12:30	from abroad to the UK? Will local residents be prioritised in employment from both
2020-08-25 12:30	the construction and operation of the development? What, if any, do you see being the biggest causes of delay
2020-08-25 12:30	during the DCO process?

2020-08-25 12:30	The selected area is perfect, not only for people arriving from London but also Ebsfleet. The area is in need of vital regeneration and this will be perfect
	What agreements about skills training have you already reached with local colleges? They will need to be
2020-08-25 12:30	designing programmes now will the arenas/theatres be available for show/stage
2020-08-25 12:30	productions, music gigs etc ? How to you envision the project & programme management during construction? i.e. will it be multiple PM's looking at each hub/section or will there be one large
2020-08-25 12:30 2020-08-25 12:30	consultancy looking after the whole construction? Why did you decide on this site for the development?
	Swanscombe Station won't be able to handle the numbers of visitors. It desperately needs an upgrade and only has 2 trains an hour. Are you liaising with South Eastern railway to see if a) the station can be upgraded and b) increase
2020-08-25 12:30	the number of trains to manage the volume of visitors?
	I would love to know potential ticketing systems in place that could incentivise people to arrive on transport. Ie, A
2020-08-25 12:30	ticket that has both your train ticket and park entry included
2020-08-25 12:30	I think this is all amazing What S106 payments/developer contributions to local infrastrucrture (including social infra') are you assuming
2020-08-25 12:30	you will be required to pay? Are there plans to increase the frequency of trains to
2020-08-25 12:30	Greenhithe and Swanscombe? What traffic modelling is being undertaken to understand the wider impacts and will this take into consideration other
2020-08-25 12:30	major developments and projects in the area? What incentivisation will people have/ you give for travelling to the resort by public transport, helping reduce
2020-08-25 12:30	the use of car and local road network? Is there a timeline for supply chain decisions on the resort?
2020-08-25 12:30	Will preference be given to local companies? If construction materials will be delivered to site by River Thames why does DCO application have a haul road from
2020-08-25 12:30	Ebbsfleet International to London Road. Afternoon, what three things could permanently derail this
2020-08-25 12:30	project ? Will the new access road and main junction with the A2 have implications on the proposed Lower Thames
2020-08-25 12:30	Crossing during construction and operation? Has the proposed timeline been delayed by the COVID-19
2020-08-25 12:30	pandemic? Traffic around Dartford is already hectic, how will you ensure that the extra cars and coaches on the A2 will not
2020-08-25 12:30	cause more problems for local residents?

	Will staff using staff housing be able to pay rents totally from wages (and what % of wages will go on rent) or will
2020-08-25 12:30	there be any use of Housing Benefit or Universal Benefit? Hi. What disability access is there and what is available for
2020-08-25 19:00	them. Will the industries around and other side of the river
2020-08-25 19:00	shifted?
	Is the River Ebbsfleet included in your redline boundary ? Could you look at what can be done in improve as an
2020-08-25 19:00	natural and tourism asset ? Will the local residents get priority in tenders/working in the
2020-08-25 19:00	parks? Have you considered looking at light rail or rail for
	FREIGHT for consumable items referred to ?
2020-08-25 19:00	regards James
	The A2 cant cope with the volume of commuter traffic and
2020-08-25 19:00	Bluewater traffic as it is now, and the local community already suffer - how can one road fed off the A2 cope?
2020-08-25 19:00	Sorry if I missed it, but will a226 road will be affected?
2020 00 20 10:00	The Environment and sustainability have been mentioned
	with regards to construction. How careful are you going to
	be in making sure that construction materials used meet
2020-08-25 19:00	the highest standards?
	Thanks for answers, kindly review about my queries near
	in future. With regards Srikanth Panjala from Aveley &
2020-08-29 12:30	Uplands
2020-08-29 12:30	Thanks for anwering all the questions 🙂
2020-08-29 12:30	Thanks guys for a good webinar
	Is the £3.5b investment counting also the investors for
2020 08 20 12:20	LRCH Hotel 1? If yes, how many investors for the hotels
2020-08-29 12:30	have been secured?
2020-08-29 12:30	Roughly what percentage of the park are looking to be undercover due to the good old british weather ?
2020 00 23 12:50	How are you going to power the site, will there be a
2020-08-29 12:30	separate power supply to the park?
	Will there be a lot of piling for the foundation? And has
2020-08-29 12:30	there been impact assessment done on existing buildings?
2020 00 20 12:00	How is the financing situation? Have you secured
	sufficient fund for the development? Who are the investors
	and will it be a risk of shortage of fund for the
2020-08-29 12:30	development?
	Can silent fireworks and extensive light and noise pollution
2020-08-29 12:30	be a criteria that must be adhered too by the site at all
2020-00-23 12.30	times. There is a lot of residential properties nearby. How far is the detailed plan being completed? When will
	the plan application be submitted? How long would it take
	for the obtaining the approval for construction? How
2020-08-29 12:30	realistic it is the timeline for opening in 2024?

2020-08-29 12:30	If it gets approval when will the spade go in the ground? How would cars access the parking facilities at the resort, due to huge difference in the height of the access road
2020-08-29 12:30	from the A2, to the river level of the park?
2020-08-29 12:30	Will entry be by pre booked tickets only?
	We are people from this ward eagerly looking train or
	additional tfl bus route from past 5 years. Kindly confirm if
	you anything reg: transportation development for our
2020-08-29 12:30	ward? Srikanth Panjala
	Is there benefit with this project for Aveley & Uplands
0000 00 00 40 00	ward? We are lacking train transportation and running only
2020-08-29 12:30	372 tfl bus route covering old Aveley only. Srikanth Panjal
	You mention local bus services, how will you ensure that
	people do not park locally and use these services? London Road and the roads around the resort are already
	congested. Also how will you ensure that Sat navs do not
2020-08-29 12:30	Direct people to the local roads?Thank you
	I saw in the news the there are about a few thousand
	people pushing for a petition because of rare spiders. Can
2020-08-29 12:30	this have a show stopper effect on the project?
	You mention the importance of the marshes and people
	disturbing this environment. Yet a major development will
	cause far the more damage Than what is likely to be
2020 08 20 42:20	caused by the people that visit the marshes as they are.
2020-08-29 12:30	You are being hypocritical on this front.
2020-08-29 12:30	how frequent per day is the London cruise to the resort? Will the land by Ebbsfleet International be useDin the
2020-08-29 12:30	longer term for additional developments
2020 00 20 12:00	
2020-08-29 12:30	how sure is the river ferry from London being established?
	Thank you for the webinar facility. My many concerns are
	for the community in Swanscombe. The plan for on
	access route in for vehicles is short sighted How is
	traffic going to enter the park if there is a major incident on
2020-08-29 12:30	the A2 ?
	From experience on working in construction, even if
	accom on site for workers there are always those who want 'caravan' living - making local area look unsightly -
2020-08-29 12:30	what will you do to stop this
2020-00-29 12:50	what are the names of the two major hotels opening in
2020-08-29 12:30	2024?
	How will the Resort affect immediate local house prices -
2020-08-29 12:30	eg Ingress Park
	Parking is already a problem on Ingress Park. What will
	stop people parking on the estate instead of paying your
	parking prices when open and workers during build. Will
2020-08-29 12:30	the project pay toward extra wardens in the park?
	When the plans are approved, will you engage with
0000 00 04 40 00	potential suppliers and maybe hold 'meet the buyer' events
2020-09-01 12:30	face to face, presumably in London, in 2021?

	Are any changes/improvements expected to be needed to London Road during construction? And how is air quality being addressed for an area already plagued by HGV
2020-09-01 12:30	traffic? Thank you How can local companies learn about opportunities to
2020-09-01 12:30	work with The London Resort?
2020-09-01 12:30	Will the ferry routes be in place for the construction employees?
2020-09-01 12:30	Are you speaking with Thurrock Council and Highways England? Are you linking in with the planning for the Lower Thames Crossing?
	During construction, will you ensure a certain % of workers
2020-09-01 12:30	and companies are from the local community?
2020-09-01 12:30	I am a concerned resident of Thurrock. You said you expect 25% of cars/coaches for the resort to drive & park at Tilbury? How will our overloaded roads cope with this? What will be the operation hours of the park? This could help to mitigate our travel to some degree outside of pack
2020-09-01 12:30	help to mitigate car travel to some degree outside of peak travel periods?
	I am looking at sustainability in construction & operation of the resort. Would a newly developed UK made recycled brick, based on demolition materials of sufficient strength be of interest in construction of the resort, ? This would
2020-09-01 12:30	satisfy criteria for the circular economy. You have mentioned a new road access from the South. How will you deal with traffic coming from the north? Will there be access from the new Lower Thames
2020-09-01 12:30	Crossing? I would also like to ask about a media and VIP day when the park is open. Coming from a theme park youtuber, I would love a grand opening ceremony, with restrictions in
2020-09-01 12:30	place if covid is still around in 2024? A quarter of all traffic will come via Tilbury. What are you doing about the traffic in and around the Port? What are you doing to mitigate the adverse affect on local people in
2020-09-01 12:30	Thurrock? You mentioned 7,500 cars at peak! That's potentially 30,000 people. How many visitors will the resort hold in
2020-09-01 12:30	total please? I would like to ask about the social media and marketing side of the resort. I'm interested in how the resort intends to promote itself, whether on social media sites or television or radio? Sorry this is an off-topic question, I
2020-09-01 12:30	have just joined 100% renewables was mentioned, will the energy centre
2020-09-01 12:30	not include gas engines?
2020-09-01 12:30	Will the clipper service include a schedule for London commuters?

2020-09-01 12:30	improved access to/across marshes sounds good for locals, which has seen increased footfall during lockdown. How will the habitats be protected from noise etc. And will pedestrian access be fully retained during construction? What will happen to the electricity pylon at Broadness
2020-09-01 12:30	Marsh?
2020-09-01 19:00	Thank you PY and team good luck with everything
2020-09-01 19:00	How can I get involved with the London Resort? It sounds great with Py at helm - Getting to work Will you encourage local workers to cycle ? Can you consider east and west cycle paths to Swanscombe Northfleet not just Ebbsfleet stn ?
2020-09-01 19:00	regards Bradley Wiggins As harry potter is the biggest British IP will a rides/land be
2020-09-01 19:00	in the plans ?
	Assuming staff accommodation will be more high rise units, is the height of this expected to obscure any views
2020-09-01 19:00	for the development to the south of the proposed location?
2020-09-01 19:00	How will the resort help to regenerate Swanscombe? How will you ensure local people working in the resort can
2020-09-01 19:00	safely cycle there?
	Will be any plans to work with or support Ebbsfleet United
2020-09-01 19:00	football club being a possible close neighbour to the resort. Will you be able to offer jobs to the locals first and those
2020-09-01 19:00	that live in the surrounding areas? Will the water park be similar in size to the new Rulantica
2020-09-01 19:00	indoor water park at Europa park ? What's measures will be put in place to stop visitors
2020-09-01 19:00	parking in Swanscombe and walking to the resort? Will the new dual carriageway be at surface level or routed
2020-09-01 19:00	underground/in a cutting at all? what will become of Northfleet train station is it included in
2020-09-01 19:00	your plans? Are there any plans to give preference to jobs for local
2020-09-01 19:00	residents? The London resort will increase traffic in the area. I have
2020-09-01 19:00	not seen any plans to work on roads in Swanscombe. This potentially could be a nightmare for residents.
2020-09-01 19:00	Will there be a Main street/Hollywood boulevard like area as you enter inside gate 1 ? What measures you will have in place to stop
2020-09-01 19:00	overcrowding of the local residential areas from visitors coming to the theme park?.
	I am on the Labour candidate panel for the KCC elections. There are a lot of locals that are worried about the impact that The London Resort will have on Swanscombe. How
2020-09-01 19:00	can you reassure that there will be minimal disruption?

	Will there be any residents dislodged inside of your
2020-09-01 19:00	plan?thinking more northfleet way
	Will any land clearance begin in 2021 ready for main
2020-09-01 19:00	construction in 2022 ?
2020-09-01 19:00	Can someone stop Alexander asking questions?
	Are the hotels proposed to open part of an international
2020-09-01 19:00	hotel group?
	How do you plan to improve infrastructure and roads in
2020-09-01 19:00	Swanscombe?
	Your traffic modelling seems to be using the Highways England figures which is known to be fundamentally flawed
	as it fails to take account many developments like Manston airport. so why are you using figures that are
2020-09-01 19:00	known to be wrong?
2020 00 01 10100	Given the huge success of trams running in townn centres
	like Croydon, Manchester and Nottingham. Why has
	provision for a familiar system not been explored in the
2020-09-01 19:00	statutory consultation.
	What is the maximum number of passengers the fast track
	bus service can carry per hour & per day? How many extra
2020-09-01 19:00	bus journeys a day does will this project generate.
	Thanks for keeping the dream alive guys, it means a lot to
2020-09-05 12:30	a to of people
	Thank you to the panel and attendees.
0000 00 05 40.00	Late of information and entrines to show
2020-09-05 12:30	Lots of information and opinions to absorb.
2020-09-05 12:30	Thanks everyone
2020-09-05 12:30	Thank you all, great session.
	Have the Government given any indication on their stance
2020-09-05 12:30	to the project yet.
2020-09-05 12:30	Thanks for all your great answers
	Thank you for arranging these sessions, hopefully the
	resort won't be like T5 in terms of nuisance! Concerned
	about impact on house prices and general congestion and
2020-09-05 12:30	increased use of Greenhithe station.
0000 00 05 40 00	when the park was talked about they said there wes going
2020-09-05 12:30	to 27000 jobs
	How will you attract the best local talent? Many of us who
	live within walking distance of the resort work in London.
2020-09-05 12:30	Will salaries be competitive?
2020 00 05 42.20	Do you have education partnership locally?
2020-09-05 12:30	Northwest college etc?
2020 00 05 42.20	What about the jobs lost with the removal of the estates
2020-09-05 12:30	that are there now
	David I think you have under estimated how people
	behave when it comes to public transport! You must also
2020 00 05 12:20	consider accessibility and affordability from low to middle income families with 2+children!
2020-09-05 12:30	income ramilies with z+children!

	Will the major development of the road access to the park
	from the A2 infringe on the current access to the
2020-09-05 12:30	Swanscombe area?
	Will there be connections to the resort via the new
2020-09-05 12:30	Elizabeth line?
	What opportunities will there be for locals to obtain retail
2020-09-05 12:30	units within the resort? Will rentals be affordable?
0000 00 05 40 00	Are there any plans to include a Grammar school within
2020-09-05 12:30	the vast acres of the resort?
	As a person with a cardiac pacemaker how close is the
	400kv thames pylon and power lines to gate 1?
	As high power lines exposure can cause strong electric
2020-09-05 12:30	and magnetic fields that can affect the working of a pacemakers and defibrillators ?
2020-09-05 12:50	Afternoon All
	Given the huge success of trams running in town and city
	centres like Croydon, Manchester and Nottingham why
	has provision for a similar system not been explained in
2020-09-05 12:30	your statutory consultation documents?
	Afternoon All,
	Please advise what impact this development will have on
2020-09-05 12:30	the local roads and Public Transport in the area?
	Afternoon All
	Growth of housing stock at EGC and North Kent generally
	will create additional road demand and utilisation. Taking
	into account this additional demand on infrastructure in the
	area ,how does this impact on the future of sustainable
2020-09-05 12:30	transport movements?
	Considering local residents are going to be inconvenience
	by the resort surely you can afford to give all local
2020-09-05 12:30	residents a discount. Especially those who live right by the park, i.e London rd surrounding areas!
2020-09-05 12.30	park, i.e London to surrounding areas:
	Afternoon All
	Thinking of visitors with reduced mobility, what measures in
2020-09-05 12:30	your transport access plans allow for this visitor profile?
2020-09-05 12:30	Have discussions began with ride manufacturers.
	Afternoon All
	The NPPF supports Public Transport why are you
2020-09-05 12:30	contemplating so much car parking provision?
	For Transport man or French Disneyland Fella,
	What is the people mover at the interchange between
	Ebbsfleet International Station, the pier and the main
2020-09-05 12:30	entrance area?
	Why is the second phase of the park taking a longer
2020-09-05 12:30	period of time to open?
	Access via Ebbsfleet international station is only by high
	speed rail which is expensive. Its likely many will travel via
	Greenhithe for Bluewater station and walk to the resort via
0000 00 05 40-00	London Rd. Has the impact of this been considered? What
2020-09-05 12:30	measures have been put in place?

2020-09-05 12:30	What are the best social media profiles for us to be following for updates on all things London Resort? If everything goes ahead as planned, how will the businesses located on the industrial estates on the outskirts and within the perimeter of the park be affected? What is the timescale - When will they be expected to
2020-09-05 12:30	move and find new premises? How will you be helping them? Hi, my question is about the BBC connection - would the products of the BBC (Doctor Who, for example) have any place at the resort? May it be rides, parks, or whatever
2020-09-05 12:30	else you may have planned for the project. Could you please recap on the smallest of the areas
2020-09-05 12:30	numbered 10? Afternoon All In terms of the increased focus on sustainable transport
2020-09-05 12:30	and travel how is this policy aligned with the substantial car parking designed into the scheme? What plans are in place to ensure additional security and increased police presence in the local area where there is pedestrian access? What measures are in place to ensure residents are not disturbed by 'excited' visitors to the resort
2020-09-05 12:30	leaving late at night? Will local residents have discounted tickets to the resort?
2020-09-05 12:30	How will this be administered?
2020-09-05 12:30	Afternoon All Given the design of substantial car parking both within London Resort and in Tilbury how do these developments position within your objectives of zero carbon?
2020-09-05 12:30 2020-09-05 12:30	Given the design of substantial car parking both within London Resort and in Tilbury how do these developments position within your objectives of zero carbon? Afternoon All What traffic mitigation measures have been incorporated and designed into the local roads network? How will you help Ebbsfleet Development Corporation, Kent County Council and Highways England to bring existing pedestrian and cycle networks up to modern
	Given the design of substantial car parking both within London Resort and in Tilbury how do these developments position within your objectives of zero carbon? Afternoon All What traffic mitigation measures have been incorporated and designed into the local roads network? How will you help Ebbsfleet Development Corporation, Kent County Council and Highways England to bring existing pedestrian and cycle networks up to modern design standards to enable local employees and visitors to have safe active travel journeys to/from the site? Afternoon All
2020-09-05 12:30	Given the design of substantial car parking both within London Resort and in Tilbury how do these developments position within your objectives of zero carbon? Afternoon All What traffic mitigation measures have been incorporated and designed into the local roads network? How will you help Ebbsfleet Development Corporation, Kent County Council and Highways England to bring existing pedestrian and cycle networks up to modern design standards to enable local employees and visitors to have safe active travel journeys to/from the site?
2020-09-05 12:30 2020-09-05 12:30	Given the design of substantial car parking both within London Resort and in Tilbury how do these developments position within your objectives of zero carbon? Afternoon All What traffic mitigation measures have been incorporated and designed into the local roads network? How will you help Ebbsfleet Development Corporation, Kent County Council and Highways England to bring existing pedestrian and cycle networks up to modern design standards to enable local employees and visitors to have safe active travel journeys to/from the site? Afternoon All How will you achieve Zero Carbon? What measurement criteria are you using?
2020-09-05 12:30 2020-09-05 12:30 2020-09-05 12:30	Given the design of substantial car parking both within London Resort and in Tilbury how do these developments position within your objectives of zero carbon? Afternoon All What traffic mitigation measures have been incorporated and designed into the local roads network? How will you help Ebbsfleet Development Corporation, Kent County Council and Highways England to bring existing pedestrian and cycle networks up to modern design standards to enable local employees and visitors to have safe active travel journeys to/from the site? Afternoon All How will you achieve Zero Carbon? What measurement criteria are you using? Afternoon All Have trams and light rail been considered as a mitigation measure to reduce the rise in car and bus transportation?

	Afternoon All,
0000 00 05 40:00	Please advise how many freight movements there will be both during construction and whilst the resort is in
2020-09-05 12:30	operation?
	1n the media last week there is a £ 93m proposal by
	Essex councils for a new light electric rail connecting
	Southend Basildon & Grays areas . It's an idea to include
	Tilbury Ferry with this if it goes ahead, to enable easier
	travel. Do you see scope for a private -public partnership
2020-09-05 12:30	here ?
	How diverse is your executive team and senior leadership
2020-09-05 12:30	team or is this 100% white male team?
	As technology develops how will you work with SatNav
	operators, Google, Apple and others to keep traffic routed
	on the A2 to the Ebbsfleet junction rather than rat-running
2020-09-05 12:30	to that junction via the local road network?
	1. Will there be pedestrian access to the resort via London
	road?
	2. What opportunities will there be for locals to obtain retail
	units within the resort? Will rentals be affordable?
0000 00 05 40 00	3. Are there any plans to include a Grammar school within
2020-09-05 12:30	the vast acres of the resort?
2020-09-05 12:30	Will the hotels be open opening day?
	Hi, my question is about the BBC connection - would the
	products of the BBC (Doctor Who, for example) have any
	place at the resort? May it be rides, parks, or whatever
2020-09-05 12:30	else you may have planned for the project.
	Afternoon PY and team, with the news of Eurostar pulling
	out of Ebbsfleet and Ashford an till 2022. Are you confident
	will be able to get the numbers to satisfy Eurostar in
	supporting Ebbsfleet and Ashford plus getting services
2020-09-05 12:30	back?
	Are there any other world class entertainment venues that
	are already successfully bringing the majority of visitors to
2020-09-05 12:30	site by public transport?
	How will you enable access to the arrivals centre and
2020-09-05 12:30	outside-the-gate facilities by the proposed KenEx tram?

### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### CONSULTATION REPORT APPENDICES

Reference: BC080001

Appendix 5.26 Webinar recordings



#### London Resort Webinar Recordings

The following webinar recordings are available to view via the following links:

London Resort Public Consultation Webinar: https://www.youtube.com/watch?v=VHoH5OCasSo

London Resort Public Consultation Webinar - with British Sign Language and sub titles: <u>https://</u> www.youtube.com/watch?v=L\_7tgzw8mTc

London Resort Public Consultation Webinar - Accessibility and Inclusivity:

https://www.youtube.com/watch?v=HbvmFGC-B48&feature=youtu.be

London Resort Public Consultation Webinar - Community Liaison Group:

London Resort Public Consultation Webinar - Land Interest: https://www.youtube.com/watch?v=nfDgAEOIPI4&feature=youtu.be+-+Land+Webinar+9 +September https://www.youtube.com/watch?v=ZdTPs1-uClc

### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### CONSULTATION REPORT APPENDICES

Reference: BC080001

Appendix 5.27 Stage 5 Media Report

# LONDON RESORT

London Resort Coverage, Conversations, and Engagement

3<sup>rd</sup> June to September 27<sup>th</sup>, 2020

# Summary: Traditional Media

The media covered the public consultation stories 3,580 times including features and mentions.





### Summary: Social Media

Twitter: 209,700 impressions Average 5.5% engagement versus industry average of under 0.048% Over 1000 likes. Facebook: 7,749 likes Reach of over 20,000 8,016 followers.



### TWO NEWS RELEASES WERE ISSUED TO RAISE AWARENESS OF THE CONSULTATION



#### PRESS RELEARS

#### LONDON RESORT ANNOUNCES PUBLIC CONSULTATION

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3rd June 2020

Announcement of four significant steps taken, during COVID19, to ensure the public consultation goes ahead



PRESS RELEASE

Slatio: \$3/97/26

### THE LONDON RESORT INVITES PUBLIC TO HAVE THEIR SAY

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### 27th July 2020

Announcement of the opening of the public consultation, inviting the public to have its say.





The Daily Telegraph Mirror

Incredible plans reveal what £3.5bn 'UK Disneyland' theme park will look like

### METRO

A Kent theme park in four years as public consulted on London Resort



This is what the planned £3.5bn 'UK Disneyland' theme park could look like

Die Constitution of Description



KENT WAIT First look at London Resort theme park's hotel and shopping zone - set to open in 2024

Thames Estuary green growth plan promises to pump billions into UK economy



NEWS

Following the public consultation, plans will be submitted for planning permission later this year - before construction on the 535 acre site hopefully kicking off next year so that the first park can open in 2024, before this is followed with the second in 2029.

#### Thrill-seekers gush over plans for 3.5bn theme park dubbed 'UK Disneyland'

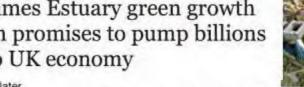


EXPRESS

New details revealed for £3.5bn London



theme park nicknamed 'UK's Disneyland'



UK's answer to Disneyland revealed in plans for major new theme park













See what the ambitious £3.5bn UK theme park set to open in 2024 will look like

The London Resort will have vides based on BBC and ITV shows, plus Paramourn films

**Evening Standard**. Romsey Advertiser Plans revealed for huge theme park The London Resort, dubbed Britain's answer to Disneyland

Plans for epic £3.5bn London Resort theme park shared with public

The resort would have themed rides and attractions across two sites on the banks of the River Thames



YOUR THURROCK

Brand new theme park to open in Kent

By Chertotte Money of genaratemaners Regional Audience wild Content Editor



The London Resort to begin public consultation – more details revealed

First look at London Resort theme park set to open in 2024



Ambitious plans show what £3.5b 'UK Disneyworld' The London Resort will look like

**Bölton News Kent**Live





Plans for multi-billion pound UK theme park take a 'significant step forward'



EssexLive Guardian





# TWITTER

209,700 impressions

Average 5.5% engagement versus industry average of under 0.048%





Two theme parks, a water park, conference venues, hotels, and thousands of jobs. The first plans for the London Resort have been anveiled, bbc-mi29vplay



#Kent could have a theme park the size of 136 Wembley Stadiums, if plans are approved. More detail has been revealed about the @LondonResort loday as a public consultation begins. More: bit.ly/2CJp63P @jamesjdunham



A significant step forward for a long-talked about project. A public consultation into plans for a new theme park named @LondonResort at #Swanscombe, #Kent, is now open ow.ly/OQMFS0AJYsU



'Kent's Disneyland' London Resort in Swanscombe www.kentonline.co.uk/gr...



The @LondonResort begins

public consultation - more

details revealed.

bil.ly/2CljpDQ

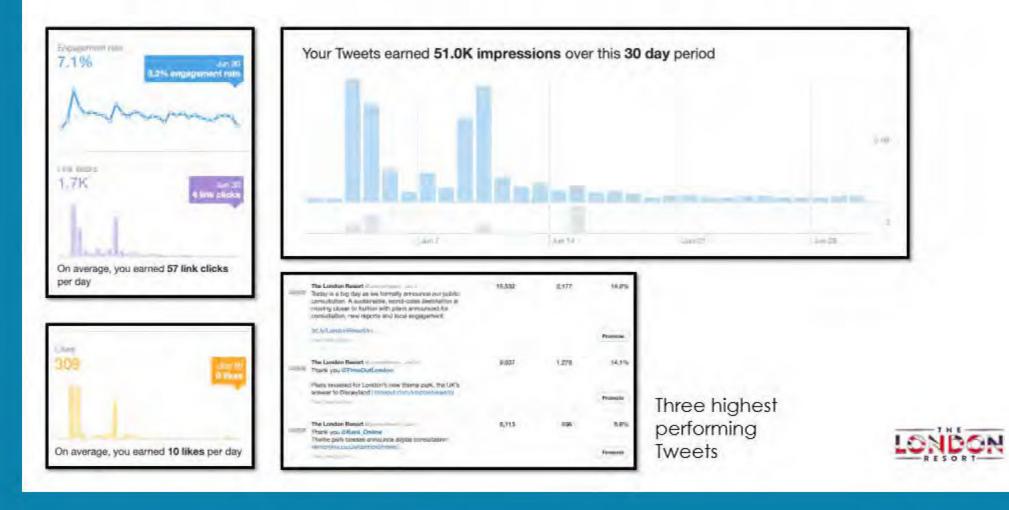
Brad Gray @Brad\_Gray\_

If the plans go through, an area of Essex will be part of The London Resort - the largest theme park complex built in Europe for nearly 30 years. Here's how. www.essexlive.news/news



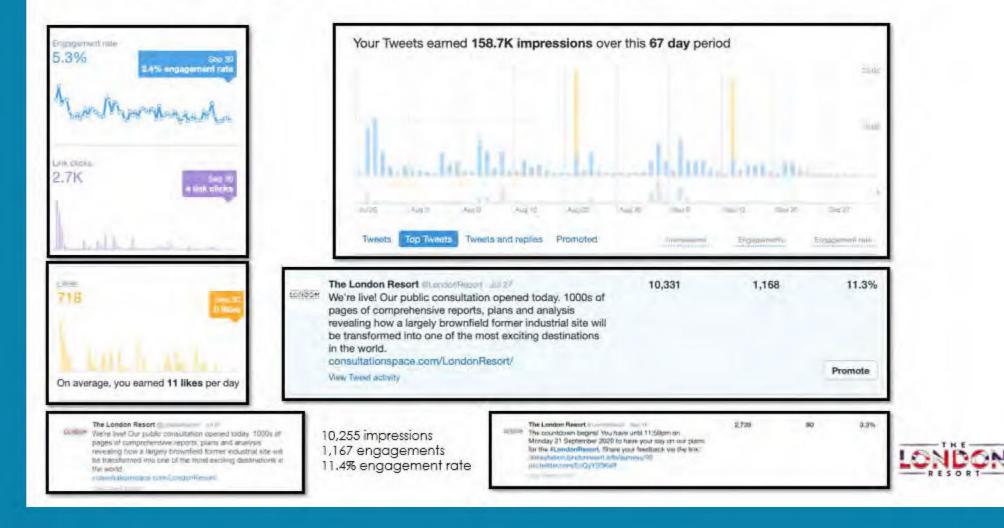


### JUNE - LONDON RESORT ANNOUNCES PUBLIC CONSULTATION



RESORT

### JUNE - LONDON RESORT BEGINS PUBLIC CONSULTATION



### Facebook

7,749 likes Reach of over 20,000

8,016 followers













### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### **CONSULTATION REPORT APPENDICES**

Reference: BC080001

Appendix 5.28 Stage 5 Digital Report

# LONDON RESORT

London Resort Digital engagement 27 July – 21 September 2020

## Digital engagement approach

LRCH carried out a range of activities throughout the consultation period by which people could engage with consultation and provide comments and feedback. The primary channel for consultation activity was digital.

The London Resort Consultation included:

- Targeted webinars on topics such as 'Land' and 'Accessibility'
- Information shared via the London Resort website
  - The London Resort website (https://londonresort.info/) contained information about the consultation and
    provided a link to a dedicated consultation platform (https://consultation.londonresort.info/) and to the virtual
    consultation exhibition space (https://consultationspace.com/LondonResort/).
- Virtual consultation room
  - The virtual exhibition room was designed to be similar to what would be available during an in-person event, (https://consultationspace.com/LondonResort/) and to enable visitors to look around the materials from a computer or mobile device, explaining the Proposals in an accessible, interactive and engaging way.
- Public consultation webinars
  - All events were held online due to Covid-19 related social distancing guidelines in place during to period.



# Accessibility

- The consultation materials were prepared to be accessible and clear. The Project freephone telephone number and email address were prominent on all published material to enable individuals to contact the team directly with questions or requests. For those who required a more in-depth discussion, or who did not have digital access, telephone surgeries could be held via a pre-arranged appointment.
- The virtual exhibition space was designed to be as accessible as possible for a wide audience. All digital display banners on the virtual exhibition space were available in large print and audio. Webinar recordings with subtitles and British Sign Language interpretation were made available on the website.
- Summary consultation material was available in alternative formats on request (e.g. large print, Braille, alternative languages).
- Representatives of identified community organisations, including groups representing seldom heard groups, were notified at the start of consultation, via email or letter, to inform them of the consultation and details of where to find more information and how to provide feedback.
- LRCH recognised that the consultation began during the summer holiday period, but it ran through to the 21st September, by which time the new academic year was underway. Webinar registration data shows that some attendees were from education establishments.



# Virtual Consultation Room

- 39,265 visitors
  - 15,070 visitors in July
  - 12,603 visitors in August
  - 11,592 visitors in September







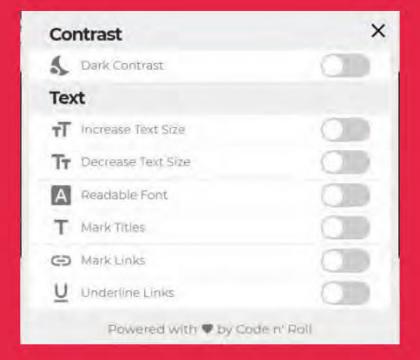


### Virtual Consultation Room: Accessibility

 The virtual exhibition room was designed to be similar to what would be available during an in-person event, and to enable visitors to look around the materials from a computer or mobile device, explaining the Proposals in an accessible, interactive and engaging way.

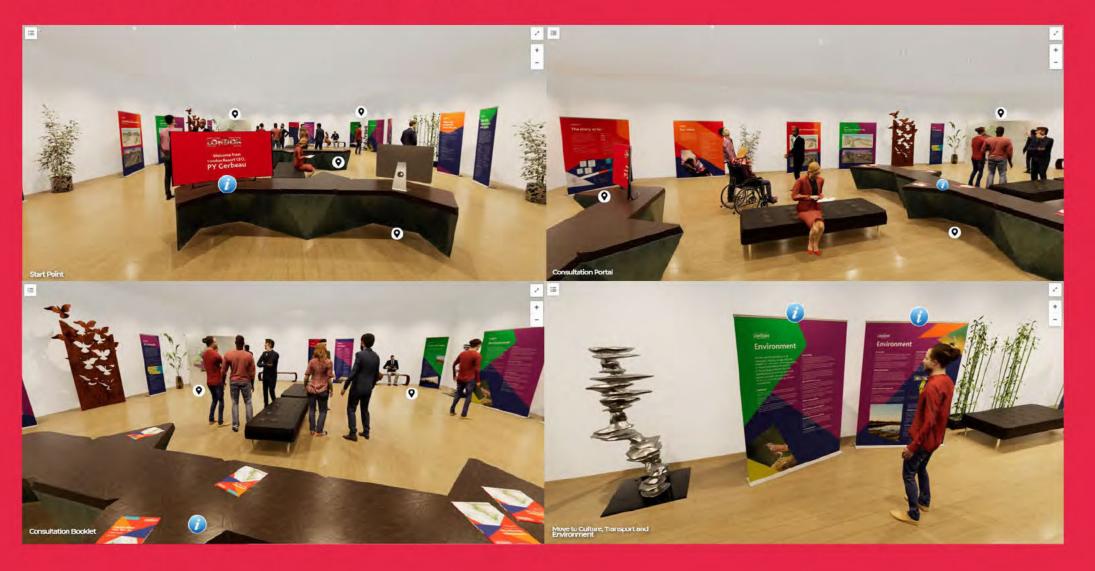
Accessibility features included:

- Dark contrast was incorporated to ensure text stood out and was easily discernible from surrounding imagery.
- Visitors had the option to increase and decrease the text size.
- A button marked 'readable font' instantly switched hard to read fonts over to more accessible versions.
- Hyperlinks could be underlined and marked in yellow throughout to make navigating the site simple and accessible.
- Titles could be marked throughout the website to delineate a change in section for those requiring additional visual assistance
- The site incorporated audio description, with all text on banners and standalone copy available in audio format





### Virtual Consultation Room





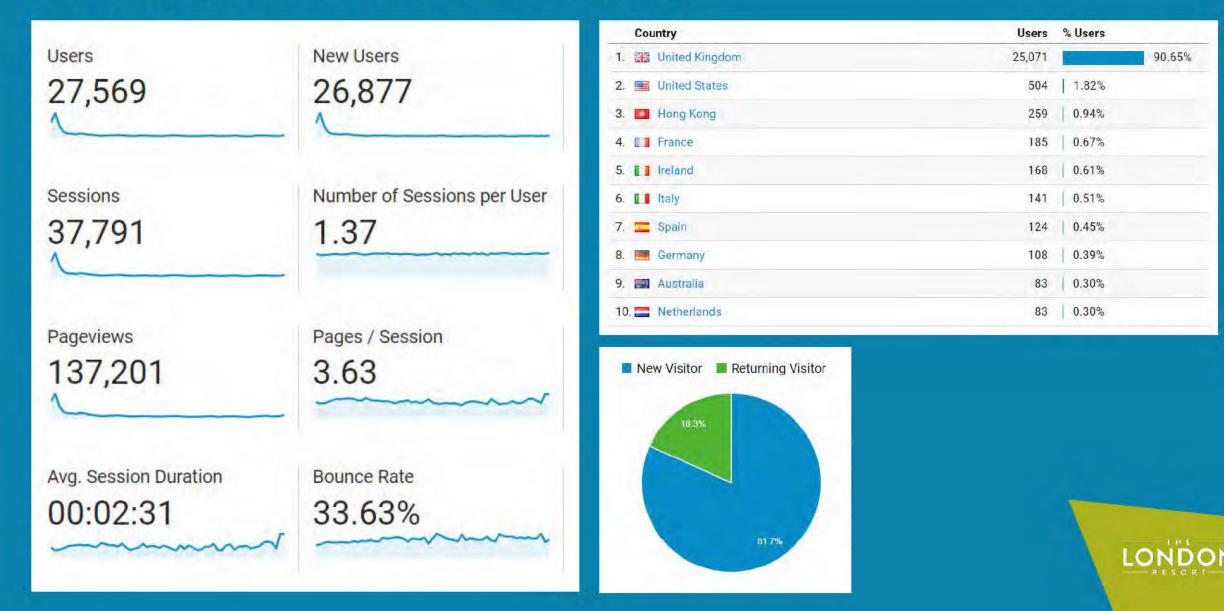
### London Resort: Website

- The London Resort website (<u>https://londonresort.info/</u>) contained information about the consultation and provided a link to a dedicated consultation platform (<u>https://consultation.londonresort.in</u> <u>fo/</u>) and to the virtual consultation exhibition space (<u>https://consultationspace.com/LondonResort/</u>).
- The consultation platform provided an overview of the consultation, contact details for those who wished to contact the Project team and details about how to provide feedback on proposals. All consultation materials were available via this platform along with the online response form. Dates, times and registration links were also provided for all public consultation webinars.
- The website received 27,569 visitors and 137,201 pageviews over the consultation period. The Project has global interest, and the website received visitors from across the world. However, 90% of visitors were from the UK, with the highest volume from the local area, reflecting the tailored zone approach taken, with the highest concentration of activity in the local vicinity, but with wider reach to ensure anyone interested could find out more about the consultation, as intended.





### London Resort: Website Analytics



### London Resort: Website Analytics

Page	Pageviews	Page Value
/	38,052	\$0.00
/surveys/50	19,435	\$0.00
/the-project/	13,574	\$0.00
/our-vision/	9,355	\$0.00
/consultation/	5,359	\$0.00
/the-benefits/	4,671	\$0.00
/news/the-london-resorlic-to-have-their-say/	4,569	\$0.00
/the-team/	4,527	\$0.00
/news/	4,466	\$0.00
/news/the-london-resoeneration-theme-park/	3,329	\$0.00

Jul 27, 2020 - Sep 21, 2020 -

PAGES REPORT

>

	City	Users	% Users
1.	London	8,142	28.22%
2.	(not set)	3,380	11.72%
3.	Gravesend	2,007	6.96%
4,	Dartford	809	2.80%
5.	Grays	523	1.81%
6.	Maidstone	367	1.27%
7.	Birmingham	302	1.05%
8.	Bristol	297	1.03%
9.	Manchester	278	0.96%
10	Rochester	236	0.82%

Sessions by device





### London Resort: Webinars

- LRCH held 20 online webinar events during the consultation period. The platform used was Livestorm. This platform is 'in-browser' meaning that attendees are not required to download an app or desktop programme to attend a webinar.
- Public webinars were open to anyone interested in attending. Those interested were asked to register in advance for their chosen date and time, via links published on the consultation platform. Attendees were asked to provide their name and email address when registering, to enable a unique access link to be sent to each registrant. Attendees could register for as many events as they wanted.
- Representatives from the Project presented the proposals and answered questions from attendees which were submitted via the webinar platform question function.
   Project team attendees included LRCH representatives as well as, masterplan, transport and environment experts.





### London Resort: Webinars

Date	Time	Attendees
Saturday 1st August 2020	12.30pm – 2.00pm	81
Tuesday 4th August 2020	12.30pm – 2.00pm	92
Tuesday 4th August 2020	7.00pm – 8.30pm	42
Thursday 6 <sup>th</sup> August 2020	12.30pm – 2.00pm	80
Thursday 6 <sup>th</sup> August 2020	7.00pm - 8.30pm	38
Saturday 8th August 2020	12.30pm – 2.00pm	25
Tuesday 11th August 2020	12.30pm – 2.00pm	69
Tuesday 11th August 2020	7.00pm - 8.30pm	28
Thursday 13th August 2020	12.30pm - 2.00pm	39
Thursday 13th August 2020	7.00pm - 8.30pm	31
Saturday 15th August 2020	12.30pm – 2.00pm	29
Tuesday 18th August 2020	12.30pm – 2.00pm	53
Tuesday 18th August 2020	7.00pm – 8.30pm	29
Saturday 22nd August 2020	12.30pm – 2.00pm	25
Tuesday 25th August 2020	12.30pm – 2.00pm	31
Tuesday 25th August 2020	7.00pm – 8.30pm	25
Saturday 29th August 2020	12.30pm – 2.00pm	22
Tuesday 1st September 2020	12.30pm – 2.00pm	28
Tuesday 1st September 2020	7.00pm – 8.30pm	27
Saturday 5th September 2020	12.30pm – 2.00pm	33

The London Resort

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Join us tomorrow for our 20th #webinar. This will be our final webinar in the series, so if you haven't put your questions on the #LondonResort to the project team then register today! You can register via the link:



01

11 2

The London Resort

Today is the final day to put your questions about the #LondonResort to the project team. Join us at 12:30 for our final presentation on our plans for the Resort and help shape our proposals. Register via the link: app.livestorm.co/london-resort/\_\_\_\_\_

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### London Resort: Webinars

British Sign Language included within the webinar recording:





## London Resort: Digital Display Ads

Digital display ads were shared on the websites of both *Essex Live* and *Kent Live*. Data for *Kent Live* could not be sourced.

Data for the *Essex Live* can be viewed below:

- The campaign finished with an in-view rate of 76% & exposure time of 1604 hours.
- The campaign achieved 199,979 impressions.
- The campaign achieved a click through rate of 0.29% with 572 clicks.
- The highest number of impressions were on a Thursday, between the hours of 9am and 10am during the campaign.





# **Consultation** Have your say

**Consultation** - Have your say

% impressions delivered by	% impressions delivered by location targeted				
Dartford	43.34%				
Grays	28.91%				
Northfleet	8.53%				
Swanley	5.87%				
Purfleet	4.13%				
Tilbury	3.23%				
Aveley	2.89%				
Horton Kirby and South Darenth	2.60%				
Gravesend	0.50%				

### THE LONDON RESORT DEVELOPMENT CONSENT ORDER

#### **CONSULTATION REPORT APPENDICES**

Reference: BC080001

Appendix 5.29 SoCC compliance table

Section	Commitment	Response
5.2 When LRCH will consult	<ul> <li>5.2.1 The consultation will run from Monday 27 July to Monday 21 September 2020.</li> <li>5.2.2 The deadline will be made clear on the literature and other documents relating to the consultation.</li> </ul>	The dates were advertised in consultation documents, including in the published SoCC, the combined Section 47 and Section 48 notice, the 'Guide to Consultation' booklet and Feedback Form.
5.3 Who LRCH will consult	5.3.1 We will consult with statutory bodies and interested parties at the same time as consultation with the local community.	Statutory bodies, interested parties and the local community were all notified of the consultation on the same day, 21 July 2020. Additional notifications were subsequently sent to PILs, as described <b>Paragraph 9.32</b> of the Consultation Report ( <b>document reference 5.1</b> ).
	5.3.3 Given the scale of the Project, LRCH has defined geographic zones for consultation and engagement and a proposed approach for each. This is set out in Section 5.4.	See 5.4 below for more information.
	5.3.4 The consultation will also be open to anyone who has a view that they wish LRCH to consider and all consultation responses will be taken into account, whether from people living in the immediate vicinity of the Project or from those outside the area, as has been the case for all prior consultations.	All consultation responses received were considered by LRCH. Analysis of this consideration can be found in appendices <b>5.30 and 5.31</b> .
	5.3.5. LRCH will design the consultation process and all associated communications to be accessible and inclusive, enabling the consultation to reach all sections of the community.	The consultation materials were prepared to be accessible and clear and provided different levels of detail to allow respondents to choose which documents were relevant to them. Details of the various consultation documents can be found at <b>Paragraph 10.28</b> of the Consultation Report ( <b>document reference 5.1</b> ). These included a Guide to Consultation ( <b>Appendix 5.8</b> ) which helped people identify the information provided in each document.

5.3.6 LRCH has engaged with local authorities about the	Representatives of identified community organisations,
make-up of their communities, including whether	including groups representing seldom heard groups, were
people in the area might have particular needs or	notified at the start of consultation, via email or letter, to
requirements, and whether the authority has identified	inform them of the consultation and details of where to find
any groups that it knows to be 'seldom heard'. LRCH has	more information and how to provide feedback. These
also assessed previous consultation responses (based on	organisations are provided in Appendix 5.12.
responses to the demographic survey) to further clarify	
the measures which may be needed to overcome	LRCH also offered online meetings and briefing sessions with
barriers to communication and encourage participation	local bodies and organisations representing 'seldom heard'
in further consultation.	groups and individuals. LRCH employed a range of activities
	to ensure that 'seldom heard' groups were able to get
	involved in the consultation,
	The consultation materials were prepared to be accessible
	and clear. The LRCH freephone telephone number and email
	address were prominent on all published material to enable
	individuals to contact the team directly with questions or
	requests. For those who required a more in-depth discussion,
	telephone surgeries could be held via a pre-arranged
	appointment.
	All digital display banners on the virtual avhibition space
	All digital display banners on the virtual exhibition space
	were available in large print and audio. Webinar recordings with subtitles and British Sign Language interpretation were
	made available on the website.
	A consultation briefing webinar took place with the CLG on
	8th September 2020, 12-2pm. This was hosted on Zoom.
	Members were invited via email and provided with a
	registration link. This followed a similar format and content

		to the public webinars, with LRCH and project team attendees presenting proposals and taking questions from attendees. Slide pack available at <b>Appendix 5.26</b> . Some CLG members sent questions on behalf of their members / constituents. They then disseminated LRCH's responses back to their members / constituents, some via posts on their Facebook pages.
5.4 Where LRCH will	5.4.1 For the purposes of public consultation, LRCH has defined geographic zones for consultation and	These Zones and the proposed approach are illustrated at <b>Appendix 5.9</b> .
consult	<ul> <li>engagement and a proposed approach for each.</li> <li>Zone 1 – Host local authorities (borough and unitary authorities)</li> <li>Zone 2 – Neighbouring local authorities (borough and unitary authorities)</li> <li>Zone 3 – County level administrative boundaries.</li> <li>5.4.2 Within Zone 1, we have defined a Core Consultation Zone, showing the mailout area for leaflet distribution to households and businesses.</li> <li>5.4.4 In addition to the geographical zones set out</li> </ul>	A copy of the mail out to Zone 1 can be found at <b>Appendix</b> <b>5.15</b> . Information was provided online at <u>https://consultation.londonresort.info/</u>
	above, information will be available online, and we will utilise digital channels to publicise the consultation, to ensure that those with an interest in the Proposed Development have an opportunity to participate and provide their views	
5.5 How LRCH will consult	5.5.1 LRCH will use a range of means by which people can engage with consultation and provide comments and feedback.	The London Resort website ( <u>https://londonresort.info/</u> ) contained information about the consultation and provided a link to a dedicated consultation

the		platform( <u>https://consultation.londonresort.info/</u> ) and to the
community	5.5.2 The primary channel for consultation activity will	virtual consultation exhibition space
	therefore be digital. However, LRCH recognises that	(https://consultationspace.com/LondonResort/).
	although a digital approach may be more suitable for	
	some sections of the public, it will not be suitable or	The consultation platform provided an overview of the
	accessible for all members of the community and the	consultation, contact details for those who wished to contact
	wider public; non-digital methods will therefore still be	the Project team and details about how to provide feedback
	utilised where possible and practical. Details of non-	on proposals. All consultation materials were available via
	digital methods such as providing hard copy documents	this platform along with the online response form. Dates,
	on request and telephone surgeries, are provided	times and registration links were also provided for all public
	later in the SoCC.	consultation webinars.
	5.5.3 The intention is to provide a consultation which is	The website received 27,569 unique visitors and 137,201
	fair and accessible, communicating the impact and	page views, and 26,877 visitors were new users of the
	benefits of the Project to communities without people	website. The Proposed Development has global interest, with
	needing to leave their own homes.	10 per cent of visitors being from outside of the UK However
		90% of visitors were from the UK, with the highest volume
	5.5.4 The Proposed Development website	from the local area, reflecting the tailored Zone approach
	londonresort.info will be the focal point of consultation	taken, with the highest concentration of activity in the local
	activity, with a specific consultation platform available	vicinity, but with wider reach to ensure anyone interested
	at	could find out more about the consultation, as intended.
	https://consultation.londonresort.info/. The website	Further detail is available in the Digital Report in Appendix
	will be designed to be engaging, accessible and user	<b>5.28</b> .
	focused, taking into account the need to be accessible	
	to a wider audience, including those who prefer to	The virtual exhibition room was designed to be similar to
	access information digitally and those who would have	what would be available during an in person event,
	chosen to attend public events and in-person meetings,	( <u>https://consultationspace.com/LondonResort/</u> ) and to
	which cannot take place during this consultation period	enable visitors to look around the materials from a computer
	due to the pandemic.	or mobile device, explaining the Proposed Development in an
		accessible, interactive and engaging way.

consultation materials, w form so that respond dire details if per 5.5.6 The w illustrations exhibition s during an in includes dig audio format the materia Consultation device, expl interactive a 5.5.7 LRCH w	ebsite will provide information about the h, will host copies of all consultation vill provide an interactive online feedback t the public and other stakeholders can ectly online, and provide contact ople wish to contact the consultation team. ebsite will also host materials including , videos, maps and plans and a virtual pace, similar to what would be available person event. The virtual exhibition ital banners, all of which are available in at. This will enable visitors to look around ls London Resort Statement of Community n (SoCC) 11 from a computer or mobile aining the Proposals in an accessible, and engaging way. will also host a series of online events Details are provided in the public events	The exhibition room hosted materials included nine digital banners setting out proposals, all of which were also available in audio format, an interactive version of the Masterplan, imagery showing artists impressions of elements of the Proposed Development, a welcome video from the LRCH CEO PY Gerbeau, the Guide to Consultation booklet and links to maps, plans, consultation materials and to the online survey. The room also provided contact details and a web chat function.
	Details are provided in the public events r in this SoCC.	
5.5.8 LRCH and plans to are designed	will provide a number of documents, maps o explain the Proposals. These documents d to assist people who wish to comment on These include	To support the community consultation, various documents were made available to provide information on the Resort: • The SoCC ( <b>Appendix 5.8</b> ) • The Guide to Consultation document ( <b>Appendix 5.17</b> ) • PEIR
docu	e to Consultation – a non-technical Iment summarising the various elements of Project, along with information on the	<ul> <li>Non-Technical Summary of the PEIR</li> <li>Draft Works Plans and Draft Land</li> <li>Draft DCO and Explanatory Memorandum</li> <li>Combined section 47 and 48 notice (Appendix 5.10)</li> </ul>

	<ul> <li>potential effects, and details of how to respond to consultation</li> <li>Feedback form – a consultation questionnaire highlighting the specific matters on which we are seeking feedback</li> <li>Consultation feedback reports - for the non-statutory and statutory consultations held previously. These documents explain the previous rounds of consultation and feedback received</li> <li>Statement of Community Consultation – copies of this SoCC, setting out how LRCH intends to consult the public and local communities in the vicinity of the Project as part of our statutory consultation</li> <li>Preliminary Environmental Information Report (PEIR) - sets out the environmental assessments to date, and proposals to manage and mitigate against impacts</li> </ul>	<ul> <li>Feedback Form (Appendix 5.19)</li> <li>Feedback Reports (from previous consultations) (Appendix 1.9, 2.7, 3.9 and 4.20).</li> <li>Documents listed above without reference to an appendix can be found via the following link: https://consultation.londonresort.info/surveys/50.</li> </ul>
	<ul> <li>to date, and proposals to manage and mitigate against impacts</li> <li>Summary PEIR – a non-technical summary of the PEIR Technical draft plans and drawings</li> <li>The Draft Development Consent</li> </ul>	
	5.5.9 Copies of the full suite of consultation documents, as listed above, will be available on the Project's	All documents were available at <a href="https://consultation.londonresort.info/">https://consultation.londonresort.info/</a>
	consultation website https://consultation.londonresort.info/ .	
How LRCH will consult	5.5.11 Hard copies of the summary consultation materials will be available on request, free of charge,	Electronic copies of materials were available via the Proposed Development website, londonresort.info, with a specific
the community	although we may apply a charge for bulk orders. The summary consultation materials are the 'Guide to	consultation platform available at

## Appendix 5.29 SoCC Compliance Table

(Consultation	Consultation' booklet, the feedback form, the Summary	https://consultation.londonresort.info/ for the duration of
documents)	PEIR and a Freepost envelope.	the community consultation.
	5.5.12 LRCH will also provide USB sticks, containing	Electronic copies of materials were available via the Proposed
	copies of the full suite of materials, on request, free of	Development website, londonresort.info, with a specific
	charge. These can be requested using the contact details	consultation platform available at
	below and provided at the end of this document.	https://consultation.londonresort.info/ for the duration of
		the community consultation.
	5.5.13 Hard copies of the technical documents can be	
	requested using the contact details below and provided	Electronic copies of all consultation documents on a USB stick
	at the end of this document. Due to the volume of	were available free of charge on request.
	material, a reasonable copying charge may apply to cover printing costs (up to a maximum of £300 for one	Due to restrictions in place relating to Coronavirus for the
	full suite of documents) to be paid for by the recipient.	duration of the consultation period, many libraries and civic
	Requests for hard copies of the technical documents will	centres in the vicinity of the Proposed Development either
	be reviewed on a case-by-case basis.	remained closed or had limited capacity to receive copies of
	·····	consultation materials for members of the public to review.
	5.5.14 LRCH will ensure that the summary consultation	
	material is available in large copy print, Braille, audio	LRCH continued to monitor this situation throughout
	format or alternative languages on request and will	consultation, however for safety reasons libraries and civic
	offer a telephone service translating consultation	centre venues were unable to allow information to be
	materials into different languages.	displayed to the public for inspection.
	5.5.16 Requests for hard copies or USB sticks can be	Hard copies of the summary consultation materials were
	provided by emailing info@londonresortcompany.co.uk	made available on request, free of charge. The summary
	or calling the LRCH freephone number on 0800 470	consultation materials were the 'Guide to Consultation'
	0043	booklet, the Feedback Form, the Summary PEIR and a
		Freepost envelope.
1		

How LRCH will consult the community (mailout)	5.5.17 LRCH will send a community information leaflet to all residential, community and business properties within the Core Consultation Zone in Dartford, Gravesham and Thurrock (approximately 105,000). The leaflet provides an overview of the Proposed Development and the consultation, with details about where more information can be obtained, and the	<ul> <li>Hard copies of the technical documents could also be requested. Due to the volume of material, LRCH advised that a reasonable copying charge would apply to cover printing costs (up to a maximum of £300 for one full suite of documents) to be paid for by the recipient.</li> <li>Requests for hard copies of the technical documents were reviewed on a case-by-case basis.</li> <li>A map showing the Core Consultation Zone can be found at <b>Appendix 5.9</b>. Mailout addresses were sourced from the Royal Mail Address database. A copy of the community information leaflet which was distributed to all residential, community and business properties within the Core Consultation Zone can be found at <b>Appendix 5.15</b>.</li> </ul>
How LRCH will consult the community (emails)	<ul> <li>various ways to respond to the consultation.</li> <li>5.5.18 LRCH will send emails to individuals, businesses, interest groups and organisations, notifying them of the consultation and how to respond. This includes emails to those who have registered for updates about the Proposed Development and to organisations representing seldom heard groups, and other relevant organisations and groups that LRCH has identified in the vicinity of the Proposed Development and ta advised by local authorities and the Community Liaison Group.</li> </ul>	A combination of direct mail (letters and emails), media advertising, social media activity and engagement with Local Authorities was used to ensure stakeholders had the opportunity to contribute during the consultation.
How LRCH will consult the	5.5.19 LRCH will also use social media to raise awareness of the consultation, and direct people to where they can find out more information about the Proposals. This will be achieved through regular posts	Regular posts were made on the LRCH Twitter and Facebook channels (@LondonResort and @LondonResortCompanyHoldings) throughout the consultation period. These posts signposted and provided

community	on LRCH's Twitter and Facebook channels -	links to information available, promoted specific webinars
(social media)	@LondonResort and @LondonResortCompanyHoldings	with links for how to register, and provided reminders about
	- to provide links to the Proposed Development website,	the consultation close date. Two posts were paid for
	consultation materials, and the Feedback Form, as well	promoted posts.
	as raising awareness of the public webinar events. LRCH	
	will target advertising through Facebook to ensure that	
	we reach a broad spectrum of the community.	
How LRCH	5.5.22 LRCH will hold 20 public webinars. Webinars will	Online public consultation events were held on the times and
will consult	be held during lunchtimes and evenings on selected	dates specified in the published SoCC.
the	weekdays, and at lunchtimes on weekends, during the	
community	Consultation period. Proposed dates and times are	The option of in-person events was regularly reviewed by
(public	provided in the table [list] below:	LRCH, however due to ongoing lockdown measures and
information		social distancing guidelines due to COVID-19, all events were
webinar events)	Saturday 1st August 2020	held online throughout the consultation period.
	12.30pm – 2.00pm	All of the online public consultation webinar events were advertised widely across consultation publicity materials, the
	<ul> <li>Tuesday 4th August 2020</li> </ul>	Proposed Development website and promoted via press and
	12.30pm – 2.00pm	social media. There was also editorial coverage of the consultation across a range of local, regional and national
	<ul> <li>Tuesday 4th August 2020</li> </ul>	titles.
	7.00pm – 8.30pm	LRCH held 20 online webinar events during the consultation
	Thursday 6th August 2020	period, as set out in the SoCC. The platform used was
	12.30pm – 2.00pm	Livestorm. This platform is 'in-browser' meaning that attendees are not required to download an app or desktop
	Thursday 6th August 2020	programme to attend a webinar.
	7.00pm – 8.30pm	Public webinars were open to anyone interested in attending.
	Saturday 8th August 2020	Those interested were asked to register in advance for their

12.30pm – 2.00pm	chosen date and time, via links published on the consultation platform. Attendees were asked to provide their name and
<ul> <li>Tuesday 11th August 2020</li> </ul>	email address when registering, to enable a unique access
12.30pm – 2.00pm	link to be sent to each registrant. Attendees could register for as many events as they wanted.
<ul> <li>Tuesday 11th August 2020</li> </ul>	
7.00pm – 8.30pm	LRCH did not ask for postcode data as part of the registration process. The Livestorm software allocates location by IP
Thursday 13th August 2020	giving indication of attendees location.
12.30pm – 2.00pm	To ensure that the webinars were as accessible as possible,
Thursday 13th August 2020	phone tutorials were available in advance on request to anyone less familiar or comfortable with the technology or
7.00pm – 8.30pm	webinar format.
<ul> <li>Saturday 15th August 2020</li> </ul>	Representatives from the project team presented the
12.30pm – 2.00pm	proposals and answered questions from attendees which were submitted via the webinar platform question function.
<ul> <li>Tuesday 18th August 2020</li> </ul>	Project team attendees included LRCH representatives as
12.30pm – 2.00pm	well as, masterplan, transport and environment experts.
<ul> <li>Tuesday 18th August 2020</li> </ul>	Questions were answered verbally by the relevant project
7.00pm – 8.30pm	team attendee. All webinars followed the same format and the same presentation slide pack was used for all 20 public
<ul> <li>Saturday 22nd August 2020</li> </ul>	webinar events (Appendix 5.21) and the list of question and
12.30pm – 2.00pm	comments raised at webinars is available at <b>Appendix 5.25</b> .
<ul> <li>Tuesday 25th August 2020</li> </ul>	All webinars were recorded. A recording was made available
12.30pm – 2.00pm	on the Proposed Development website for those who could not attend one of the live sessions. A version of the webinar

## Appendix 5.29 SoCC Compliance Table

Tuesday 25th August 2020	recording with subtitles and a British Sign Language interpreter was also available on the website. The recording
7.00pm – 8.30pm	is available at <b>Appendix 5.26</b> .
Saturday 29th August 2020	
12.30pm – 2.00pm	
Tuesday 1st September 2020	
12.30pm – 2.00pm	
Tuesday 1st September 2020	
7.00pm – 8.30pm	
Saturday 5th September 2020	
12.30pm – 2.00pm	
5.5.23 The dates and times of the public webinars will be detailed on the Proposed Development website and promoted via press and social media. The webinars are also promoted in the consultation publicity materials (as described in this SoCC), signposting the public to the website for dates and times. Editorial coverage will also be sought in local and regional titles to publicise the events.	
5.5.24 Public webinars will be open to anyone interested in attending. Those interested will be able to register via the Proposed Development website, and will be provided with details of how to access their chosen webinar.	

5.5.25 To ensure that public webinars are as accessible as possible, phone tutorials will be available in advance on request to anyone who is less familiar or comfortable	
with the technology or the webinar format.	
5.5.26 LRCH may hold additional webinars if we consider them necessary in order to enable communities to	No additional webinars were considered necessary, beyond those advertised and the additional webinars for individual
respond to consultation on our proposals effectively. If	groups and organisations (see 5.5.30).
we decide to do this, we will give notice of the	
additional webinar(s) as soon as possible.	
5.5.27 LRCH will endeavour to hold all of the public webinars at the published dates and times. It may not	All webinars were held at the advertised date and time.
always be possible to do so due to unforeseen	
circumstances or events beyond LRCH's control. Notice	
of any alternative arrangements, which may include	
cancellations, alternative or additional date and times,	
will be provided as soon as possible. LRCH will inform	
the public of those changes through the Project website,	
via social media and the press. LRCH will endeavour to	
maintain the same number of events at the same times	
of day and week where possible.	
5.5.28 Should lockdown measures and social distancing	It was not considered appropriate to hold in-person evens
guidelines be further eased before the end of the	during the consultation period owing to the health and safety
consultation period, LRCH may decide to hold some	risks associated with the Covid-19 pandemic.
inperson events in the vicinity of the Project. This would	
only be considered if it is deemed safe to do so, and can	
be delivered within Government guidelines. Public	
health and safety will remain the priority. LRCH will	
continue to closely monitor the changing situation regarding Coronavirus, and will work with venues and	
local authorities to identify whether in-person events,	
iocal authornes to identity whether in-person events,	

	such as local surgeries, could be delivered in a safe way. Should in-person events be deemed practical and	
	possible, these will be arranged in consultation with	
	local authorities, although LRCH may choose to continue	
	with the proposed arrangements for online events set	
	out in this SoCC. Notice of any alternative arrangements	
	will be given as soon as possible. The public will be	
	informed via press releases issued to the local media,	
	posters displayed locally and through the website and	
	social media.	
	5.5.29 For those who are not comfortable or not able to	For those who were not comfortable or not able to access
	access information digitally, or who require a more	information digitally, or who required a more detailed
	detailed discussion, members of the public can arrange	discussion, members of the public could arrange a telephone
How LRCH	a telephone surgery to talk to one of the project team in	surgery to talk to one of the project team in more detail.
will consult	more detail. These can be booked via the freephone line	
the	or email using the contact details provided in this	These could be booked via the freephone line or email using
community	SoCC.	the contact details provided further on in the document.
(telephone		These were promoted on the website and in the consultation
surgeries)		materials and were offered in responses to telephone and
		email enquiries, particularly where the enquirer sent detailed
		questions. LRCH did not receive specific requests for a
		telephone surgery.
How LRCH	5.5.30 Briefing sessions have been offered for members	Briefing sessions were offered for members of host local
will consult	of Dartford Borough Council, Gravesham Borough	authorities. These were set up through liaison with authority
the	Council, Thurrock Council and Kent County Council	officials. Each authority issued invitations to their members
community	during the consultation period and at the time of writing	and each authority used the online meeting platform of their
(local	are in the process of being arranged. These will be held	choice.
authority	online, using an online meeting platform as agreed with	
briefing	each local authority. An online briefing with Ebbsfleet	The presentation slide packs were the broadly the same as
sessions)		those used for the public webinars, with some additional

	Development Corporation Board members took place on 15 July 2020.	<ul> <li>information specific to authorities – including the role of authorities in the DCO process. The same slide pack was used for each authority. This is available at <b>Appendix 5.22</b> and followed the same format and agenda, with project team attendees presenting proposals and taking questions (either verbally or written) from attendees.</li> <li>The briefings took place with the following organisations on the following dates and times:</li> <li>Gravesham Borough Council 12 August 2020, 7-9pm</li> <li>Dartford Borough Council</li> </ul>
		● Thurrock Council
		15 September 2020, 2-4pm ●Kent County Council
		16 September 2020, 4-5.30pm
How LRCH will consult the	5.5.31. LRCH will continue to engage with local authorities about the make-up of their communities, including whether people in the area might have	LRCH employed a range of activities to ensure that 'seldom heard' groups were able to get involved in the consultation,
community (reaching	particular requirements or needs, whether the authority has identified any groups that it knows to be 'seldom	The consultation materials were prepared to be accessible and clear. The LRCH freephone telephone number and email
seldom heard	heard' and what techniques might be appropriate to	address were prominent on all published material to enable
groups)	overcome barriers to communication and participation in consultation.	individuals to contact the team directly with questions or requests. For those who required a more in-depth discussion, telephone surgeries could be held via a pre-arranged
	5.5.32. LRCH will notify groups, either directly or via respresentative organsiations, at the start of	appointment.

consultation, to inform them of the consultation and	All digital display banners on the virtual exhibition space
invite them to take part.	were available in large print and audio. Webinar recordings
	with subtitles and British Sign Language interpretation were
5.5.33. LRCH will also offer online meetings and briefing	made available on the website.
sessions with local bodies and organisations representing	
seldom heard groups that have an interest in the Project,	Summary consultation material was available in alternative
as well as community groups, businesses and interest	formats on request (e.g. large print, Braille, alternative
groups, as identified through consultation with local	languages), although no requests for this material were
authorities and the Community Liaison Group (CLG) as	received during the consultation period.
described in Section 5.3 of this SoCC. This includes an	
online meeting/ webinar, which will be offered to	Representatives of identified community organisations,
disability groups and organisations to focus on	including groups representing seldom heard groups, were
accessibility and inclusivity.	notified at the start of consultation, via email or letter, to
	inform them of the consultation and details of where to find
5.5.34. LRCH has engaged with the CLG to explore	more information and how to provide feedback. These
whether they would welcome specific consultation	organisations are provided in Appendix 5.12.
activities for their members. Where appropriate, suitable	
activities will be agreed with the requesting organisation	LRCH recognised that the consultation began in the summer
or individual.	holiday period, but it ran through to the 21st September, by
	which time the new academic year was underway. Webinar
5.5.35. Where resources permit, LRCH will hold meetings	registration data shows that some attendees were from
with additional groups on request. These meetings can	education establishments.
be requested by contacting us via the Project email or	
telephone number.	LRCH also offered online meetings and briefing sessions with
	local bodies and organisations representing 'seldom heard'
5.5.36. LRCH will notify schools, other educational	groups and individuals.
establishments and youth groups within the Core	
Consultation Zone to raise awareness of the Consultation	
and provide details of how to participate, for	
dissemination through their existing channels. LRCH	

	<ul> <li>recognises that the consultation begins the summer holiday period, but it runs through to the 21st September, by which time the new academic year would be underway.</li> <li>5.5.37. LRCH will ensure that the summary consultation material is available in large copy print, Braille, audio format or alternative languages on request.</li> <li>5.5.38. For those who are visually impaired, those who are not comfortable accessing information digitally, or who require a more in-depth discussion, the Project team can be contacted via the project freephone number via a pre-arranged appointment.</li> </ul>	
How LRCH will consult the community (posters)	<ul> <li>5.5.39 Posters publicising the consultation will be made available for display on parish notice boards and at other venues and locations within the consultation zones which are accessible to the public, as and where this is possible.</li> <li>5.5.40 LRCH will be working with local authorities and will write to community organisations, to ensure they have information and marketing collateral available to publicise the consultation effectively</li> </ul>	Posters were produced and available online and to order in hard copy. Stakeholders were notified of the availability of the posters for them to order and display locally.
How LRCH will consult the community	5.5.41 In accordance with Sections 47 and 48 of the Planning Act 2008, LRCH will place notices publicising the SoCC and the consultation in local and national newspapers and journals at the start of the consultation period.	A notice advertising LRCH's intention to apply for a DCO in respect of the Proposed Development was published in accordance with Section 48 of the PA 2008 and Regulation 4 of the Application Regulations. This was a combined s.47/s.48 notice.

(media and		
advertising)	<ul> <li>5.5.42 LRCH will publish a combined Section 47 and Section 48 statutory notice, which will be published in the Gravesend and Dartford Messenger, the Thurrock Gazette, the London Gazette, The Times, Fishing News and Lloyd's List.</li> <li>5.5.43 LRCH will advertise on digital platforms, primarily Facebook and local news websites. LRCH will target advertising through social media to ensure that we reach a broad spectrum of the community.</li> </ul>	<ul> <li>A copy of this second Notice (the 2020 Notice) can be found at Appendix 5.10. The newspapers in which the Section 48 notice was published in are set out below. The notices were first published on Thursday 23 July 2020.</li> <li>Gravesend and Dartford Messenger</li> <li>Thurrock Gazette</li> <li>The Times</li> <li>London Gazette</li> <li>Lloyd's List</li> <li>Fishing News Weekly</li> </ul> Copies of the published versions of the notices can be found at Appendix 5.11. Online consultation adverts were placed with Kent and Essex Online. A copy of the digital adverts provided is available at Appendix 5.11.
	<ul> <li>5.5.44 LRCH will provide press notices and briefings during the consultation period to raise awareness about the consultation and encourage people to take part.</li> <li>LRCH will provide these to local, national and industry media publications outlined in this SoCC and to additional outlets identified as relevant and appropriate.</li> <li>BBC Radio Kent</li> </ul>	Press releases were issued to local, national and industry media publications local press before consultation started and at the start of the consultation. Adverts were also placed on local news websites in Kent and Essex. These ran for either a time period or based on number of impressions (dependent on the news outlet).
	ITV Meridian	

	<ul> <li>Kent Online</li> <li>BBC South East TV</li> <li>Kent Live</li> <li>Gazette &amp; Essex County Standard</li> <li>Essex Live</li> <li>Thurrock Gazette</li> <li>Thurrock and South Essex Independent</li> <li>SurreyLive</li> <li>Sun</li> <li>Daily Telegraph</li> <li>Heart.co.uk</li> <li>Time Out Media</li> <li>OK Magazine</li> <li>Daily Express</li> <li>Daily Star</li> <li>The Times</li> <li>City AM</li> <li>https://www.themeparks-uk.com</li> <li>www.riderater.co.uk</li> <li>Tidal Thames News</li> <li>Plocl oop</li> </ul>	Requests for interviews were received from numerous media outlets, including BBC South East and ITV Meridian. The consultation received widespread coverage in print, online, tv and radio, locally, nationally and internationally. A Summary Media Report is included at <b>Appendix 5.27</b> .
	<ul><li>BlooLoop</li><li>Delicious magazine</li></ul>	
How will we consult the community (Consultation phoneline,	5.5.45 LRCH will operate a freephone enquiry line (0800 470 0043), email address (info@londonresortcompany.co.uk) and freepost address (FREEPOST London Resort Consultation) throughout the consultation period.	A freephone community line was made available for people to get in touch with the London Resort team with any queries; the phoneline was manned between the hours of 9am -5.30pm Monday to Friday and Saturday 11am – 2pm, and a voicemail service provided.

email and		
post)	5.5.46 These channels will be available throughout the	An email address ( <u>info@londonresortcompany.co.uk</u> ) was
	consultation period to assist people who need more	operated throughout the consultation period, to assist
	information on the consultation and to order hard copies of materials. The phoneline and email will be	people who needed more information on the consultation and for those who wished to order hard copies of materials.
	monitored Monday to Friday, 9am - 5:30pm, and	and for those who wished to order hard copies of materials.
	Saturday, 11am – 2pm, with an answer phone system	
	for out of hours	
	calls.	
	5.6.1 As set out in Sections 3 and 5, while consulting	LRCH identified prescribed consultees through consideration
	with the public under Section 47 of the Planning Act	of the list in Schedule 1 of the Application Regulations.
	2008, LRCH will also be consulting with the statutory	
	consultees identified in Section 42 of the Act. These	The list of identified consultees was then compared to the list
How will we	statutory consultees include:	of prescribed consultees provided by PINS in issuing the
consult the	• People with an interest in land potentially affected by	Scoping Opinion, to ensure that there were no omissions.
community	the proposals including	
(consultation	owners, tenants, lessees or occupiers of the land;	As summarised in paragraphs 9.18 to 9.21 of the Consultation
with	All local authorities with jurisdiction covering the	Report (document reference 5.1) any additionally identified
statutory	Proposed Development area	consultees were issued consultation packs and given
consultees)	Neighbouring local authorities whose boundaries	deadlines for formal responses which were more than the 28
	adjoin the local authorities	days minimum.
	where the proposed development would be sited -	
	Local parish and town councils and     Statute much address Natural England and the	A full list of the prescribed consultees to which Section 42
	<ul> <li>Statutory bodies, such as Natural England and the Environment Agency</li> </ul>	consultation packs were sent can be found at <b>Appendix 5.2</b> .
	6.1.1 There are a number of ways to respond to the	The means by which formal feedback could be given by the
How to	London Resort Consultation. Please send a completed	local community were as follows:
respond to	response form and/or separate comments to one of the	
consultation	following response channels. Each of the response	(a) Online feedback form via the project consultation
	channels is free to use. LRCH cannot guarantee that	website, a copy of which is at <b>Appendix 5.20</b> ;

	<ul> <li>responses submitted through methods other than those set out below will be included in our analysis and reporting.</li> <li>Online Feedback Form</li> <li>Hard Copy Feedback Form</li> </ul>	<ul> <li>(b) Email the LRCH project email address</li> <li>(info@londonresortcompany.co.uk)</li> <li>(c) Order, or download and print a hard copy feedback form, a copy of which is at <b>Appendix 5.19</b>, or a letter, and send to the project via the FREEPOST address: FREEPOST: LONDON RESORT CONSULTATION</li> <li>The feedback received from Stage Five of consultation is</li> </ul>
	<ul> <li>In writing</li> <li>6.1.2 The Project website will include these details, along with the times and dates of our public webinars.</li> <li>6.1.3 Consultation responses via social media will not be accepted.</li> </ul>	analysed at <b>Appendix 5.30 and 5.31</b> . No responses via social media have been accepted. Only those received via the official channels outlined in the SoCC were part of the analysis.
	6.1.4 The London Resort Consultation will be held from 27 July 2020 to 21 September 2020. The deadline for comments is 11.59pm on 21 September 2020. LRCH cannot guarantee that responses stamped and received after this date will be taken into consideration.	Paragraph 10.84 of the Consultation Report (document reference 5.1) outlines how late responses were considered.
What	9.1.1. LRCH will collate and analyse all of the consultation responses received. LRCH will carefully consider all of the issues raised and will take account of this feedback when finalising its DCO application.	The feedback received from Stage Five of consultation has been analysed. These have been grouped by topics and themes, and summarised in <b>Appendix 5.30 and 5.31</b> .
happens next	9.1.2. As part of the DCO application LRCH will publish a Consultation Report, listing the issues raised in the Consultation and our response to them. The responses	It has not been deemed necessary to undertake further consultation.

	<ul> <li>received or extracts of them may be published with personal details redacted.</li> <li>9.1.3. If it is necessary to undertake further targeted engagement, this would be undertaken, where relevant, in accordance with the principles and methods set out in this SoCC.</li> <li>9.1.4. The DCO application is due to be submitted to the Planning Inspectorate in late 2020, as set out in Section 3.</li> <li>9.1.5. LRCH will continue to update the public and other stakeholders on the proposals at appropriate milestones throughout the Project, primarily through our Project website and engagement activities.</li> </ul>	
How to find out more	<ul> <li>10.1.1 There are a number of ways you can find out more about the Proposed Development, the consultation and the DCO process:</li> <li>Website – londonresort.info</li> <li>Email – info@londonresortcompany.co.uk</li> <li>Telephone – 0800 470 0043 - Monday – Friday, 9am- 5:30pm; the phoneline will also be monitored Saturday, 11am – 2pm during the consultation period only)</li> <li>Post – FREEPOST London Resort Consultation</li> </ul>	These channels were open to the public throughout the consultation and remain in operation.